BUILDING THE LOCAL CAPACITIES FOR BETTER USE OF FUNDS OF THE COMPETITIVENESS AND INNOVATION PROGRAMME (CIP)



Specific contract Nr 2011/261866/1 FWC BENEF 2009 Lot 10 - Trade, Standards and Private sector

TRAINING MANUAL "HOW TO LAUNCH A PROJECT IDEA UNDER CIP?"



Skopje, April 2011



A Project Financed by the European Commission Delegation of the European Union



A Project Implemented by the Contractor Hulla & Co. Human Dynamics KG on behalf of the ECORYS Consortium

Imprint

Published by: Hulla & Co. Human Dynamics KG Lothringerstrasse 16 1030 Vienna, Austria

T: +43 1 402 50 20 F: +43 1 402 50 20 20

E: office@humandynamics.org

Internet: http://www.humandynamics.org

Name of project:

Building local capacities for better use of funds of the Competitiveness and Innovation Framework Programme (CIP) Specific contract Nr 2011/261866/1

Authors:

Daniela Rink Larisa Vodeb

Translation: Melita Mihajlovska Shqipe Gërguri

Printing:

X Print Digital Copy & Print Centar, Skopje

April 2011, Skopje



Disclaimer

This manual has been produced with the assistance of the European Union. The contents of this publication are the sole responsibility of the authors and can in no way be taken to reflect the views of the European Union.

Table of content

Preface		6
Chapter :	1: Overview on CIP and its sub-programmes	7
Chapter 2	2: Idea and partnership	22
Step 1:	Defining the idea, problem or need	22
Step 2:	Finding the relevant open calls for proposals under CIP	23
Step 3:	Searching partners, forming the consortium	24
Chapter :	3: From draft to proposal	27
Step 4:	Defining the objectives-outputs-outcomes	27
Step 5:	How will you do it? – Defining the methodology	30
Step 6:	What do I do? – Defining the work packages	32
Step 7:	How to calculate the costs – Budgeting	35
Chapter 4	4: Proposal submission	40
Step 8:	How to submit a proposal under CIP via EPSS?	40
Chapter !	5: Evaluation and negotiation procedure	44
Step 9:	What is administrative and technical evaluation?	44
Step 10:	How are the procedures for negotiation and signing of the contract	47
Chapter (6: Practical tips how to succeed in CIP project applications	49
What's ne	xt, whom can I contact?	50
Literature		52
Annexes		53

Abbreviations

BPN Best Practice Network
CA Contracting Authority

CEB Council of Europe Development Bank

CHP Combined heat and power

CIP Competitiveness and Innovation Programme

EC European Commision
EEN Enterprise Europe Network
EIB European Investment Bank

EIP Entrepreneurship and Innovation Programme
ELENA European Local Energy Assistance Facility
EPSS Electronic Proposal Submission System
ETV Environmental Technology Verification

EU European Union

ICT PSP Information and Communication Technology - Policy Support Programme

IEE Intelligent Energy Europe
IPR Intellecual Property Rights

KfW German Development Bank (Kreditanstalt Für Wiederaufbau)

NGO Non-governmental organization

PPA Pre-Proposal assistance

PV Photovoltaic

R&D Research and Development
RES Renewable Energy Sources
SEAP Sustainable Energy Action Plan
SILC Sustainable Industry Low Carbon
SME Small and Medium-sized Enterprises

TN Thematic Networks

List of Annexes

Annex No	Title	Refers to
Annex 1	List of calls under CIP open and upcoming in 2011 (Status: March 2011)	Chp. 1.1
Annex 2	Overview on CIP Financial Instruments	Chp. 1.2
Annex 3	List of eco-innovation indicators (objectives with indicators and impact)	Chp. 1.2 Chp. 3: Step 4
Annex 4	Checklist – Specifying the idea, problem or need with guiding questions for Eco-Innovation, ICT-PSP and IEEP	Chp. 3: Step 4
Annex 5	Checklist – List of key questions required in the proposals for Eco-Innovation, ICT-PSP and IEEP	Chp. 2: Step 1
Annex 6	List of local EEN partners in the country	Chp. 2: Step 3
Annex 7	Example – Objectives-outputs-outcomes from IEEP	Chp. 3: Step 4
Annex 8	Checklist – Objectives to which proposals need to be related under under Eco- Innovation, ICT-PSP, IEEP	Chp. 3: Step 4
Annex 9	Examples – Flow Chart and GANTT Chart	Chp. 3: Step 5
Annex 10	Checklist – Methodology questions proposals need to address under Eco- Innovation, ICT-PSP, IEEP	Chp. 3: Step 5
Annex 11	Example – Workplan EpSOS project under ICT-PSP	Chp. 3: Step 5
Annex 12	Templates for work package description for Eco-Innovation, ICT-PSP, IEEP	Chp. 3: Step 6
Annex 13	Example 1 -Work package description from Eco-Innovation	Chp. 3: Step 6
Annex 14	Example 2 - Work package description from EIP	Chp. 3: Step 6
Annex 15	Example of work package description from IEEP	Chp. 3: Step 6
Annex 16	Example of financial table from EIP, ICT-PSP 5 Type A and IEEP	Chp. 3: Step 7
Annex 17	Flowchart of evaluation procedure under ICT-PSP 5	Chp. 5: Step 9
Annex 18	Award Criteria for Eco-Innovation, ICT-PSP, IEEP	Chp. 5: Step 9
Annex 19	Project list and case studies of projects under Eco-Innovation, ICT-PSP, IEEP	Chp. 1 Chp. 2: Step 3
Annex 20	Project idea template - for participation in 2 nd Round Follow-up Workshops	Chp. 6

Please, note that the Annexes are only in English language.

Chapters	Referring Annexes
Chp. 1	Annexes 1, 2, 3, 19
Chp. 2: Step 1	Annexes 4, 5
Chp. 2: Step 3	Annexes 6, 19
Chp. 3: Step 4	Annexes 3, 7, 8
Chp. 3: Step 5	Annexes 9, 10, 11
Chp. 3: Step 6	Annexes 12, 13, 14, 15
Chp. 3: Step 7	Annex 16
Chp. 5: Step 9	Annexes 17, 18
Chp. 6	Annex 20

Preface

To assist in achieving the goal of sustainable economic development, competitive and knowledge - based European economy the European Commission has created a financial instrument, called the Competitiveness and Innovation Framework Programme (CIP) in order to cofinance operations aiming at an innovative, smart, competitive and environment friendly Europe.

On its road to EU accession, the FYR Macedonia faces a number of challenges. One such challenge relates to the need for stimulation and support for establishing an efficient system for withdrawal of EU funds. The status of candidate country and several signed Memorandums of Understanding with the EU give Macedonian stakeholders, institutions, companies, NGOs and other entities a possibility to participate in a number of different EU financial instruments, and one of them is CIP.

Based on the Macedonian commitment and as well as the readiness of representatives of the EU at the Delegation of the European Union in Skopje to support national authorities in their efforts to improve the records in use of CIP funds, the project "Building the local capacities for better use of CIP funds" was launched. One of the final outputs of the mentioned project is this Manual, which has been developed prior to the implementation of the interactive workshops on "How to launch project idea under CIP", which are held between May and June 2011 all over the country.

The Manual is divided into two sections. The first section "Competitiveness and Innovation Programme – Basic facts" offers the most important data and facts on the programme – its objectives, structure, duration, types of financial support, types of projects. Special attention is given to the presentation of all three sub-programmes – EIP, ICT-PSP and IEEP.

The second section is designed like a road map on how to prepare an application under a CIP Call for Proposals. It starts with an identification of project ideas and then step-by-step to the final phase – negotiation and signature. The Manual concludes with a number of useful suggestions and tips for increasing the success of funding proposals and applications.

The Manual acts as a good first step into the sources of help and assistance. It is not intended to replace the other similar sources of information, but to complement them. The authors sincerely hope that the Manual is practical and user-friendly and that it will become a permanent tool in preparing projects proposals to the majority of applicants.

Chapter 1: Overview on CIP and its sub-programmes

1.1 CIP - General information

What is CIP?

- CIP stands for Competitiveness and Innovation Framework Programme
- CIP European programme providing funds for supporting and encouraging European enterprises and entrepreneurship
- Funds under CIP can be **GRANTS** or other forms of indirect financial (loans, guarantee, seed capital,) or non-financial support (business services free of charge).

