

## **Annex 1 - Requirements and Job Descriptions**

#### European Union Integrated Border Management Assistance Mission in Libya (EUBAM Libya) 1-2023 Extraordinary Call for Contributions **Organisation:** EUBAM Libya **Job Location:** Libya **Employment** As indicated below Regime: Ref.: Name of the Post: **Location: Availability:** Seconded (2) LIBHM12 Deputy Head of Mission\* Tripoli/Libya 01 Jul 2023 LIBHM21 Project Coordinator\* Tripoli/Libya **ASAP** Job Titles/ **Seconded/Contracted (6)** Vacancy **Notice:** International Liaison and LIBHM13 Tripoli/Libya **ASAP** Coordination Officer\* Tripoli Libya LIBHM18 Legal Adviser (HoM Office)\* 01 Jul 2023 Communication and Information Systems (CIS) LIBAD12 Tunisia/Libya 01 Jul 2023 Officer\* LIBAD13 Head of Procurement\* Tunisia/Libya 09 May 2023 **Deputy Senior Mission** LIBSE02 Tripoli/Libya **ASAP** Security Officer\* LIBSE05 Mission Security Analyst\* Tripoli/Libya **ASAP**

Deadline for Applications:	Thursday, 20 April 2023 at 17:00 hours (Brussels time)  * The availability of the post/s is pending the approval of the Mission's new OPLAN.
	<ul> <li>You have the nationality an EU Member State: you must use Goalkeeper to apply:</li> <li>a) You are already registered on Goalkeeper AND you have an EU Login: https://goalkeeper.eeas.europa.eu/registrar/web</li> </ul>
	b) You do not have a Goalkeeper account or an EU Login: <a href="https://goalkeeper.eeas.europa.eu/registrar/web/DPA/357/details.do">https://goalkeeper.eeas.europa.eu/registrar/web/DPA/357/details.do</a>
How to Apply:	2) You do not have the nationality of an EU Member State: only seconded nationals of a non-EU Contributing Third State can be proposed by their National Seconding Authority (no personal applications will be considered): please contact your seconding authority to send them your application form.
	Please note: Seconded positions are only available for candidates already validated in the database of their Seconding Authority. Please contact your national Seconding Authority for more information on applying for vacant Seconded positions. We cannot provide contact details of national Seconding Authorities.
	For more information relating to selection and recruitment, please contact the Civilian Planning and Conduct Capability (CPCC):
Information:	Mr Aurel HARITON <u>eeas-cpcc-libya@eeas.europa.eu</u> +32 (0)2 584 6904

EUBAM Libya in its Headquarters in Tripoli has a high-risk non-family Mission status. For security purposes, Mission Members are obliged to live in restricted areas, where security responsibilities are borne by the Mission.

**Seconded Personnel** – For seconded positions, only personnel nominations received through official channels from EU Member States will be considered. EU Member States will bear all personnel related costs for seconded personnel, e.g. salaries, medical coverage, travel expenses to and from the Mission area (including home leave) and allowances other than those paid according to the Council documents 7291/09 (10 March 2009) and 9084/13 (30 April 2013).

Contracted Personnel – The Mission may recruit international staff on a contractual basis as required, through an employment contract. The employment contract with the Mission establishes the conditions of employment, rights and obligations, remuneration, allowances, travel and removal expenses and the applicable high-risk insurance policy. Preference will be given to seconded candidates.

**Documents supporting educational qualifications and work experience** should be accompanied by certified translations of the original documents in the English language, if issued in another language, in accordance with the European Commission Guidelines for Lifelong Learning, which ensures transparency in higher education and fair and informed judgements about qualifications.

**Tour of Duty/Contract Period** – Subject to the adoption of the Council Decision extending the Mission mandate and approving the appropriate Budgetary Impact Statement, the duration of the deployment should be of 12 months.

The Civilian Operations Commander requests that contributing States propose candidates for the following international expert positions for EUBAM Libya, according to the requirements and profiles described below:

## I. GENERAL CONDITIONS

EU Member States and Contributing Third States are requested to ensure that the following essential requirements are strictly met and accepted in respect of civilian international experts to the Mission.

**Citizenship** – The candidates must be citizens of an EU Member State or of a Contributing Third State.

**Integrity** – The candidates must maintain the highest standards of personal integrity, impartiality and self-discipline within the Mission. Candidates are not allowed to provide or discuss any information or document as a result of access to classified and/or sensitive information relating to the Mission or respective tasks and activities. The candidates shall carry out their duties and act in the interest of the Mission.

**Flexibility and Adaptability** – The candidates must be able to work in arduous conditions with a limited network of support and with unpredictable working hours and a considerable workload. They must have the ability to work professionally as a member of a team, in task forces and working groups with mixed composition (e.g. civilian and military staff) and be able to cope with extended separation from family and usual environment.

