

CORONAVIRUS:

CONSULAR SUPPORT TO EU CITIZENS IN THIRD COUNTRIES

Consular protection is a core competency of European Union Member States, but in the context of the Coronavirus outbreak the EU has stepped in.

HR/VP Josep Borrell, supported by the European External Action Service, the European Commission and Delegations to the EU around the world, is in the lead to coordinate the work with Member States and help EU travellers stranded in third countries to safely reach their homes.



Estimated number of EU citizens who **needed to be repatriated** due to travel restrictions linked to the Coronavirus



350,000

Estimated number of EU citizens who have safely reached their homes



EU citizens have been repatriated through the European Union Civil Protection Mechanism

How are we helping?



Consular toolkit:

package of practical information for EU citizens in third countries on options for return and advice on how to handle travel restrictions around the world.



Practical arrangements:

EU Delegations coordinate with EU Member states in preparing the list of citizens on commercial flights and on flights organised by EU governments, including under the EU Civil Protection Mechanism. They also assist the registration process and coordinate the boarding.



Airspace:

EU Delegations are in touch with local authorities to keep normal air operations (commercial and charter flights) open as long as possible.



Transit:

with major transit hubs closing down, the EU is in contact with governments at local and national level to get extensions or exceptions.



Visas:

a growing number of Europeans risk overstaying their visa while waiting for a return option. The EU is helping seek waivers or simplified extension procedures.



Health

EU Delegations provide medical advice to EU citizens.

How does it work?



Citizens get in touch with their embassy, consulate or EU Delegation for assistance.



When possible, citizens are repatriated via commercial flights.



When this option is no longer possible, EU Member States can activate the **EU Civil Protection Mechanism (UCPM)**, which coordinates and co-finances up to 75% of the special transport assets mobilised for repatriation.



The **European Response Coordination Centre (ERCC)** of DG ECHO, together with the EEAS and EU Member States, steps in to respond to the needs.



Non-EU citizens can also benefit from this assistance.



On 27 March, the Commission proposed to make some extra €45 million available from the EU budget to help Member States repatriate EU nationals.