What does the European Commission want to achieve with CIP funds?

- Foster the competitiveness of enterprises, in particular of SMEs to be able to compete with US/Japan economy
- Promote and financially support all forms of innovation, including eco-innovation.

How is CIP structured?

- Divided in 3 sub programmes-with their own objectives, rules of procedures and work programmes:
 - EIP Entrepreneurship and Innovation Programme
 - ICT-PSP Information and Communication Technology Policy Support Programme
 - IEEP Intelligent Energy Europe Programme.

Who may apply for CIP funds?

- Wide range of organisations (legal entities): SMEs, NGOs, public institutions, research institutions, SME support organisations, innovation support organisations, national, regional and local public authorities,...
- Keep in mind: all EU member states and some third countries which have signed agreements with EC.

In practice it means:

- Be careful: eligibility criteria differ from one sub-programme to another
- Strong competition

How long are CIP funds still available?

Duration: 2007-2013

• Foreseen Calls for Proposals - early (between February-June) in 2012 and 2013

How much money is available during 2007-2013?

CIP - Total allocation: 3.6 Billion €
 EIP - Total allocation: 2.17 Billion €

• ICT – PSP –Total allocation: 730 Million €

• IEEP - Total allocation: 730 Million €.

What kind of actions/projects are eligible for CIP funds?

Options	Eligible under CIP?	In which parts under CIP?
Basic (individual) research	NO	
Applied & Collaborative research by higher education institutions, research centres and enterprises (incl. SMEs)	NO	
Preparatory activities for research in- frastructure projects	NO	
Upgrade the capacity of your research facilities	NO	
Large scale industry – research col- laborations	NO	
Research fellowship/ PhD studies abroad/ company placements	NO	
Technology transfer, exploitation and	YES	Networking, pilot and market replication projects;
protection (through intellectual property rights - IPR)		CIP Financial Instruments under EIP-> Financial Facility for High Growth and Innovative SME (GIF);
		Direct support available through:
		EEN (www.enterprise-europe-network.ec.europa.eu/about/branches/MK/Skopje),
		IPR Helpdesk (www.ipr-helpdesk.org),
		ProTon Europe (www.protoneurope.org)
Non-technological innovation/ innovation management advice (analysing the innovation potential and gaps of your organisation and defining a strategy for the necessary technological, organisa-	YES	Networking, pilot and market replication projects among public and private stakeholders to share experience and develop new policy approaches and tools for non-technological innovation; mostly under EIP and IEEP;

Options	Eligible	In which parts under CIP?
	under CIP?	
tional, etc. changes)		Check also under the Europe Innova initiative -> the IMP³rove project (www.improve-innovation.eu)
Commercialisation/ market oriented activities/ business expansion	YES	CIP Financial instruments -> Financial facility for high growth and innovative SME (GIF); SME guarantee facility (SMEG); Pilots and market replication projects ;
Policy analysis/ strategy development (statistics, surveys, studies for public policy development)	YES	Networking projects among innovation policy makers and other innovation stakeholders with joint development of strategies, conduct of policy analysis (mostly under EIP, but also under ICT-PSP and IEEP)
Networking activities (including programme coordination among policymakers and programme managers), coordination among research programmes, enterprise associations, research organisations, exchange of good practices	YES	Networking projects among public and private innovation stakeholders (incl. policy makers, providers of business support services, cluster managers, technology transfer and research organisations, financial sector and enterprise associations) to share experience and develop new policy approaches and tools in all 3 CIP subprogrammes – EIP, ICT-PSP and IEEP
		For ongoing network activities: PRO INNO Europe for innovation policy makers (www.pro-inno-europe.eu); Europe INNOVA for innovation professionals (www.europe-innova.org);
Upgrade/ improve the skills of your staff or recruit researchers/innovators to be able to adopt innovative technologies, methods or management	NO	
Improve environmental performance,	YES	Eco-innovation is horizontal priority under EIP;
reduce emissions of production or products, renewable energy, develop bio-based products, recycling		Networking, pilots and market replication projects in the field of energy efficiency and renewable energies under IEEP; other economic sectors under the eco-innovation part;
		Special budget for eco-innovation activities earmarked under CIP Financial Instruments for SMEs under the EIP;
Improve ICT use in my organisation/	YES	ICT-PSP of CIP:
develop better digital content/ ICT services		Pilots and market replication projects for testing, validating in real settings the use of innovative ICT solutions to address societal and economic challenges (in particular areas of public interest such as health, transport, e-Government, inclusion, ageing, improvement of quality of life, disadvantaged groups, environment, energy efficiency, safety and security)
		Networking projects

(Source: compiled from European Commission: Practical Guide to EU Funding Opportunities for Research and Innovation 2009:22-30)

Please note that this manual focuses on the **Eco-Innovation Initiative** under the **EIP sub-programme** (and **not** on the **entire EIP sub-programme – although it is introduced in this chapter**) and covers **the ICT-PSP and the IEEP sub-programmes**. The CIP financial instruments (GIF Facility, SMEG Facility for loans and guarantees) which target SMEs in different phases of their lifecycle and support investments in technological development, innovation and eco-innovation, technology transfer and the cross-border expansion of business activities have their own application procedure while their implementation depends on the procedures and financial rules of financial intermediaries and therefore are not part of this manual.

What type of financial support can be obtained under the specific CIP-programmes?

Type of support	Type of implementing meas- ures	CIP Sub- programmes
Grant (non-repayable state aid and/or funding from the EC, normally complemented by co-funding from other sources)	Calls for Proposals (Focus of this manual)	EIP ICT-PSP IEEP
Loans/guarantees/venture capital	Financial instruments - domestic financial intermediaries	EIP
Service contracts	Procurement procedures Calls for Tenders	Mostly EIP

Which types of projects can be implemented under the CIP Calls for Proposals?

Eco-Innovation under EIP	ICT-PSP	IEEP
major focus on: First application and market replication projects	Projects, including implementation, pilot and market replication projects Thematic Networks (Best Practice Networks)	Promotion and dissemination projects Market replication projects

Source: Extract from Decision No 1639/2006/EC of Establishing a CIP

A detailed checklist on what this means for your project idea is provided as part of Step 1.

Annex 1 provides you with a detailed list of currently open calls under ICT-PSP and IEEP and the expected calls under the EIP for 2011 with topics, target groups, types of projects.

1.2 EIP - Entrepreneurship and Innovation Programme

What is EIP all about - for which purposes funds are allocated?

 Access to finance for SMEs through "CIP financial instruments" which target SMEs in different phases of their lifecycle and support investments in technological development, innovation and eco-innovation, technology transfer and the cross border expansion of business activities (see Annex 2 CIP Financial Instruments)

- Business services: the Enterprise Europe Network EEN; Business and innovation service centres all around the EU and beyond provide enterprises with a range of quality and free-of-charge services to help make them more competitive
- Eco-innovation pilot and market replication projects for the testing in real conditions
 of innovative products, processes and services that are not fully marketed due to residual risks and that are aimed at reducing environmental impacts, preventing pollution or achieving a more efficient use of natural resources
- Support for improving innovation policy; Supports transnational networking of different actors in the innovation process and innovative companies, including benchmarking initiatives and the exchange of best practice
- Support for innovation and SME policy-making process; Analytical work and awareness raising activities (i.e. conferences and studies) on certain industrial sectors, SMEs or innovation policy are organised to inform and support policy-makers, and make policy suggestions to increase cooperation between EU Member States.

Who can benefit under EIP and **how**?

Aims of EIP	Main beneficiaries	Type of support
Access to fi- nance	Private sector – com- panies, SMEs	Loans, guarantees, micro-credits and venture capital
Enterprise Europe Network (EEN)	private sector, SMEs research institutions, public stakeholders, SME and innovation organisations	Improved and high quality services free of charge for their clients like: helping SMEs to find suitable business partners, providing information on EU programmes, helping SMEs to find international partners for R&D and other EU projects, providing practical information on EU legislation and market opportunities, involving SMEs into policymaking process
Eco-innovation	Innovative SMEs, private sector	Grants to support the first application and further market uptake of best eco-innovative products and services Loans, guarantees for eco- oriented investments through financial instruments
Support for in- novation and SME policy- making process	Public and semi public stakeholders, innova- tion support organisa- tions, together with the private sector	Grants to support initiatives and actions to innovation support services for SMEs and to support developing and testing new forms of transnational cooperation in order to adopt and create best practices in innovation policy

How much money is available between 2007-2013?