**Availability** – The candidates must be able to undertake any other administrative tasks related with the competencies, responsibilities and functions of the respective position within the Mission, as required by the Head of Mission.

**Physical and Mental Health** – The candidates must be physically fit and in good health without any physical or mental problems or substance dependency which may impair operational performance in the Mission and in its Area of Operation. Selected candidates should undergo an extensive medical examination as requested by the seconding authority or the Mission in accordance with "Fit to work clearance" procedure prior to recruitment/deployment to prove that they comply with the requirement.

To ensure duty of care in the CSDP Mission, selected seconded/contracted candidates shall be able to serve the full period of secondment/contract before reaching the normal age of retirement in Contributing (Third) States/country of residence.

Serious deficiencies in any of these general conditions may result in repatriation/termination of the secondment/contract.

## **II.REQUIREMENTS**

### **II.A Essential Requirements**

The following are essential requirements in respect of civilian international experts to the Missions for all Job Descriptions:

**Education and Training** The candidates should have a recognised academic qualification under the European Qualifications Framework (EQF)<sup>1</sup>, or equivalent, at a level specified in the individual job descriptions.

Missionwise (replacing BASE) and SAFE are mandatory e-learning courses to be completed prior to deployment. HEAT training is another requirement before visiting Libya. The candidate should have completed a Pre-deployment Training in accordance with the CSDP agreed Training Policy.

## Knowledge

The candidates should have knowledge of the EU Institutions and Mission Mandate, particularly related to the Common Foreign and Security Policy (CFSP), including the Common Security and Defence Policy (CSDP).

**Skills and abilities Language Skills**<sup>2</sup> – Spoken and written proficiency in the working language of the Mission (English). Certain positions may require higher language skills further specified in the individual job descriptions.

**Negotiation Skills** – The candidates must have excellent negotiating skills and the ability to work professionally in a stressful and diverse environment

**Communication and Interpersonal Skills** – The candidates must have excellent interpersonal and communication skills, both written and oral.

**Computer Skills** – Skills in word processing, spreadsheet and e-mail are essential. Knowledge of other IT tools will be an asset.

**Driving Licence** – The candidates must be in possession of a valid - including Mission area - civilian driving licence for motor vehicles (Category B or equivalent). They also must be able to drive any 4-wheel-drive vehicle.

<sup>1</sup> https://ec.europa.eu/ploteus/content/descriptors-page

<sup>&</sup>lt;sup>2</sup> https://europa.eu/europass/en/common-european-framework-reference-language-skills

Serious deficiencies in any of these essential requirements may result in repatriation/termination of the secondment/contract.

## **II.B Desirable Requirements**

**Knowledge and Experience of SSR** – The candidates should be acquainted with Security Sector Reform concepts and practices, especially in the Mission area.

**Knowledge of Maghreb** – The candidates should have a good knowledge of the history, culture, social and political situation of the region and also knowledge of the police, judiciary and governmental structures (distinct advantage).

**Training and Experience** – The candidates should have attended a Civilian Crisis Management Course or have participated in a CSDP Mission (desirable).

## III. Essential Documents and requirements for Selected Candidates

**Passport** – The selected candidates must obtain a passport from their respective national authorities. If possible, a Service Passport should be issued or preferably a Diplomatic Passport.

**Visas** – EU Member States and selected candidates will get a visa at the airport upon arrival valid for 3 months. After arrival, the Mission will apply for visa and diplomatic card for the staff through the EU Delegation.

**Required Security Clearance (PSC)** – The selected candidates will have to be in possession of the necessary level of Personnel Security Clearance (PSC) as specified in the respective job descriptions. For seconded experts, the original certificate of the national security clearance or a proof of the initiation of the process must accompany them upon deployment. For contracted experts, the process will be initiated by the Mission upon deployment. For both seconded and contracted experts, access to EUCI will be limited to EU RESTRICTED until the issuance of their national security clearance.

**Certificate/Booklet of Vaccination** — The selected candidates must be in possession of a valid certificate/ booklet of vaccination showing all vaccinations and immunisations received. They also must be vaccinated according to the required immunisations for the Mission area.

Medical Certificate – The selected candidates should undergo an extensive medical examination and be certified medically fit for Mission duty. As temporary measure and while the COVID-19 pandemic persists, Missions will request an extensive medical examination taking into account the exceptional circumstances of COVID-19 crises. In a similar manner a dental examination should be certified where it is stated that no eminent dental issues are foreseen. A copy of the result of the medical examination as well as the certification must be provided by seconded/contracted personnel as well as interns and sent to the Medical Adviser of the Mission before joining the Mission. Medical data will be handled

with confidentiality and in line with EU Charter of Fundamental Rights and the Standard Operating Procedure on the protection of personal data (CivOpsCdr instruction 122018 as amended.)

