

EMERGENCY GUIDELINES FOR EU CITIZENS IN AUSTRALIA - 2018

1. GENERAL

A crisis could be a natural disaster (flood, bushfire, earthquake, etc.) of significant proportion and effect, civil disorder or armed conflict. With the exception of some natural disasters, most of these events are unlikely to ever occur in Australia – in case of natural disasters, these will be localized to specific parts of the country.

This document contains advice on personal action in the event of a crisis and recommendations concerning individual preparations for possible assisted relocation (hereinafter just called "evacuation").

In case of a crisis, you should try to obtain as much information as possible about the development of the crisis through Australian news broadcasts. You should be aware of any particular instructions or advice issued by your Embassy. In the case of certain EU Member States' Embassies, this may be found on the Embassy's website. We advise you to keep a portable radio (with spare batteries) to hand (refer to Annex II).

In a crisis, EU Member States will try to coordinate their actions through a joint crisis unit and in coordination with Australian authorities.

2. PERSONAL/INDIVIDUAL PREPARATIONS

a) Record of Property and Valuables

Keep a list of private property/valuables and deposit a copy with friends or to your insurance company in your home country.

b) Private Vehicles

Keep your vehicle fully operational (e.g. tank filled up).

c) Passports and personal documents

Prepare a small handbag (kept to hand) with essential personal documents such as:

- Passports and residence card(s) for you and your dependents and foreign staff
- Vaccination documents
- Insurance policies
- Personal documents

d) Local/foreign exchange

Keep a reasonable supply of local and foreign exchange (AUD, US dollars, Euro).

Ensure your credit card(s) are valid, which will be of help when you are evacuated to another country.

e) Personal equipment and supplies

In case you need to move to a safer place within Australia or to another country, prepare an emergency pack of essential items (keep it light, you must be able to carry it yourself - In case of a military evacuation you may not be able to carry all these items along on an airplane/ bus or boat due to restrictions on baggage)

A small handbag with your personal belongings as mentioned in (c) is essential!

- ✓ Clothing according to season and strong shoes
- ✓ Woolen blanket or sleeping bag and perhaps an air mattress
- ✓ Washing kit (hygienic articles, baby articles, insect repellent, etc.)
- ✓ Portable transistor radio and spare batteries
- ✓ Flash light and spare batteries
- ✓ First aid box and personal medicines
- ✓ Water and canned or vacuum packed food for one or two days
- ✓ Dishes and cutlery (e.g. camping set), camping cooker, matches
- ✓ Also take your spare spectacles

In the event of a critical development, instructions will, if circumstances permit, be given by your Embassy.

f) Registration

In order to allow Embassies to properly plan and prepare protective measures, they need to have accurate information of all EU citizens in Australia. You can help in this by registering your presence at your Embassy website and reminding fellow citizens to do so if they are visiting Australia.

3. PREPARATION FOR AN ASSISTED RELOCATION

a) General

In the very unlikely event of military conflict (with little or no warning), it may not be advisable to risk evacuating on an individual basis. Initially, it is probably better to maintain a stay-put policy and/or remain at home. You can then seek the advice of your Embassy.

In the event of major civil disorder or natural disaster, it may be advisable to move to a safer part of Australia or to leave the country, especially if you have sufficient warning. Always try to inform your Embassy of your departure or other movements.

If your Embassy recommends evacuation or relocation either to a safer part of Australia or to another country, you should be aware of the following:

- Participation in such an assisted relocation is entirely of your own volition and at your own risk

- Participation in such relocation will likely be at your own expense. Any costs borne by your Embassy may have to be refunded at a later date
- Your Embassy will not be responsible for any personal damages or losses you may suffer
- Children, sick or wounded persons and women should be assisted first

b) Individual action

Notice of intention to relocate and instructions on individual action will, if circumstances permit, be announced by your Embassy. Radio and television will also broadcast messages on an assisted relocation.

c) Communications / liaison

EU Member State Embassies cannot guarantee that vital information will reach everyone in time. You should therefore make every effort possible, even if the local telephone network fails; to keep in touch with your Embassy.

Keep contact with your community wardens, friends, work place or other circles where trusted information may be disseminated.

Make good efforts to check that the information you receive is trustworthy and correct. If necessary check with others.

4. AUSTRALIAN EMERGENCY TELEPHONE NUMBERS

- Police/Fire/Ambulance: **000**
- SES assistance in floods and storms: **132 500**
- Police attendance: **131 444**
- Crime stoppers: **1800 333 000**
- National Security Hotline: **1800 123 400**

5. EU MEMBER STATE CONTACT POINTS FOR CITIZENS DURING CRISIS SITUATIONS

Embassy of Austria

12 Talbot Street Forrest ACT 2603 T: (612) 6295 1533 E-mail: Canberra-ob@bmeia.gv.at
Website: austria.org.au/

Royal Belgian Embassy

19 Arkana Street Yarralumla ACT 2600 T: (612) 6273 2501 E-mail: Canberra@diplobel.fed.be
Website: diplomatie.belgium.be/australia

Embassy of Bulgaria

29 Pindari Crescent O'Malley ACT 2606 T: (614) 3800 5187 E-mail: embassy@bulgaria.org.au;
embassy.canberra@mfa.bg Website: mfa.bg/embassies/australia