EIP – total	2,17 billion €
Split budget:	
Financial instruments	1,1 billion €
Enterprise Europe Network	320 million €
Eco-innovation projects:	433 million €
• Financial instruments 228 million €	
 Pilot and market replication projects 195 million € 	
 Networks 	10 million €

How much money is foreseen for main Calls for Proposals in 2011?

Areas of support	Foreseen calls
Creation of an environment favourable to SME cooperation	Competitiveness and sustainability in the European tourism (\in 4.5 million)
	SME and Craft Enterprises' Participation in European Standardisation (€ 2 million)
	EU Accessible Intellectual Property (€ 1.5 million)
Forms of innovation in enterprises	Promotion and development of world-class clusters in Europe (€ 5 million)
	Innovation analysis and promotion (€ 2.4 million)
	European creative industries (€ 7.5 million)
Eco-innovation	First application and market replication projects (€ 36 million)
	Sustainable Industry: Low Carbon Scheme (SILC) € 3 million
	EU Environmental Technology (€ 1 million)
	Verification (ETV) Pre-programme

Source: Entrepreneurship and Innovation Programme Work Programme 2011

Where can I find up-dated information on the EIP, incl. the Eco-Innovation Initiative?

Website: http://ec.europa.eu/cip/eip/index_en.htm

Website for eco-innovation: http://ec.europa.eu/environment/eco-innovation/index_en.htm

1.3 ICT-PSP – Information and Communication Technologies Policy Support Programme

What does ICT-PSP want to achieve?

- Realisation of European policies in particular the Digital agenda for Europe
- Emphasis is put on areas of public interest given their weight in the European economy and the unique solutions that ICT can bring to the societal challenges that lie ahead such as health and ageing, inclusion, energy efficiency, sustainable mobility, culture preservation and learning as well as efficient public administrations
- To speed up the slow uptake of ICT innovations in the public sector

Which are the main themes supported by ICT - PSP?

The programme supports **pilot actions** and **networking activities** in areas, recommended upon results from previous calls for proposals under ICT-PSP. For 2011, the areas are as follows (see Checklist 2 and also Annex 1):

- ICT for a low carbon economy and smart mobility
- · ICT for health, ageing and inclusion
- ICT for improved public services
- Digital Content
- Open innovation in smart cities

What are the **main instruments** (funding schemes) to support above actions?

- **Pilot (Type A)** building on initiatives in eligible countries focusing on developing EU-wide interoperability of ICT based solutions
- Pilot (Type B) stimulating the uptake of innovative ICT based services and products
- Thematic Network (TN) providing a forum for stakeholders for experience sharing and consensus building
- **Best Practice Network (BPN)** exclusively for the theme on "digital content" to support sharing of good practices in this field.

What kind of activities are supported?

• ICT-PSP supports networking, promotion, dissemination, exchange of experience projects

Remember: ICT-PSP **does not** support RESEARCH projects.

How much money is available under Call for Proposals 2011?

ICT-PSP - total	115.5 million €
Split budget:	
ICT for a low carbon economy and smart mobility	24 million €
Digital Content	38 million €
 ICT for health, ageing and inclusion 	18 million €
ICT for improved public services	21.5 million €
Open innovation in smart cities	14 million €

Where can I find up-dated information on ICT-PSP?

Website: http://ec.europa.eu/information_society/activities/ict_psp/about/index_en.htm

1.4 IEEP - Intelligent Energy Europe Programme

What does IEEP want to achieve?

- **Foster** energy efficiency and the rational use of energy resources
- Promote new and renewable energy sources and to support the diversification of energy sources
- **Promote energy efficiency** and the use of new and renewable energy sources in transport such as biofuels.

What does "Intelligent Energy" mean; which fields are covered?

- Energy efficiency and rational use of resources (SAVE)
- New and renewable energy resources (ALTENER)
- Energy in transport (STEER)
- Integrated initiatives (combination of SAVE, ALTERNER and STEER actions)

What should be understood under **SAVE**?

- Supporting improvement of energy efficiency and the rational use of energy, in particular building and industry sector
- Supporting the preparation of legislative measures and their application

What should be understood under **ALTENER**?

- Promoting new and renewable energy sources for centralised and decentralized production of electricity, heat and cooling, and thus supporting the diversification of energy sources
- Integrating new and renewable energy sources into the local environment and the energy systems
- Supporting the preparation and application of legislative measures

What should be understood under STEER?

- Supporting initiatives relating to all energy aspects of transport and the diversification of fuels
- Promoting renewable fuels and energy efficiency in transport
- Supporting the preparation and application of legislative measures

What should be understood under Integrated initiatives?

- Integrated initiatives are combination of SAVE, ALTERNER and STEER actions like:
 - Local energy leadership (integration of sustainable energy policies in public authorities' operation and facilitation of cooperation between energy stakeholders-like development and implementation of SEAPs)
 - Energy efficiency and renewable energy in buildings (nearly zero energy buildings)
 - Building workforce training and qualification initiative- preparation of road map.

Which projects can be funded under SAVE, STEER, ALTERNER and Integrated Initiatives?

Action/projects	Description
Promotion and dissemination projects	Strategic studies on the basis of shared analysis and regular monitoring of market developments and energy trends for the preparation of future legislative measures or for the review of existing legislation
	Creation, enlargement or re-organisation of structures and instruments for sustainable energy development; development of adequate financial products and market instruments
	• Promotion of sustainable energy systems and equipment, awareness campaigns and the creation of institutional capabilities
	Development of information, education and training structures, the utilisation of results, the promotion and dissemination of know-how and best practices involving all consumers, dissemination of results of the action and projects and cooperation with the Member States through operational networks

•	Monitoring of the implementation and the impact of EU legislative	
	and support measures	ı

Market replication projects

under EIB-ELENA?

- supported under the **ELENA Facilities** for small-medium-large-scale investment programmes with project development services and loan
- Projects concerned with the market replication of innovative techniques, processes, products or practices of Community relevance, which have already been technically demonstrated with success, in order to promote broader utilisation of such techniques, processes, products or practices within the participating countries and facilitate their market uptake

Which kind of projects **cannot be funded** under IEEP?

"Hardware" type investments, demonstration projects, and technical research & development projects cannot be funded.

Are there any special and less known facilities under IEEP?

Yes, the **ELENA Facilities**. ELENA stands for European Local Energy Assistance Facility. There are three facilities available: EIB-ELENA, KfW-ELENA, CEB-ELENA.

1. EIB-ELENA Facility What is it? • Covers a share of the cost for technical support that is necessary to prepare, implement and finance the investment programme, such as feasibility and market studies, structuring of programmes, business plans, energy audits, preparation for tendering procedures - in short, everything necessary to make cities' and regions' sustainable energy projects ready for European Investment Bank (EIB) funding Grant for "Project Development Services" – technical assistance for preparation, implementation and financing of eligible Investment Programme Based on "first come - first served" principle • For large-scale investment projects - 50 million or more (Expected Leverage Factor - the ratio between the total investment costs of the Investment Programme supported and the total cost of Project Development Services coming from the EIB-ELENA Facility; the minimum leverage factor will be 20) Which are eligi-Public and private buildings, including social housing and street and ble Investment traffic lighting, to support increased energy efficiency **Programmes** Urban transport to increase energy efficiency and support integration of

Local infrastructure including smart grids, information and communica-

renewable energy sources

	tion technology infrastructure for energy efficiency, energy-efficient urban equipment, inter-modal transport facilities and refuelling infrastructure for alternative fuel vehicles
Which are non-eligible areas under	Stand-alone renewable energy systems, not integrated in buildings, e.g. wind farms, stand-alone PV, concentrated solar power, hydropower and geothermal electricity production
EIB-ELENA?	Long-distance transport infrastructure
	Industrial facilities, and reductions of greenhouse gas emissions due to industry delocalisation
Who may apply for EIB-ELENA?	Local or regional authorities and other public bodies
Website	http://www.eib.org/products/technical_assistance/elena/index.htm
Contact	elena@eib.org