The Head of Mission reserve the right to reject the recruitment of any selected candidate that proves to be medically unfit to work in a civilian CSDP Mission.

**Personal Protection Equipment** – It is recommended that national authorities provide seconded selected candidates with protection equipment (Annex 2 - List of Recommended Security Equipment sent to the Contributing States).

Deficiencies in any of the documents asked for a specific position may result in failure of the selection process.

### IV. Additional Information on the Selection Process

**Gender balance** - The EU strives for improved gender balance in CSDP operations in compliance with UNSCR 1325. CPCC encourages contributing States and European Institutions to take this into account when offering contributions.

**Application Form** – For candidates holding an EU citizenship, applications will be considered only when using the online Application Form (AF) accessible on the Goalkeeper-Registrar software module, indicating which position(s) the candidate is applying for. Candidates seconded by Invited Third States will apply using the Application Form in **Annex 3**.

**Selection Process** – The candidates considered to be most suitable will be shortlisted and, if needed, tested and/or interviewed in Brussels, at the Headquarters of the Mission or by video conference, before the final selection is made. If seconded candidates are required to travel to Brussels/Mission Headquarters for test and/or interviews, the contributing States will bear any related costs. Candidates should be selected on the basis of relevant competence and experience, while strict priority shall be given to seconded candidates. Contracted candidates will be selected only on exceptional basis.

The selection of candidates who are working for other civilian CSDP Missions at the time of their application will be subject to an impact assessment taking into account the operational needs of the CSDP Missions concerned.

**Information on the Outcome** – EU Member States and contracted candidates (applying for seconded/contracted positions) will be informed about the outcome of the selection process after its completion.

**Accommodation** - Mission Members will be accommodated in Mission provided accommodation and will contribute towards the overall cost of the accommodation.

**Pre-Deployment Training (PDT)** – The selected candidates should have undergone Pre-deployment Training in accordance with the CSDP agreed Training Policy.

**Data Protection** – The EEAS and its Directorate CPCC process personal data pursuant to Regulation (EC) 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data. The Privacy statement is available on the EEAS website as well as in the Goalkeeper system.

## V. Job Descriptions

The current reporting lines of the following job descriptions might be subject to modification based on operational requirements and in line with the principles set out in the relevant planning documents.

#### SECONDED POSITIONS

Position Name:	<b>Employment Regime:</b>	
Deputy Head of Mission*	Seconded	
Ref. Number:	Location:	Availability:
LIBHM12	Tripoli/Libya	01 Jul 2023
Component/Department/Unit:	Security Clearance	Open to Contributing Third
Head of Mission Office	Level:	States:
	EU SECRET	No

## 1. Reporting Line:

The Deputy Head of Mission reports to the Head of Mission.

- To deputise and represent the Head of Mission as required;
- To participate in the development of the overarching Mission policy and implementation strategy;
- To participate in the development and overall planning of the Mission activities and the development of Mission reports in cooperation with the Chief of Staff;
- To participate in the implementation of the Mission mandate following up on operational activities, with due respect to the core function of the Head of Operations;
- To support the Head of Mission in the duty of care of Mission members and contribute as required;
- To coordinate strategic cooperation and coordination activities of the Mission
- To support the advancement of Human Rights and Gender related aspects with relevant Mission internal and external stakeholders, including civil society actors, in close coordination with the Mission's Human Rights and Gender advisers;
- To support the Mission efforts to coordinate and collaborate with EU representatives (notably EU Delegations, military Common Security Defence Policy (CSDP) Missions and Operations and EU Justice and Home Affairs agencies), Member States and other international actors in line with the integrated approach;
- To support the Head of Mission in delivering strategic communications including targeted work on disinformation:
- To fulfil the role of responsible authority in the framework of the Code of Conduct and take disciplinary decisions in the first instance;
- To ensure Mission Standard Operating Procedures are developed, implemented and periodically reviewed;
- To contribute to the training of Mission members;
- To provide instructions and review reports delegated by the Head of Mission;
- To implement gender-responsive leadership and ensure gender and human rights mainstreaming internally and externally in mandate implementation;

- To uphold a strict zero tolerance policy to misconduct, including all forms of harassment, sexual harassment, discrimination and abuse, and proactively ensure an equal and inclusive work environment for all staff;
- To raise awareness of staff on their rights, obligations and appropriate standards of behaviour, including existing formal and informal complaint and support mechanisms.