Embassy of the Republic of Croatia

14 Jindalee Crescent O'Malley ACT 2606 T: (612) 6286 6988 E-mail:
croemb.canberra@mvep.hr

High Commission of the Republic of Cyprus

30 Beale Crescent Deakin ACT 2600 T: (612) 6281 0832 E-mail: info@cyprus.org.au
Website: mfa.gov.cy/highcomcanberra

Embassy of the Czech Republic

8 Culgoa Circuit O'Malley ACT 2606 T: (612) 6290 1386 E-mail: canberra@embassy.mzv.cz
Website: mzv.cz/canberra

Royal Danish Embassy

15 Hunter Street Yarralumla ACT 2600 T: (612) 6270 5333 E-mail: cbramb@um.dk
Website: australien.um.dk/

Embassy of the Republic of Estonia

12 Darwin Avenue Yarralumla ACT 2600 E-mail: embassy@canberra.mfa.ee
Website: canberra.mfa.ee/

Embassy of Finland

12 Darwin Avenue Yarralumla ACT 2600 T: (612) 6273 3800 E-mail: sanomat.can@formin.fi
Website: finland.org.au/

Embassy of France

6 Perth Avenue Yarralumla ACT 2600 T: (612) 6216 0100 E-mail: info@ambafrance-au.org
Website: ambafrance-au.org/

Embassy of the Federal Republic of Germany

119 Empire Circuit Yarralumla ACT 2600 T: (612) 6270 1911 E-mail: info@canberra.diplo.de
Website: australia.diplo.de/

Embassy of Greece

9 Turrana Street Yarralumla ACT 2600 T: (612) 6271 0100 E-mail: gremb.can@mfa.gr
Website: mfa.gr/australia

Embassy of Hungary

17 Beale Crescent Deakin ACT 2600 T: (612) 6282 3226 E-mail: mission.cbr@mfa.gov.hu
Website: canberra.mfa.gov.hu/

Embassy of Ireland

20 Arkana Street Yarralumla ACT 2600 T: (612) 6214 0000 E-mail: canberraembassy@dfa.ie
Website: dfa.ie/irish-embassy/australia/

Consulate General of Ireland - NSW

Level 26 1 Market Street Sydney NSW 2000 T: (612) 9264 9635 E-mail: sydney@dfa.ie
Website: dfa.ie/irish-consulate/sydney/

Embassy of Italy

12 Grey Street Deakin ACT 2600 T: (612) 6273 3333 E-mail: ambasciata.canberra@esteri.it
Website: ambcanberra.esteri.it/

Embassy of the Republic of Latvia

37-11 Kamiyama-cho Shibuya-Ku Tokyo Japan T: (813) 3467 6888
E-mail: embassy.japan@mfa.gov.lv

Embassy of Lithuania

3-7-18 Moto Azabu Minato-Ku Tokyo Japan T: (813) 3408 5091 E-mail: amb.jp@urm.lt

High Commission of Malta

38 Culgoa Circuit O'Malley ACT 2606 T: (612) 6290 1724 E-mail:
highcommission.canberra@gov.mt Website: foreign.gov.mt/

Embassy of the Kingdom of the Netherlands

120 Empire Circuit Yarralumla ACT 2600 T: (612) 6220 9400 E-mail: can@minbuza.nl
Website: mfa.nl/can

Embassy of the Republic of Poland

7 Turrana Street Yarralumla ACT 2600 T: (612) 6272 1000 E-mail:
canberra.amb.sekretariat@msz.gov.pl Website: canberra.msz.gov.pl/en/

Embassy of Portugal

Suite 8 & 9 Stephen House 32 Thesiger Court Deakin ACT 2600 T: (612) 6260 4970
E-mail: camberra@mne.pt Website: camberra.embaixadaportugal.mne.pt/en/

Embassy of Romania

4 Dalman Crescent O'Malley ACT 2606 T: (612) 6286 2343 E-mail: canberra@mae.ro
Website: canberra.mae.ro

Embassy of the Slovak Republic

47 Culgoa Circuit O'Malley ACT 2606 T: (612) 6290 2405 E-mail: emb.canberra@mzv.sk
Website: mzv.sk/canberra

Embassy of the Republic of Slovenia

26 Akame Circuit O'Malley ACT 2606 T: (612) 6290 0000 E-mail: sloembassy.canberra@gov.si

Consulate of the Republic of Slovenia – NSW

Level 1/4 Railway Parade Burwood NSW 2134 T: (612) 9715 4701 E-mail:
Slovenian.consulate.nsw@gmail.com

Consulate of the Republic of Slovenia – VIC

12 The Esplanade South Geelong VIC 3220 T: (61) 0455 532 006 E-mail:
Slovenian.consulate.vic@gmail.com

Consulate of the Republic of Slovenia – SA

19 Branwhite Street Findon SA 5023 T: (618) 8268 4252 E-mail:
Slovenian.consulate.sa@gmail.com

Consulate of the Republic of Slovenia – QLD

PO Box 3448 Caloundra QLD 4551 T: (617) 5438 1881 E-mail:
Slovenian.consulate.qld@gmail.com

Embassy of Spain

15 Arkana Street Yarralumla ACT 2600 T: (612) 6273 3555 E-mail: emb.canberra@maec.es
Website: exteriores.gob.es/embajadas/canberra/en/pages/inicio.aspx

Embassy of Sweden

5 Turrana Street Yarralumla ACT 2600 T: (612) 6270 2700 E-mail:
ambassaden.canberra@gov.se Website: www.swedenabroad.se/canberra

British High Commission

Commonwealth Avenue Yarralumla ACT 2600 T: (612) 6270 666 E-mail:
australia.enquiries@fco.gov.uk Website: gov.uk/world/australia

****Ensure that all your family members read this paper and have a copy of it.***