(Source: IEEP Work Programme 2011, 2011: 36-40; 72-73)

cility
 Pilot facility for energy efficiency global loan, project development services and carbon crediting with the aim of mobilising municipal investments Set up under Work Programme 2011 – a new facility Implemented by German institution KfW- Kreditanstalt Für Wiederaufbau Follows more or less the same logic and principles as ELENA For Investment projects - up to 50 million Providing Global Loans with "Project Development Services" – technical assistance for preparation, implementation and financing of eligible investment projects Supporting Carbon Credit based climate protection programmes for EU cities and municipalities
 Public and private buildings, including social housing and street and traffic lighting, to support increased energy Integration of renewable energy sources (RES) into the built environment — such as solar photovoltaic (PV), solar thermal collectors and biomass Investments in renovation, extension or new district heating/cooling networks, including any based on combined heat and power (CHP); decentralised CHP systems (building or neighbourhood level) Urban transport to increase energy efficiency and support integration of renewable energy sources, e.g. clean and energy-efficient road transport vehicles, trams, trolleybuses, metros, and trains; investments to improve public transport and its seamless link to private transport

	 in urban areas Local infrastructure including smart grids, information and communication technology infrastructure for energy efficiency, energy-efficient urban equipment, inter-modal transport facilities and refuelling infrastructure for alternative fuel vehicles; Municipal waste-to-energy projects including biogas generation for small-scale heat production Municipal programmes for energy-efficient equipment and appliances in SMEs and households Multi-technology approaches combining the aforementioned activities within a comprehensive city-wide or regional approach
Which are non-eligible ar- eas under KfW-ELENA?	 Stand-alone renewable energy systems, not integrated in buildings, e.g. wind farms, stand-alone PV, concentrated solar power, hydropower and geothermal electricity production Long-distance transport infrastructure Industrial facilities, and reduced greenhouse gas emissions due to industry delocalisation
Who may apply for KfW-ELENA?	Main target groups: cities, municipalities, regions; local and regional energy actors (e.g. energy agencies or public project developers), local participating banks and housing associations, local SMEs
Website	http://www.kfw.de
Contact	KfW Office Skopje, Dr. Jürgen Welschof, Director, E: Juergen.Welschof@kfw.de First contact can be made through: Ms. Natasha Radovanovic, Project Coordinator KfW Office Skopje, E: natascha.radovanovic@kfw.de, T. +389 2 3109 241 Energy projects in Macedonia: Dr. Wilderich Hoerr, Project Manager, KfW Frankfurt, E: Wilderich.Hoerr@kfw.de

(Source: IEEP Work Programme 2011, 2011: 41-46; 73-76)

3. CEB-ELENA Fac	ility
What is it?	Project development services for social housing with Council of Europe Bank Development Bank (CEB)
	Set up in 2011 – a new facility
	Implemented by the CEB
	Follows more or less the same logic and principles as ELENA
	Supports Project Development Services – technical assistance for preparation, implementation and financing of eligible Investment Projects
	Focus given to Social Investment Projects - up to 50 million
Which are eligi-	a) Eligible actions:
ble Investment	Increasing energy efficiency (refurbishment of buildings aimed at sig-

Programmes under CEB-ELENA?	nificantly decreasing energy consumption of both heat and electricity — such as thermal insulation, efficient air conditioning and ventilation, efficient lighting);
	 Integrating renewable energy sources (RES) — such as solar photo- voltaic (PV), solar thermal collectors and biomass;
	Investing in the renovation, extension or new district heating/cooling networks including any based on combined heat and power (CHP); decentralised CHP systems (building or neighbourhood level)
	b) Eligible building types:
	Housing for people on low incomes, corresponding to social housing criteria where these are defined by national legislation
	Reception centres, temporary and permanent social housing for refugees, migrants and displaced persons
	Health infrastructure: public and private hospitals, public or private medical service infrastructure, nursing homes for the elderly and welfare centres
	• Educational and vocational training infrastructure: school and university establishments, including sports and cultural equipment and university halls of residence; housing for school and university students, vocational training centres public or private research and development centres. Private establishments must be state-approved (recognition of diplomas at national level, eligible for government scholarships)
	• Infrastructure of administrative and judicial public services: buildings intended for national, regional or local government, or for technical agencies in which these bodies have a majority interest, and any related infrastructure. This could be the case, for example, for penitentiary infrastructures, fire/police stations, training centres or buildings connected to municipal/local/regional administrations.
Which are non-eligible areas under CEB-ELENA?	 Stand-alone renewable energy systems, not integrated in buildings, e.g. wind farms, stand-alone PV, concentrated solar power, hydropower and geothermal electricity production; Long-distance transport infrastructure;
	 Long-distance transport infrastructure; Industrial facilities, and reduced greenhouse gas emissions due to industry delocalisation.
Who may apply for CEB-ELENA?	 Local or regional authorities and other public bodies, or groupings of such bodies, and other public bodies lending support to such bodies Participating Financial Institutions (PFIs). PFIs are banks establishing a project with the CEB and who will lend to end beneficiaries.
Website	http://www.coebank.org/
Contact	n.a.

(Source: IEEP Work Programme 2011, 2011: 47-52; 76-78)

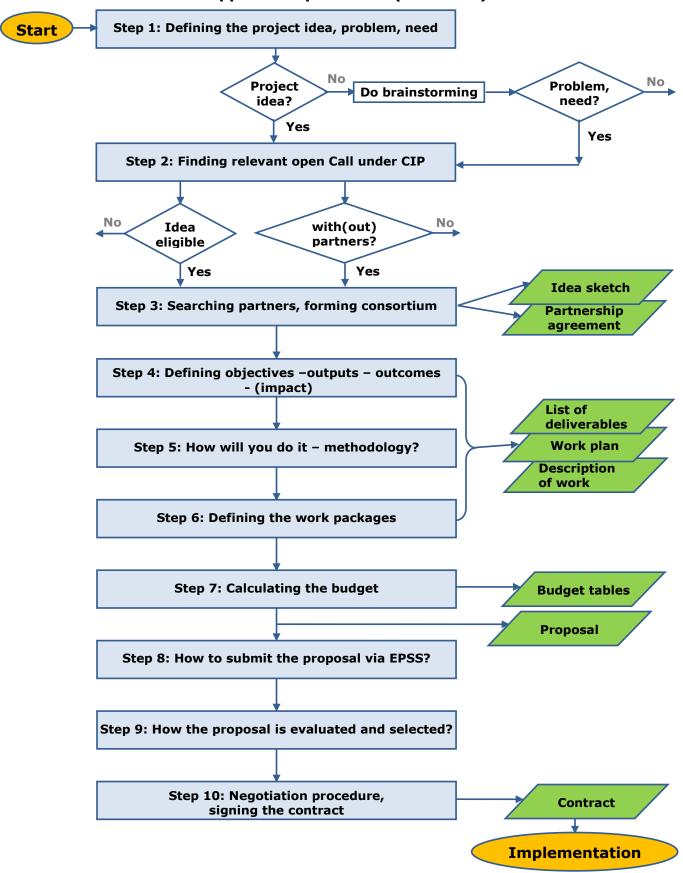
Where to find further information on IEEP?

Website: http://ec.europa.eu/energy/intelligent/

1.5 Overview on the application procedure

The first part of this Manual has been focusing on providing you with an overview on the CIP and its sub-programmes. Now we are approaching the second part on how to apply under the CIP. In order to show you the **red thread of an application procedure**, the flow chart below shows the project preparation and application procedure. In the next chapters and also during the training workshops we will now follow this **step-by-step**. As part of the steps there are checklists, templates and suggestions for group work which will guide you in applying the knowledge to your own project idea.

Overview on entire application procedure (flowchart)



Chapter 2: Idea and partnership

Step 1: Defining the idea, problem or need

Step 1: Defining the project idea, problem, need?

Your first step will be to see whether you have a project idea and how this could look like. Your project idea should be demand-oriented. What does that mean? It **should address a real perceived problem or need of target groups within Macedonia or an opportunity** that has not been explored, yet, **e.g.**

- Do you see a problem concerning energy efficiency?
- What is the main problem that your organisation faces that could be relevant to other partners as well?
- Do you think that ICT can contribute to develop solutions for public services in municipalities?
- What have more advanced organisations in other countries already developed where you and other partners could benefit from exchange and cooperation with such organisations?