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

## 4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 4 years attested by a diploma **OR** a qualification in the National Qualifications Framework which is equivalent to level 7 in the European Qualifications Framework **OR** a qualification of the second cycle under the framework of qualifications of the European Higher Education Area, e.g. Master's Degree **OR** equivalent and attested police and/or military education or training or an award of an equivalent rank; **AND**
- A minimum of 12 years of relevant professional experience, after having fulfilled the education requirements, out of which a minimum of 5 years at senior coordination/management level.

## 5. Essential Knowledge, Skills and Abilities:

- Ability to exercise collaborative, sound and effective leadership;
- Ability to manage, mentor and motivate a professionally diversified and multicultural team;
- Ability to establish, plan, and review priorities;
- Capacity and previous experience in monitoring and evaluation processes;
- Ability to communicate and engage with senior officials and governmental decision makers;
- Knowledge of human rights, gender equality and Women, Peace and Security commitments.

## 6. Desirable Qualifications and Experience:

- Master's degree/MBA in management, business administration or other related subjects, or international/national certificate/diploma in management/leadership;
- Experience in performance and change management;
- Professional qualification and/or certificate in management/leadership;
- International experience, particularly in crisis areas with multinational and international organisations.

## 7. Desirable Knowledge, Skills and Abilities:

Language skills: knowledge of Arabic.

Position:	<b>Employment Regime:</b>	
Project Coordinator*	Seconded	
Ref. number:	Location:	Availability:
		· ·
LIBHM21	Tripoli/Libya	ASAP
Component/Department/Unit:	<b>Security Clearance Level:</b>	Open to Contributing Third
Head of Mission Office/	EU CONFIDENTIAL	States:
Project Cell		No

The Project Coordinator reports to the Head of Project Cell.

## 2. Main Tasks and Responsibilities:

- To assist in project planning and development and co-ordinate the implementation of the Mission's projects;
- To assess project proposals, and make recommendations on the feasibility and sustainability of projects;
- To advise project leaders (within Mission's operational components) in the preparation of project documents, such as project proposals, project budgets, notes of understanding, project agreements, etc.;
- To ensure that project proposals are in line with the Mission's programs and are coordinated within the Mission and with external stakeholders;
- To act as the interface between project leaders and various elements of Mission Support;
- To maintain records of the Mission project history and ongoing activities;
- To conduct, upon project completion, post-project reporting and evaluation;
- To develop best practices on project management, make training recommendations and record lessons identified/learnt;
- To receive, review, analyse, assign, process and track certified requisitions submitted for procurement action;
- To ensure that the Mission's operational activities are coordinated with other local, EU and international actors to avoid duplication and advise on the consistency, complementarity and sustainability of Mission's activities with other international initiatives;
- To facilitate liaison and coordination between Mission operational components/units and relevant Stakeholders;
- To contribute to the development and regular updating of the Mission Implementation Plan.

## 3. General Tasks and Responsibilities:

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

## 4. Essential Qualification and Experience:

- Successful completion of university studies of at least 3 years attested by a diploma OR a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework OR a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree; AND
- A minimum of 4 years of professional experience, in the field of planning, implementation and evaluation of projects, after having fulfilled the education requirements.

## 5. Essential Knowledge, Skills and Abilities:

- Teamwork skills;
- Time management skills;
- Problem solving skills;
- Project management skills.

# 6. Desirable Qualifications and Experience:

- University and/or Master's Degree in project management or other related field;
- Project management training, such as APM, PPM, PRINCE2, or equivalent.

- Familiar with EU Financial Regulations;
- Knowledge of Arabic.

#### SECONDED/CONTRACTED POSITIONS

Position Name: International Liaison and Coordination Officer*	Employment Regime: Seconded /Contracted	Post Category for Contracted: Mission Support – Management Level (MSML)
Ref. Number: LIBHM13	<b>Location:</b> Tripoli/Libya	Availability: ASAP
Component/Department/Unit: HOM Office	Security Clearance Level: EU CONFIDENTIAL	Open to Contributing Third States:

## 1. Reporting Line:

The Liaison and Coordination Officer reports to the Chief of Staff.

