



EU supports public administration reform in Albania

In the area of Public Administration Reform (PAR) assistance has been provided in the form of projects and also EU support of 32 million Euro to the implementation of the PAR Strategy. With the support of EU funds the quality of service delivery by Albanian institutions improved, through the design of standardised forms used by citizens and services to access electronic services. The new forms were presented in a public event in November 2015, with the attendance of Minister of State for Innovation and Public Administration Ms Harito and Ambassador Vlahutin.

Furthermore, EU assistance targeted the long standing problem of low attractiveness of the Albanian administration as employer and high number of vacancies. The expertise provided by a major EU funded twinning project, improved the selection and recruitment process of Albanian civil servants, both in terms of transparency, standardisation, shortened duration of selection process and higher rate of recruitment. Additionally, setting the implementation of the Government's recruitment plan as a condition for release of funds under the PAR Sector Reform Contract, has triggered government efforts in this direction.

A new, modern and efficient Human Resource Management System has been set up for the central public administration containing 9,000 entries integrated in a database for the first time.

The same system will be applied to the independent institutions and local government units. In April 2016, a public event and job fair with the participation of 200 students was organised at the premises of Tirana University for the promotion of employment in the public sector to students, with Minister Harito and Mr Engstrom Head of Cooperation EU delegation of Albania. Trends so far indicate that the number of young graduates applying for positions in the civil service has increased following that event. As a result, more similar events are foreseen under the PAR strategy communication plan.