Some brainstorming with a couple of people might help to develop an idea.

Checklist No.1 - Group work: Identifying the idea, problem or need

Q: Do I have a project idea or do I perceive that there is a problem or need related to CIP-topics?

Please, brainstorm on "what, why, how and how long and write it down in a few key words on flipchart paper (10 mins).

- What is your idea, solution:
- Why is it needed? Describe the problem, need and opportunities:
- **How** would you do it, which activities are required:
- How long do think the project would take:

For the 2nd Round Follow-Up Workshops, we will work more intensely on this and check the idea using the checklists with guiding questions in **Annexes 4 and 5**. Wherever you might get stuck, we will help you.

Step 2: Finding the relevant open calls for proposals under CIP

Step 2: Finding the relevant open call for proposals under CIP

Q: The question, you are facing now is where to look for funding information within CIP?

In step 1 you have identified your idea and now you would like to find somebody who is willing to provide you funds for it.

You should look at:

- Websites of sub-programmes: the easiest and shortest way
- Be careful: websites like to be changed frequently (make your own list of websites/links and check them on a regular basis)
- Websites: well structured, a lot of information: About Programme, How can you take part?, Participating in Programme, Running projects...
- Each sub-programme its own website with its own structure
- Identify a proper Call for your idea your idea should fit with the Sub-programme's objectives and philosophy behind read carefully documents referring to Programme.

Websites of the sub-programmes

EIP- Eco innovation: http://ec.europa.eu/environment/eco-innovation/index_en.htm

EIP- Eco innovation Call for Proposals: check once it is open

http://ec.europa.eu/environment/eco-innovation/events/2011/european-info-day-2011_en.htm

ICT-PSP: http://ec.europa.eu/information_society/activities/ict_psp/index_en.htm

ICT-PSP Call for Proposals:

 $http://ec.europa.eu/information_society/activities/ict_psp/participating/calls/call_proposals_11/index_en.htm$

IEEP: http://ec.europa.eu/energy/intelligent

IEEP Call for Proposals: http://ec.europa.eu/energy/intelligent/call_for_proposals/index_en.htm

Step 3: Searching partners, forming the consortium

Step 3: Searching partners, forming the consortium

You are progressing fine. You have found the relevant CIP Call and now you are approaching the phase of building the partnership. In step 3 you should ask yourself the following questions:

Q: Can I do it alone or with partners?

- EU programmes foster international partnerships almost MUST (few exemptions like EIP - Eco Innovation 2010, IEEP – Call in 2011 –initiative: Building Workforce Training and Qualification Initiative)
- International partners bring EU added value to project (award criteria)
- Pick up reliable partners (with references and proof record in projects) and partners whom you trust
- Form/build balanced partnership (in terms of different countries "old, new members; in terms of complementarity: business sector, public body, support organisation, academia, etc.).

Q: How to find partners for CIP-projects and who can help me find them?

- My business partners
- Members of Enterprise Europe Network (see Annex 6 list of 4 local EEN partners)
- Database on CIP websites
- National contact points
- Potential business partners
- SME support organisations like chambers, business incubators, technology parks, associations, regional development centres, etc.
- Search on sub-programmes' websites (previous and current partners).

Project database websites

EIP- Eco innovation: http://ieea.erba.hu/eco/page/Page.jsp

ICT-PSP:

http://ec.europa.eu/information_society/apps/projects/index.cfm?menu=secondary&prog_id=IPSP

IEEP: Database of projects:

http://ieea.erba.hu/ieea/page/Page.jsp

Annex 19 has a project list with selected projects and case studies from projects under EIP, ICT-PSP and IEEP, where you can see of which partners the consortia consist.

Q: Which role should I play: lead partner or partner?

- Start as a partner to get experience first (a lot of paper work, coordination, and huge demand on in-depth knowledge of programme's rules of procedures which differ from sub-programme to sub-programme)
- Being a partner does not mean a submissive role partnership should be built on equal treatment
- Lead partner "spiritual agens" of project, engine of project
- Being lead partner responsibility for the partnership toward contracting authority
- Formalisation of partnership partnership agreement division of tasks and responsibilities very clear and precise from the beginning.

Q: Is my idea unique and fresh one? What are other consortia doing?

- Check already approved projects data base on websites, promotion brochures, publications, etc
- Check the expression letters of interest/requests for joint EU projects: EEN partners
- EU never co-finances projects which are under implementation, only projects which shall start after the signature of co-financing contract.

Q: Is there any **assistance** by Contracting Authority (CA) to give me an **opinion on my project idea** – to tell me whether my idea meets Call criteria and objectives before I submit it in complete application form?

- Yes, there is so called pre-proposal assistance (PPA) or pre-proposal check
- EIP Eco-Innovation and ICT-PSP and provide PPA
- PPA to get feedback on your draft proposal (to be sent in due time, check the deadline- it is closed few days before official closure of call, to be sent to nominated persons/unit, responsible for this task)
- Incorporate inputs by PPA into your draft in order to improve your proposal and make it more competitive
- Very useful assistance which should be used as much as possible do NOT miss this
 assistance –it is very valuable and it presents CA understanding of objectives of Call.

Checklist No.2 - Group work: Building partnership

- **Q:** Please, brainstorm on the following questions and put your answers on flipchart paper; please use the table provided below as template **(15 mins)**.
- 1) In your group please think about your **potential international and domestic partners**. Discuss about **who** (formal profile of institution) would you like to invite to the partnership and **why** (complementarity principle). You should consider and define:
- Number of partners
- Their role (partner, lead partner)
- Expertise field they represent (like: ICT development software applications, RES, basic research provider in green technology...) and sector represented (SMEs, SME support organisation, research organisation, public authority, local authority, city, municipality...)
- Their contribution to the project: short description what inputs can provide in project (experience, know-how, expertise, excellent dissemination...)
- Experience in EU affairs: yes/no

Partner/ Lead part- ner	Name of institution	Country	Sector represented	Content contribution- expertise field	Experienced in EU
LP					
P1					
P2					
Р3					

2) Please, think about **the approach, how** will you establish first contacts and how you are going to invite them to the partnership.

Chapter 3: From draft to proposal

Step 4: Defining the objectives-outputs-outcomes

Now that you have found the partners, together with them you should elaborate more on the project idea. Ask yourself the following questions:

- What do we want to achieve with our project?
- Which problem do we want to solve or improve?
- Which opportunity do we want to explore?
- Can we change something to the better?

Q: How do I define objectives?

- Objectives are goals which your project aims to achieve or to contribute to. It is important that there is a clearly visible connection of your own project objectives and the call priorities of the respective CIP sub-programme
- There needs to be a logic connection between your project's objectives and activities. There needs to be a **"red thread**".
- It is useful that you read the Call for Proposals text and other documents recommended in the call text carefully. They will give you a clue in which direction your objectives can be targeting and help you to make sure that your objectives are in line with related EU policies and strategies.
- The Guide for Proposers will help you to define objectives by asking you guiding questions and providing templates on how to present the objectives.
- **Keep the objectives focused and manageable** and keep the number of objectives low (e.g. 3-5 for specific objectives, 3-5 for strategic objectives).

Q: How are objectives, outputs and outcomes, activities and input connected?

When you have sketched your **objectives**, you will ask yourself can we achieve them and how? Which **activities** shall we perform and can we perform realistically? Which **resources** do we need in order to achieve the objectives?

When you want to perform activities within your project, you need to provide resources (inputs, e.g. personnel working on an activity). Activities deliver outputs, which can be divided in direct, tangible outputs (i) deliverables (e.g. direct, tangible products such as brochures, CDs or services such as training hours) and (ii) indirect, less tangible outputs which are connected with the process like policy frameworks, etc. Projects are implemented because you want to effect an identifiable change in situation (e.g. changing the behaviour or awareness of a target group, changing the access to capital, changing the policy framework, changing market conditions...). These changes are called outcomes. Impact is achieved if a project has an effect on its wider environment and contributes to achieving wider policy objectives.