- To contribute to ensuring the coherent planning and implementation of the cooperation and coordination activities of the Mission, in line with the Mission Implementation Plan (MIP);
- To provide support to ensure that the Mission's activities are closely coordinated with all EU and
  international actors with a view to ensuring mutual awareness, avoiding duplication and achieving
  a comprehensive approach and coordination in the field of Border Management and Border
  Security;
- To contribute to the mapping and assessment of ongoing bilateral and multilateral cooperation activities in the field of Border Security and Management;
- To support the Mission in building a stable cooperation within the EU family particularly with CSDP Missions and RACC (in the Sahel in the Libya Sahel Coordination Forum) and with EUNAVFORMED IRINI, EU Member States, to ensure mutual awareness, avoiding duplication and achieving a comprehensive approach and coordination in the field of Border management and security;
- To report internally against benchmarking on a regular basis and contributes to the progressive updating of the MIP, as well as prepares special reports as requested;
- To contribute to Mission's external reporting;
- To develop guidelines to ensure coherence and coordination of Mission's contacts with international actors and civil society actors;
- To contribute to the development and periodic review of relevant mission Standard Operating Procedures (SOPs);
- To contribute to the induction of Mission's personnel as required;
- To support the Mission coordination and cooperation activities with local, EU and international counterparts, particularly thought the EU Technical Coordination Group;
- To identify lessons and best practices in his/her respective field of competence
- To facilitate the interaction between the Mission and bi-lateral and multilateral actors and national civil society on the other;

- To support the Mission's contribution to the EU regional approach;
- To support in designing and establishing of local coordination mechanisms, and represent the Mission in these mechanisms, together with Operational representatives if applicable;
- Act as best practice and lessons learned officer for the Mission;
- Reviewing Mission reporting.

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

## 4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 3 years attested by a diploma **OR** a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework **OR** a qualification of the first cycle under the framework of qualifications of the European Higher Education Area e.g. Bachelor's degree **OR** equivalent and attested police or/and military education or training or an award of an equivalent rank **AND**
- A minimum of 4 years or relevant professional experience, after having fulfilled the education requirements.

## 5. Essential Knowledge, Skills and Abilities:

- Ability to engage with senior officials, ability to work in a multi-cultural, multi-ethnic environment with sensitivity and respect for diversity;
- Analytical thinking and problem solving/negotiation skills;
- Project management skills;
- Good management of French language, written and spoken.

## 6. Desirable Qualifications and Experience:

• International experience, particularly in crisis areas, and cooperation with regional, multi-national and international organisations.

- Knowledge of Arabic;
- Knowledge of and/or experience in Libya;
- Knowledge of and/or experience in the Sahel region.

Position:	<b>Employment Regime:</b>	<b>Post Category for Contracted:</b>
Legal Adviser (HoM Office)*	Seconded/Contracted	Expert level
Ref. number:	Location:	Availability:
LIBHM18	Tripoli, Libya	01 Jul 2023
Component/Department/Unit:	<b>Security Clearance Level:</b>	<b>Open to Contributing Third</b>
Head of Mission Office	EU SECRET	States:
		No

The Legal Adviser reports to the Head of Mission and is administratively line managed by the Chief of Staff.

- To provide legal expertise and advice on legal issues pertaining to the Mission and its legal framework, status and mandate;
- To exercise oversight in all legal aspects in the Mission, including but not limited to operational
  issues, contracts relating to any legal or financial issues, contracts of employment, and other
  administrative legal issues;
- To coordinate and cooperate with Civilian Planning and Conduct Capability and the European Commission Foreign Policy Instruments on legal matters;
- To advise the Head of Mission and Head of Mission Support on the legal aspects of contracts related to the Mission premises, communications, IT, procurement including purchase agreements, service agreements, lease agreements, administrative arrangements, Memorandums of Understandings and special service agreements;
- To advise the Chief of Staff and Head of Human Resources on legal issues related to selection, recruitment, employment contracts and secondment etc.;
- To provide advice on the status of the Mission on privileges and immunities etc.;
- To draft agreements with other actors such as EU Delegations and other international organisations, Common Security and Defence Policy Missions and operations, EU agencies, host country authorities and NGOs etc.;
- To oversee projects implementation from the legal perspective;
- To provide legal advice, guidance and training to Mission members regarding the local legal system and legislation;
- To liaise and coordinate with other relevant domestic bodies concerning legal matters;
- To advise on Mission Data Protection;
- To coordinate access to document requests and reply to Ombudsman complaints;
- To monitor the legal internal consistency of policies and the consistency with EU law;
- To prepare legal advice and assistance on all legal issues related to Mission policies and operations;
- To advise the Deputy Head of Mission on disciplinary matters;
- To deliver training material on legal issues to the Mission and other organisations.

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

## 4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 4 years attested by a diploma **OR** a qualification in the National Qualifications Framework which is equivalent to level 7 in the European Qualifications Framework **OR** a qualification of the second cycle under the framework of qualifications of the European Higher Education Area, in law e.g. Master's Degree; **AND**
- A minimum of 5 years of relevant professional experience after having fulfilled the education requirements.

#### 5. Essential Knowledge, Skills and Abilities:

- Experience as a practicing lawyer or legal adviser in a European legal system or an international organization;
- Experience in legal administrative issues (i.e. contracts, etc.);
- Excellent drafting skills;
- Advanced proficiency in English language skills;
- Understanding and experience of public international law, European law, labour law;
- Knowledge of the EU Financial Regulations including public procurement.

