

Applicant: RESOURCE INTEGRATION CENTRE

Co-applicant: SOLIDARITES INTERNATIONAL ASSOCIATION

Slum-based Citizens Action Network (SCAN)

Total Cost of the Action: 1,488,436 €

EU Contribution: 1,339,592 €

Duration: 42 Months

Overall objective: To enhance CSOs contributions to realizing the rights to effective WASH and Waste Management (WM) services of slum dwellers and marginalized groups in Dhaka City.

Specific Objective: **To build the capacity of CSOs in slum areas of Dhaka City to advocate and act for access to the basic rights of WASH and Waste Management, and participate in local governance through collaboration with Local Authorities and the establishment of strong formal linkage systems between them.**

The propose is to strengthening local authority and the CSOs to establish an efficient as well as effective governance in a sustainable condition to remove policy barriers, enhance policy enforcement and activate the mechanism to engage LA to own and be accountable to ensure the services. The grassroots level CSOs will be capacitated to uphold the local issues to the service providing authority systematic step up process through LA (Ward Councillor) to the city corporation (DNCC & DSCC) and Dhaka WASA will be aligning their services to address the problem of the slum people.

This process will enable both the youth and woman CSOs into the community to uphold their problems through capacity building and raise their consciousness. in total 29 CSOs (incl. 10 for Youth and 10 for Women) will be capacitated for organization development, leadership promotion, linkage development with the LA, establish push pull interaction with the service providing authorities i.e. DWASA and City Corporation to prevail a sustainable mechanism for the 60000 slum dwellers of 10 slum at 8 wards at Dhaka city.

Expected Results:

- ER1: CSOs are active in assessing their community's needs and advocating with LAs for the provision of services improving access to the basic WASH and environmental rights.
- ER 2: LAs are more willing and proactive in engaging with slum communities and marginalised groups to increase access to basic rights to WASH services and a clean environment
- ER 3: Formal linkage mechanisms allowing communication and negotiation between communities, CSOs and LAs are firmly established.
- ER 4: Through the activities, access to effective WASH and Waste Management systems is increased in targeted communities.

Key Stakeholders: 29 CSOs (10 youth groups, 10 women's groups, 8 ward based CSOs, 1 central CSO) based in Dhaka slums; LAs, in particular DWASA, DNCC, and DSCC. Women and youth will be targeted. Consultation was held with slum dwellers and marginalized groups from urban communities. Previous experience has found LAs such as DWASA, DNCC, and DSCC willing to engage with RIC.

Target groups: Local CSOs for marginalised groups, ward and city level representative CSOs, Dhaka North City Corporation (DNCC), Dhaka South City Corporation (DSCC), Dhaka Water and Sewerage Authority (DWASA)

Beneficiaries: 60,000 members of slum communities and 29 CSOs

Activities:

Under ER1:

Capacity building and establishment of CSOs through training on rights, advocacy, organizational management and the project cycle; awareness raising; facilitated interaction with LAs, guidance to lead needs assessments and project design; support for community implementation and monitoring of WASH and WM facilities.

- 1.1 Formation and activation of Slum base CSOs (RIC)
- 1.2 Formation and activation of Ward base CSOs (RIC)
- 1.3 Formation and activation of Central CSOs (RIC)
- 1.4 Organize Monthly Meeting for slum base CSOs (RIC)
- 1.5 Organize Monthly Meeting for Ward base CSOs (RIC)
- 1.6 Organize Bi-Monthly Meeting for Central CSOs (RIC)
- 1.7 Training on organization management for Slum bases CSOs (RIC)
- 1.8 Leadership development training for slum base CSOs (RIC)
- 1.9 Training on organization management for Ward & Central bases CSOs (RIC)
- 1.10 WASH and Waste Management training for Slum CSOs (SI)
- 1.11 WASH and Waste Management training for Ward CSOs (SI)
- 1.12 WASH and Waste Management training for Central CSOs (SI)
- 1.13 Training - orientation on social accountability tools (RIC)
- 1.14 WASH and Waste Management Needs Assessment by Slum CSOs (SI)
- 1.15 WASH and Waste Management Mid-term Survey by Slum CSOs (SI)
- 1.16 WASH and Waste Management Final Survey by Slum CSOs (SI)
- 1.17 Water Quality Testing (3 parameters)-Needs, Midterm, Final Survey (SI)
- 1.18 Ward-based Quarterly meeting with the CSOs, service providers and LA

Under ER2:

Liaison with LAs on sensitization to disadvantaged /marginalized groups through workshops, Social Accountability Tools, inter-LA meetings on coordination and presentation of assessments.

- 2.1 IEC material development & distribution (RIC)
- 2.2 Round table with DNCC, DSCC and DWASA (RIC)
- 2.3 Organize talk show at television (RIC)
- 2.4 Study on existing policy gaps analysis (RIC)
- 2.5 Human chain, rally to raise demand of slum dwellers at central level (RIC)
- 2.6 Press conference on pro-poor issues at central level (RIC)

Under ER3:

Direct relationships between CSOs and LAs are established through creation of formal mechanisms for communication/consultation; joint workshops; schedule of public hearings and meetings; establishment of complaints mechanism; design and implementation of policies by LAs to safeguard developed linkage mechanisms; functionality assessments and improvements after review.

- 3.1 Organize Public hearing (RIC)
- 3.2 Ward level workshop with the service providers (RIC)
- 3.3 Establish help desk at Ward Councilor office (RIC)
- 3.4 Establish Complain Box
- 3.5 Conduct quarterly Social Audit at slum

Under ER4:

CSOs, project partners and LAs will assess community WASH and WM needs, design sustainable solutions and support community implementation. Activities will include community action, awareness building and training.

- 4.1. Hygiene Promotion Strategy Workshops (SI)
- 4.2. Hygiene Campaigns in slums with Slum CSOs (SI)
- 4.3 Hygiene Campaign through street drama and folk song (RIC)
- 4.4. Development of slum CSO WASH and Waste Management schemes (SI)
- 4.5 Support to slum CSOs to implement the WASH and Waste Management schemes (SI)
- 4.6 Support to Ward CSOs for community mobilizing, advocacy on WASH and WM issues (RIC)
- 4.7 Support to Central CSO for implementation of advocacy (RIC)
- 4.8 Establish Water testing service in RIC office (RIC)

4.9. Slum WASH and WM Project Case study report (SI)

4.10. Slum CSO Project Award Ceremonies (SI)