In order to keep track of your progress during a project and to see whether you are achieving your objectives and intended outcomes, it is important to define objectives, outputs and outcomes in a way that they are measurable. Such measurable numbers are called indicators and they should be **SMART** – specific, measurable, achievable, relevant and time-bound.

Annex 7 is taken from the IEE Guide for Proposers 2011 contains good examples of specific and strategic objectives and their connection to outputs and outcomes. **Annex 3** provides you with examples of the eco-innovation objectives and indicators. **Annex 8** provides the objectives of the Eco-Innovation Initiative and the ICT-PSP and IEEP sub-programmes; you can use the guiding questions there as a checklist to see whether your project objectives relate to these objectives.

Objective	Output	Outcome
To test and launch a new energy advice service to help householders optimise their electricity consumption	Tests on 10,000 households Specific energy advice service up and running Training of 50 energy service providers	At least 80% of targeted households implementing low/no cost recommendations resulting into: 300 kWh/year of electricity saved in average per household (200 toe/year/total)
To promote the wood energy contracting model, and to facilitate agreements between parties for wood heating plants	Promotion of energy contracting model across participating countries 42 workshops on biomass for heating 33 study tours to relevant biomass supply chains or heating plants 72 one-to-one meetings to foster agreements on wood heating plant installation	45 new wood-energy plants, corresponding to 15 MW _{th} established thanks to the action support Minimum of 1,350 uses of the "advisory tool" which gathers relevant information on successful cases of wood energy plants

Source: Extracted from IEEP Guide for Proposers 2011:20, 21.

Checklist No.3 - Group work: Defining the objectives-outputs-outcomes

Q1: What are your project objectives? Please, use the template below in order to define your project objectives, outputs and outcomes and write them on flipchart **(10 mins)**.

Q2: Does it relate to the objectives of the respective CIP sub-programmes? Please, review your table in comparison to objectives outlined in Annex 8. (5 mins).

Example of template for presenting specific objectives, outputs and outcomes within the duration of your action

Specific objective(s) of your proposal	Outputs (products and services) including their quantification where appropriate	Work package(s)	Outcomes (with quantified SMART performance indicators)	Means of monitoring
1.	•		•	
2.	•		•	
3.	•		•	
4.	•		•	

Source: IEE Guide for Proposers 2011:18

If you would like to look at completed examples of such a table, please check **Annex 7**.

Step 5: How will you do it? - Defining the methodology

Step 5: Methodology - Work programme

Q: What is the methodology - How do I find it?

Now is the question how will you achieve your objectives, what will you do and how will you do it? If you want to achieve the project objectives you will have activities in mind that are necessary. But at the same time it is important that these activities are performed in a logical sequence with a coherent approach. And this is what you define when you develop your methodology. In your proposal you describe the methodology as part of your work programme before a detailed description of work packages follows.

- Quality of implementation methodology is part of the award criteria applied to
 project proposals (here the evaluator usually screens criteria such as the suitability of
 the approach, extent to which target groups and stakeholders are engaged, clarity of
 work packages, project planning and suitability of performance monitoring, quality of
 communication plan for the uptake of solutions(s).
- Before you develop your methodology read the award criteria, they can be found in the Call for Proposals texts and be aware of the eligible methods and project activities according to the Call you have selected.
- You describe the methodology by providing a **rationale for your project activities** (and later on a detailed description of each work package see Step 6). Providing a rationale means that you should justify or rationalise your idea providing reasons and justification for your action as you propose. Also you explain why and what are fundamental reasons that have led you to propose the idea. Usually it is complemented by some sort of diagramme to give a visual overview on the project (e.g. flow chart or GANTT chart, see **Annex 9**).
- You can have a look at **Annex 10** to find out which information proposals under the individual sub-programmes would like to see provided from you. The questions are very similar, they are just using different wording.

Rationale	An explanation of the basis or fundamental reasons for something
	A justification or rationalization for something
Flow chart	A diagramme that shows a process step-by-step, showing the steps as boxes of various kinds, and their order by connecting these with arrows
GANTT chart	A Gantt chart is a type of bar chart that illustrates a project schedule. Gantt charts illustrate the start and finish dates of the terminal elements and summary elements of a project comprising the work breakdown structure of the project. Some Gantt charts also show the dependency relationships between activities.

Sources: Copied or summarised from Wikipedia

• Your methodology depends also on which type of project and call you are responding to and which kind of activities are eligible.

You can ask yourself the following questions in order to find out about your methodology:

- Does the project need to be implemented in phases? It might be that a part of the activities can only be executed once other activities are performed; e.g. market user survey as prerequisite for offering a pilot service to customers while other activities need to continue throughout the entire project duration, e.g. project management.
- e.g. the European Patients Smart Open Services project (EpSOS) under the ICT-PSP has phased project activities as follows: (i) Initial inventory and analysis phase, (ii) Services definition phase, (iii) System definition phase, (iv) Development of pilot system and testing, (v) Field testing. Each phase has a specific set of activities, each phase requires different methods in order to implement the activities successfully. (For more see: http://www.epsos.eu/uploads/tx_epsosfileshare/epSOS_Flyer.pdf; a more detailed description of their work programme can be seen under: http://www.epsos.eu/work-plan.html#c561 (see also Annex 11).
- How are our work packages connected?
- Where are critical steps where our project could fail and how will we handle the risks?
- Is your project methodology clear and coherent and does it enable your project to achieve the project objectives?

Checklist No.4 – Group work: How should I define the methodology for my proposal? Q1: What is your approach? Explain the structure and organisation of your work programme, its overall strategy and the methodology used to achieve the objectives. Please work on your methodology and prepare also a flow chart to illustrate the logic of your work programme (15 mins). •

Step 6: What do I do? - Defining the work packages

Step 6: What do I do - Defining the work packages

Now that you have developed your project methodology showing how your project will achieve its objectives, you will define in more detail the individual activities which need to be implemented in order to reach these objectives. The description of the work packages is part of your proposal's work programme section. First you have defined your methodology, now this is broken down into activities which are packed into work packages. The main point here is that you provide a clear overview with each work package description on how it relates to the project objectives, which tasks are to performed in which logical sequence (i.e. Task 1, Task 2, etc.), which partners are involved, who takes over the lead for this work package, which resources are needed and which outputs/ deliverables will be achieved.

Q: How do I define a work package?

- Your project activities should be broken down into work packages. The number of work
 packages depends on the size and complexity of the project. 5 to 10 work packages
 are standard as the Guides for Proposers say.
- All CIP Guides for Proposers and the application forms provide templates for work
 packages and a detailed explanation on what to write (see Annex 12). For the description just follow the instructions which are provided within the templates.
- For your consortium of partners it will be important to agree on how the work is divided among the partners, who will be leading a work package.
- In your work package description you provide more details on the methodology by explaining the individual tasks that will be carried out as part of this work package.
- The work package description is part of the work programme section (Step 5 is a part
 of this, too) and usually there is also a work schedule or work plan template that
 needs to be filled in. Checklist 5 contains a generic template for a work package
 description and a work schedule. When you apply for a call, please use only the
 templates of the application forms provided there.
- There are usually mandatory work packages such as a "WP Management" as WP N°1 and a "WP Dissemination Activities". Under Eco-Innovation there is a mandatory WP Exploitation and Business Plan. For the IEE Call there is a mandatory WP Communication. For the Build-Up Skills Initiative under the IEE Call there is a mandatory WP EU Exchange Activities. Often there are some pre-defined tasks allocated to these work packages which you will also need to consider in your budget. And don't forget to include the progress monitoring among your tasks.
- For exemplary description of work packages please see **Annexes 13, 14** for WP under Eco-Innovation, **Annex 15** for WP from IEEP.
- The work programme section of your proposal will also have additional templates,
 e.g. for lists of work packages and deliverables. Important for you is to keep it all coherent: i.e. keeping the name for the same work package or deliverables in all these
 different lists and the work plan.

Checklist No.5a - Group work: How should I describe a work package?

Q: Have you structured your work into work packages; what are you going to do and how are you going to do the project work?

Please, elaborate the four main work packages and the work plan of your project according to the templates provided and write them on flipchart (60 mins).