# 6. Desirable Qualifications and Experience:

- International experience, particularly in crisis areas with multinational and international organisations.
- Previous experience in working on both private and public sectors;
- Previous experience on downsizing and liquidation of an international Mission.

- Knowledge of the jurisprudence in the host country;
- Previous experience in international litigation;
- Knowledge of Arabic.

Position Name:	<b>Employment regime:</b>	Post category for Contracted
Communication and	Seconded/Contracted	Mission Support
Information Systems (CIS)		Management Level (MSML)
Officer*		
Ref. Number:	Location:	Availability:
LIBAD11	Tunisia/Libya	01 Jul 2023
Component/Department/Unit:	<b>Security Clearance Level:</b>	Open to Contributing Third
Mission Support Department	EU CONFIDENTIAL	States:
		No

The Communication and Information Systems (CIS) Officer reports to Head of Mission Support.

- To provide Communication and Information Systems first-level support, initial troubleshooting for all directly reported issues and tickets assigned by the Help Desk and quickly restore the affected services;
- To act as the custodian of all Communication and Information Systems assets, including hardware, software, radio, satellite communication equipment and video teleconferencing;
- To conduct the maintenance processes of CIS standard hardware, software, systems, and peripherals;
- To deliver training to Mission members on new technologies and procedures;
- To provide support for Mission telephony systems including IP telephony, videoconferencing, and GSM equipment;
- To monitor activities, analyse and report on issues pertaining to the area of responsibility;
- To maintain accurate and up-to-date inventory of all Communication and Information System assets and network services, their functionality, distribution and location;
- To submit consolidated reports on the technical condition of Communication and Information Systems assets;
- To monitor and improve the security posture of Communication and Information System assets and security control functions (i.e. antivirus/antimalware);
- To deploy Windows Operating System and device management tools and verify the successful update of device configuration according to IT policies;
- To troubleshoot issues affecting Windows Operating System, printer and network connectivity, software functionality, radio network,
- To ensure IT and communication assets are used in accordance with best practices and procedures;
- To perform annual general maintenance of all hardware, software and communication equipment and ensure functionality within accepted technical parameters;
- To maintain contact with Security and Duty of Care Department for technical and security instructions and implementation;

- To operate and maintain encryption devices/systems and prepare procedures and user manuals for approved users of crypto systems;
- To oversee the implementation of all Communication and Information Systems Standard Operating Procedures (SOPs);
- To prepare IT systems user guides and manuals for end users (e.g. printers, laptops, desktops, tablets, projectors, etc.) and communication assets (VTC, smartphones, satellite phones, radios).

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

## 4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 3 years attested by a diploma **OR** a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework **OR** a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree (the qualification should be in any of the fields of Information Technology, Computer Science, Telecommunications, IT Engineering or other related fields) **OR** equivalent and attested police and/or military education or training or an award of an equivalent rank; **AND**
- A minimum 4 years of relevant professional experience, after having fulfilled the education requirements.

## 5. Essential Knowledge, Skills and Abilities:

- Knowledge of computer systems and wired/wireless network technologies e.g. LANs, MANs, WANs;
- Technical skills and hands-on experience in troubleshooting hardware, software and network connectivity issues;
- Understanding of Windows Active Directory domain services;
- Strong analytical and problem-solving skills;
- Drafting and writing skills.

## 6. Desirable Qualifications and Experience:

- Experience with the ITIL (Information Technology Information Library) best practices;
- International experience, particularly in crisis areas, with multinational and international organisations.

- Knowledge of Microsoft 365 technologies (i.e. Azure Active Directory, Microsoft Intune);
- Knowledge of hardware performance and specifications;

- Basic understanding of topographic maps, colours, symbols and scales and handheld GPS;
- Category C driving license and experience driving vehicles with manual transmission.

Position:	<b>Employment Regime:</b>	<b>Post Category for Contracted:</b>
Head of Procurement*	Seconded/Contracted	Expert level
Ref. number:	Location:	Availability:
LIBAD13	Tunisia/Libya	09 May 2023
Component/Department/Unit:	Security Clearance Level:	Open to Contributing Third
Mission Support Department	EU CONFIDENTIAL	States:
		No

The Head of Procurement reports to the Head of Mission Support.

## 2. Main Tasks and Responsibilities

- To lead, manage and coordinate the work and staff of the Procurement Unit;
- To coordinate the Mission contracting and procurement processes in accordance with EU established professional and transparent procurement policies, rules and procedures;
- To assist and advise the chain of command on all contracting and procurement issues;
- To provide support related to contracting and procurement matters to other units within the Mission:
- To develop professional relationships with the European Commission and other actors involved in the process in Brussels HQ;
- To develop professional relationships with procurement colleagues in other Missions to share best practices in the area of procurement;
- To identify, manage and report the risks arising from the implementation of specific processes, systems and projects;
- To implement gender-responsive leadership and ensure gender and human rights mainstreaming internally and externally in mandate implementation;
- To uphold a strict zero tolerance policy to misconduct, including all forms of harassment, sexual harassment, discrimination and abuse, and proactively ensure an equal and inclusive work environment for all staff;
- To raise awareness of staff on their rights, obligations and appropriate standards of behaviour, including existing formal and informal complaint and support mechanisms.

## 3. General Tasks and Responsibilities:

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

#### 4. Essential Qualifications and Experience:

- Successful completion of university studies of at least 4 years attested by a diploma **OR** a qualification in the National Qualifications Framework which is equivalent to level 7 in the European Qualifications Framework **OR** a qualification of the second cycle under the framework of qualifications of the European Higher Education Area, e.g. Master's Degree **OR** equivalent and attested police and/or military education or training or an award of an equivalent rank; **AND**
- A minimum of 7 years of relevant professional experience, after having fulfilled the education requirements, out of which a minimum of 3 years at coordination/management level.

## 5. Essential Knowledge, Skills and Abilities:

- Ability to exercise collaborative, sound and effective leadership;
  - Ability to manage, mentor and motivate a professionally diversified and multicultural team;
  - Ability to establish, plan, and review priorities;
  - Knowledge of using legally established professional and transparent procurement policies, rules and procedures;
  - Advanced proficiency in English language skills.

## 6. Desirable Qualifications and Experience:

- University and/or Master's Degree in management, business or public administration/law/procurement/supply chain or other related or relevant field;
- Experience in financial management of tendering processes and audits, preferably including EU procedures;
- Knowledge of current technologies used for Procurement like an Enterprise Resource Planning (ERP) System;
- International experience, particularly in crisis areas with multinational and international organisations.

- Knowledge of the EU Financial Regulation and the Practical Guide on contract procedures for European Union external action (PRAG);
- Knowledge of Arabic and/or French.

Position: Deputy Senior Mission Security Officer*	Employment Regime: Seconded/Contracted	Post category for Contracted: Mission Support Management Level (MSML)
Ref. number: LIBSE02	Location: Tripoli/Libya	Availability: ASAP
Component/Department/Unit: Security and Duty of Care Department/Security Unit	Security Clearance Level: EU SECRET	<b>Open to Contributing Third States:</b> No

The Deputy Senior Mission Security Officer reports to the Senior Mission Security Officer and in his/her absence to the Head of Mission.

- To assist the SMSO in the development, implementation and updating of the Mission Security Plan (MSP) and all supporting security and safety instructions, security documents, and procedures;
- To replace the SMSO in his/her absence;
- In the absence of the SMSO to advise the Head of Mission, Senior Mission Management and other parts of the Mission on all security related matters that affect the Mission, its assets, personnel and information;
- Under the direction of the SMSO to assess the security situation and provide advice, assistance, and implement measures in order to ensure the security and safety of Mission's members;
- To contribute to, in line with EU's Field Security Policy and its supporting documents, to the drafting, continued development, implementation and updating of the Mission Security Plan (MSP), including provisions for relocation/evacuation as well as effective warden and movement of personnel systems;
- To contribute to the protection of EU classified information (EUCI) within the Mission and thereby to ensure that information is handled in accordance with EU rules;
- To produce contributions to the security inputs to daily SITREPs, WOS, Monthly and Six-Monthly Reports;
- To support the SMSO in ensuring journey management planning and to provide timely advice and guidance to Mission members as required;
- To provide comprehensive security induction training to Mission members as required;
- To support the SMSO in ensuring that regular security drills, communication tests and evacuation exercises are conducted;
- To ensure that personal security advice is given to Mission members as required;
- To support the SMSO in ensuring an effective system of security reviews in relation to the Mission's property and buildings and to recommend changes if necessary;
- To develop professional contacts with national law enforcement agencies, international organisations, NGOs, other EU bodies and diplomatic representatives in the field of security as directed by the SMSO;

- To support the SMSO on matters related to budget and procurement of security related equipment, contracts and services and drafts related terms of reference;
- To act as a representative for the SMSO if assigned to a separate duty station from the SMSO.
- To be available to deploy 24/7, to provide security direction, instigate follow up action and set priorities in order to manage effectively unforeseen/unexpected security events or incidents;
- To travel to High Risk areas, as required, in order to conduct security related duties, in liaison with the CPCC Security and Duty of Care Office.