Generic template for Work Package description and deliverable list Work package number: Starting date or starting event: Work package title: Participant number: Participant short name: Person-months per par

Objectives:

ticipant

(Provide a concise description of the objectives to be achieved within the work package and how these objectives will be pursued. Use quantifiable and verifiable elements. Refer to the tasks to be carried out.)

Description of work

(Provide a short description of the work in this work package. State the role of the participants for the elaboration of each deliverable.)

Deliverables

Provide a brief description of the deliverables including the month of delivery and the dissemination level. (note: it is expected that most of the deliverables will be publicly available)

Deliver- able No.	Deliverable name	WP No.	Nature (Prototype, Report, De- monstrator, Specification, Other)	Dissemination level (public, restricted, confidential)	Delivery date (project month)
D1.1					
D1.2					
D1.3					
etc.					

(based on template from CIP-ICT-PSP - Pilot Type A-2011 CfP: 38,37; combined with Deliverable List)

Checklist No.5b - Group work: Work Plan

Template for a Schedule for a 30-months project (adapt as appropriate) – can be used for all three sub-programmes

Template	for a Schedule for a 30-m	onti	ns p	oroj	ect	(ada	apt	as a	app	rop	riat	e) -	ca	n be	us	ed f	or a	all th	iree	e su	р-р	rogi	ram	ime	S												
																	Pi	roje	ct	moi	nth	s															
WP No.	WP title	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36
WP 1:	Management																																				T
Task 1.1																																					
Task 1.2																																					
WP 2																																					T
Task 2.1																																					
Task 2.2																																					T
WP 3:																																					T
WP x:	Communication																																				T
WP y:	(Exploitation and Busi- ness Plan) – this WP is only relevant for eco- innovation call																																				T
WP z:	Dissemination activities																																				
Project me	eetings																																				T
Project re	ports to EACI																																				
Project inf to EACI pr	formation sheet roject																																				
Webpage/ and updat	site creation e																																				
Project de	liverables																																			F	\perp
			\vdash		_		_		_	\vdash			\vdash		\vdash	\vdash	\vdash	\vdash	\vdash		\vdash	\vdash	\vdash	+	+												

(based on template from CIP-EIP-Eco-Innovation-2010 CfP:10)

D: Deliverable

PR: Progress Report

IR: Interim Report – technical and financial FR: Final Report – technical and financial

etc.

Step 7: How to calculate the costs – Budgeting

Step 7: How to calculate the costs - Budgeting

You are in the final phase of the technical part (preparation of content and budget) of the application. In previous steps you have defined your objectives, activities and your methodology. Now it is time to estimate how much money you need for the implementation of project. The preparation of budget goes hand in hand with the planned activities. The budget should reflect the financial aspects of work packages and deliverables. It is your task to make realistic and balanced budget, having in mind all eligible expenditures, which will be incurred during the implementation.

Q: Which are general principles and basic rules in budget preparation?

When you prepare your application you should respect main principles:

- Principle of co-financing: the applicant has to provide and contributes to the eligible costs. The percentage varies from programme to programme, from sub priorities to sub-priorities, each have specific rules on the required level of co-financing. The EU co-financing can be up to 90% of eligible costs (very few cases), more likely it is between 50% to 75%. The missing share has to be provided by applicant or by other sources.
- Principle of no double financing: it is not allowed to submit the same item of expenditure to different sources (EU, national or regional authorities) separately in order to obtain their financial support.
- 3. **Principle of eligible budget**: the total budget has to be calculated on the basis of eligible costs (non-eligible costs like VAT, cannot be included in the budget). In case the call foresees minimum and maximum threshold of total budget, the proposed budget not respecting this provision, is excluded automatically.
- 4. Principle of **realistic and balanced budget**: costs should be calculated on realistic expenditures and prices. A realistic budget allows smooth financial management under the implementation phase.

Q: Which costs are eligible?

A general rule is that "Eligible costs of the action" are costs actually incurred by the beneficiary, which meet the following criteria:

- They are incurred during the duration of the action
- They are connected with the subject of the agreement and they are indicated in the estimated overall budget
- They are necessary for the implementation of the project
- They are identifiable and verifiable in particular being recorded in the accounting records

- They comply with the requirements of applicable tax and social legislation
- They are reasonable, justified and comply with the requirements of sound financial management

Q: Which costs are considered as NON-eligible?

Most often the non-eligible costs are:

- Return on capital
- Debt and debt service charges
- Provisions for losses or potential future liabilities
- Interest owed
- Doubtful debts
- Exchange losses
- VAT, unless the beneficiary can show that he is unable to recover it
- Costs declared by the beneficiary and covered by another action or work programme receiving a EU grant
- Excessive or reckless expenditure
- In-kind contributions.

Q: Which are the main categories of eligible costs?

The eligible costs consist of:

- Direct costs (personnel/staff costs, sub-contracting/external service, travel costs, purchase of equipment, other specific costs)
- Indirect costs flat rate of % of personnel.

PERSONNEL/ STAFF COSTS	Personnel costs are the costs of the actual hours worked by the persons directly carrying out work under the project. Such persons must:
	Be directly hired by the participant in accordance with its national legislation
	Work under the sole technical supervision and responsibility of the participant
	Be remunerated in accordance with the normal practices of the participant, provided that these are regarded as acceptable by the Commission.
	A subcontractor does not sign the grant agreement.
SUB-CONTARCTING	Any subcontract, for which the costs are to be claimed as eligible
EXTERNAL SERVICES	costs, must be awarded according to the principle of best value for money (best price-quality ratio), under the conditions of transparency and equal treatment.

TRAVEL COSTS	 This costs category includes the amount of travel and subsistence of personnel (staff only) working directly for the action, calculated on the basis of usual practices of the participant. In some programmes this category is part of staff costs.
PURCHASE OF EQUIPPMENT	 This category applies only for equipment which is depreciated according to national accounting rules. Due to the type of actions (non-technological), any equipment for actions of the specific programme will only be accepted under exceptional circumstances and only with prior agreement of the Contracting Authority. If eligible, only a portion of the equipment's depreciation corresponding to the duration of the action and the rate of actual use for the purpose of the action may be taken into account as eligible costs. The cost shall be calculated according to the proposed formula in a Guide for Applicants. Some programmes do not include this category as a separate one.
	30the programmes do not include this category as a separate one.
	Other specific costs - should be costs that cannot be included under any of the previous cost categories of direct costs. Examples:
OTHER SPECIFIC	Costs related to the organisation of events
COSTS	Dinner costs at project meetings:
	Printing of promotion and dissemination material;
	Travel costs for persons who are not members of staff nor subcontractors
INDIRECT COSTS	 Indirect costs are all those eligible costs that cannot be identified by the participant as being directly attributed to the project, but which can be identified and justified by its accounting system as being in- curred in direct relationship with the eligible direct costs attributed to the project. They may not include any eligible direct costs.
	• Usually indirect costs are calculated at flat-rate of xx% of its personnel costs. This % varies from programme to programme.

Q: Is there a **standard template of financial table**, used for **all CIP programmes**?

Unfortunately, no. **Every Call for Proposals has its own financial tables**, which are part of complete application documentation. It is a basic rule that application has to be written on the templates provided in the specific Call. It is also common that the preparation budget is done by **bottom-up approach**, meaning that when each partner provides necessary financial inputs due to automatic excel tables also a budget on the level of consortia is prepared. So, the focus should be given to **realistic estimation** of specific financial items (like: estimation of time, spent for the project, proper calculation of hourly rate per employee, etc) to be inserted in the provided financial tables (see **Annex 16**– Example of Financial Tables under EIP, ICT-PSP and IEEP).

Checklist No.6 - Group work: Budgeting

Please, think about all expenses (in \in) which will be incurred during the project. Before starting with an estimation, refresh your memory by reading the description of WPs you provided in the previous step 6.

- **First:** Make an estimation of **time spent** for the project, i.e. think, how many people will work on the project and how many hours they will be engaged per WP. Then you should calculate their hour rate (a method of calculation is usually defined in the instructions for applicants, if not, make your own methodology, reflecting common sense).
- **Second:** You should make an estimation for expenses related to **international travel**. Define a number of missions, number of persons and make estimation of travel expenses, including daily allowances (if you exceed 1000 € per person, provide further explanation)
- **Third:** Define all expenses related to **sub-contracting** and **external assistance** you will need during implementation of project. Make an estimation per WP.
- **Fourth:** Define all **other direct costs**, which are related to the project and cannot be included under previous categories.
- Fifth: Define a flat rate of indirect costs and calculate total eligible budget.
- **Sixth:** Make summary table for the complete consortium and define %of EU requested funds

Please, use the **budget tables** provided below and put the budget on flipchart (20 mins).