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

## 4. Essential Qualifications and Experience:

- Successful completion of University studies of at least 3 years attested by a diploma OR a
  qualification at the level in the National Qualifications Framework equivalent to level 6 in the
  European Qualifications Framework OR a qualification of the first cycle under the framework
  of qualifications of the European Higher Education Area, e.g. Bachelor's Degree OR equivalent
  Police/Military education or training attested by a diploma or an award of an equivalent rank;
  AND
- A minimum of 7 years of relevant professional experience, after having fulfilled the education requirements, out of which a minimum of 3 years at coordination/management level.

## 5. Essential Knowledge, Skills and Abilities:

- Ability to contribute creatively to the development of security policies and procedures;
- Excellent organisational, planning, and time-management skills.

### 6. Desirable Qualifications and Experience:

- Previous work experience in the region;
- University and/or Master's degree in security studies (Security Studies, Security and Defence Studies, International Security Studies, Peace and Conflict Studies, Intelligence or other related studies);
- Successful completion of an EU Mission Security Officer Certification Course or equivalent;
- Firearms training;
- Civilian driving licence class C or validated driving license for armoured vehicles.

## 7. Desirable Qualifications and Experience:

- Knowledge of the Mission area and potential security threats;
- Knowledge of Arabic and/or French is an advantage.

Position Name:	Employment	Post category for Contracted
Mission Security Analyst*	Regime:	Mission Support Management
	Seconded/Contracted	Level (MSML)
Ref. Number:	Location:	Availability:
LIBSE05	Tripoli/Libya	ASAP
Component/Department/Unit:	Security Clearance Level:	Open to Contributing Third
Security and Duty of Care	EU CONFIDENTIAL	States:
Department/Security Unit		No

The Mission Security Analyst reports to the Senior Mission Security Officer.

- To assist the Mission Security Officer to collect/process information and update the contingency plans for implementation in emergencies that require relocation/evacuation of Mission members;
- In line with the EU Policy of EU staff deployed outside the EU in an operational capacity under Title V of the Treaty on European Union;
- To assist the Senior Mission Security Officer in the development, implementation, and updating of the Mission Security Plan, as well as supporting security and safety instructions and procedures;
- To assess the security situation and to analyse all relevant information;
- To produce incident and travel security advisories;
- To prepare daily, weekly, monthly security working papers, and other reports as required;
- To produce long-term assessments and forecasts of the security situation;
- To assist the Senior Mission Security Officer in maintaining continuity of security information analysis;
- To gather comprehensive information regarding events/actions that may affect the safety and security of Mission members and assets within the Mission area, generate reports and make recommendations;
- To conduct risk analysis' and threat assessments on security developments for persons and assets;
- To provide briefings to new Mission members on the security situation and ensure all members are prepared for emergencies;
- To ensure the quick dissemination of security related information;
- To assist and support the Information Security Officer in the management of EU;
- Classified Information and security clearances;
- To deputise in the absence of the Information Security Officer as required;
- To perform security reviews of personal protective security equipment, transport and residences and Mission offices;
- To liaise and cooperate closely with national law enforcement agencies, International Organisations, NGOs, other EU bodies and diplomatic representatives on security matters;
- To provide assistance to Mission members and ensure all necessary actions are taken, particularly in emergency cases;

• To provide timely, precise and accurate reports, analyses.

## 3. General Tasks and Responsibilities:

- To identify and report on lessons learned and best practices within the respective area of responsibility;
- To contribute and ensure timely reporting on activities within the respective area of responsibility;
- To take account of gender equality and human rights aspects in the execution of tasks;
- To undertake any other related tasks as requested by the Line Manager(s).

## 4. Essential Qualifications and Experience:

- Successful completion of University studies of at least 3 years attested by a diploma **OR** a qualification at the level in the National Qualifications Framework equivalent to level 6 in the European Qualifications Framework **OR** a qualification of the first cycle under the framework of qualifications of the European Higher Education Area, e.g. Bachelor's Degree **OR** equivalent and attested police and/or military education or training or an award of an equivalent rank; **AND**
- A minimum of 4 years of relevant professional experience, out of which a minimum of 2 years of experience in security analysis and risk management methodologies, after having fulfilled the education requirements.

#### 5. Essential Knowledge, Skills and Abilities:

- Ability to contribute to the development of security policies and procedures;
- Reporting skills;
- Presentation skills (preparing and delivering presentations);
- Language skills.

## 6. Desirable Qualifications and Experience:

- Security studies, security and defence studies, peace and conflict studies, intelligence or other related fields:
- Valid license for armoured vehicles or C or C1 Driving license;
- International experience, particularly in crisis areas with multinational and international organisations.

## 7. Desirable Knowledge, Skills and Abilities:

• Knowledge of the Mission area and potential security threats