Tables:

I. Budget per partner:

I.1. Staff costs

Direct staff costs (project leader, manager, experts, assistants)	Hours on project (a)	Hourly rate (b)	Total axb	Indicate all WPs
1				
2				
3				
4				
TOTAL				

Direct staff costs (project leader, manager, experts, assistants)	WP1	WP2	WP3	WP4	WP5	WP6	Total hours
1							
2							
3							
4							
TOTAL							

I.2 International travel

Description of mission, country (partner's	WP	Number of per-	Travel	TOTAL
meeting, conference, partner's workshop)		sons	costs per	
			person	
1				
2				
3				
TOTAL				

I.3 Subcontracting

Description of service provided (translating, promotion material, ex-	WP	TOTAL
pertises)		
1		
2		
3		
TOTAL		

I.4 Other specific costs

Description	WP	TOTAL
1		
2		
3		
TOTAL		

I.5 Total Eligible budget per partner

Total categories	Flat rate	Total costs per category
Staff costs - total		
Travel		
Subcontracting		
Other specific costs		
Indirect costs (% of staff costs)		
TOTAL ELIGIBLE COSTS		

II. Overall Budget - Consortium

Partner	Staff costs	International travel costs	Subcontracting/ external assistance	Other specific costs	Indirect costs	Total	Re- quested EU con- tribution
LP							
P1							
P2							
P3							

Chapter 4: Proposal submission

Step 8: How to submit a proposal under CIP via EPSS?

Step 8: How to submit a proposal under CIP via EPSS

Now that everything is ready, it is time that you submit your proposal. Within the CIP this is done electronically via EPSS. So, it is not necessary to send original documents by postal mail. The electronic proposal procedure provides equal opportunities to everybody: everybody has time until last time to submit the proposal no matter how distant your location is from the location where the proposal shall be submitted. Only, do not wait until last minute to submit your proposal.

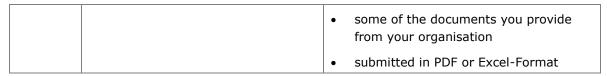
Q: What is EPSS?

EPSS is the Electronic Proposal Submission System. It allows you to submit your proposal electronically. It allows you to **register for a specific call** in which you are interested to apply. **You need to register for EPSS for every application you want to submit**. The respective link to EPSS is provided on the sub-programme website where the call for proposals is published. **Only there** your application will be in the correct "mailbox".

After registration you will receive username and password. The Application Forms in Word and Excel-Format can be downloaded from EPSS when you access EPSS after your account has been created. Usually, you receive your EPSS username and password within minutes after registration.

A full proposal under the CIP sub-programmes consists usually of three parts plus Annexes.

Parts		How to handle it under EPSS
Part A	A1 Proposal summary	directly encoded online in EPSS
	A2 Participants A3 Budget	Form A1: one online form per propos- al; proposal summary
		Form A2: one online form per partner; info on each partner;
		Form A3: one online form per proposal; summary budget
Part B	Detailed description of the action	 needs to be downloaded from EPSS before submitting it ->convert into PDF and then upload it
Part C	Detailed budget	needs to be downloaded from EPSSsubmitted as Excel-file (not PDF)
Annexes	is specified in Guide for Proposers	some templates need to be down- loaded from EPSS



Sources: Summarised from Guides for Proposers

Only the registered coordinator can upload files into EPSS. But the benefit of EPSS is that all participants can view and download the current files from the system. So, each of your partners can be updated all the time.

Q: Is there **help** available for **EPSS**?

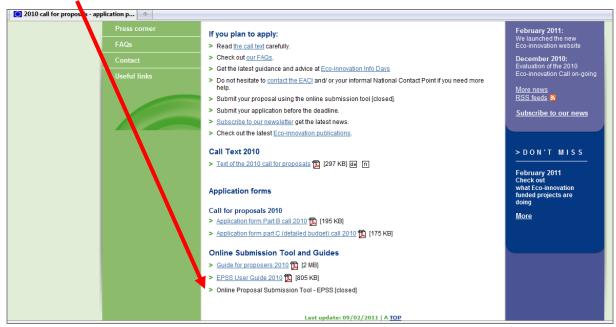
There are EPSS User Guides and you will also get online instruction when inserting data into EPSS. Each sub-programme has a EPSS user guide. But their contents are similar:

- for **Eco-Innovation**: http://ec.europa.eu/environment/eco-innovation/getting-funds/application-packs/index_en.htm (there is also the link to the EPSS User Guide)
- for ICT-PSP: https://www.epss-fp7.org/psp/EPSS-Userguide.pdf
- for IEE: http://ec.europa.eu/energy/intelligent/call_for_proposals/doc/call_2011_epss _user guide.pdf

Q: How can I find the EPSS access for the call for which I want to apply?

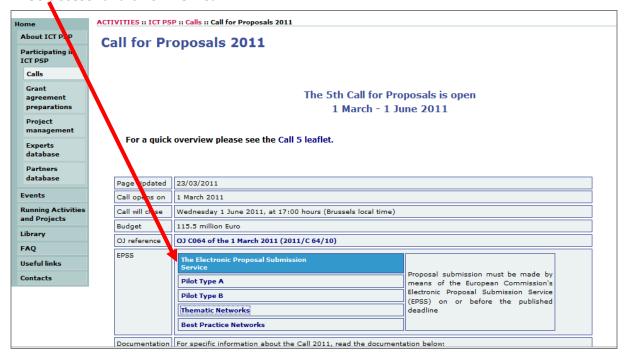
The websites of all sub-programmes easily guide you to the **open calls section** and there you will find the **EPSS access** link for the respective call. **You can't miss it**:

EPSS access for Eco-Innovation Call:



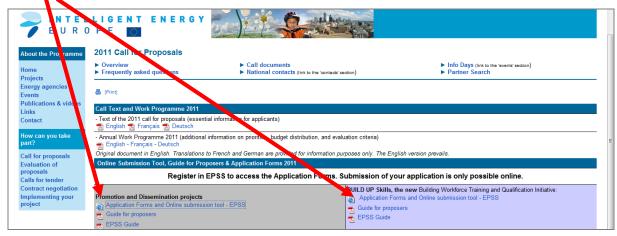
Source: http://ec.europa.eu/environment/eco-innovation/getting-funds/application-packs/index_en.htm (as accessed: 15.04.2011)

EPSS access for the ICT-PSP Call:



Source: http://ec.europa.eu/information_society/activities/ict_psp/participating/calls/call_proposals_11/index_en.htm (as accessed: 15.04.2011)

EPSS access for IEE Calls:



Source: http://ec.europa.eu/energy/intelligent/call_for_proposals/index_en.htm (as accessed: 15.04.2011)

Q: What happens then once I click on the EPSS link?

If you then click on the link to EPSS for the respective call, the EPSS entry window will open, asking you to **register** or to **log-in** with username and password if you have previously registered:



For registration you will be required to provide some contact information. For login, you will be asked to provide the username and password that has been sent to you after registration. This window looks like this:

	Imp	rtant notice for using EPSS:
For moi		of May 2008 you can use the PIC feature in EPSS. the PIC is, please check http://cordis.europa.eu/fp7/urf-pic_en.html
If you need to use EPSS in order to pr	repare several proposals i	a concurrent way (i.e. use multiple accounts at the same time) you MUST do it in different Browser Windows and NOT Tabs.
The usage of T	abs with applications that	use login credentials to identify different sessions (like EPSS) is not working
Please enter your username and pass	username	
	password	
		Reset Proceed
If you're not yet registered, please complet Forgot your password? - click here	e the registration form - regis	ter now

And from then on, you can **navigate** through the different proposal parts, access the forms and download templates for Part B and C and Annexes:



Q: What happens when I want to submit the final version of the full proposal?

It is advisable to **not wait until the last minute** to upload the final version of all proposal parts. You can **upload and submit draft versions during** the proposal preparation. **The last version** of your proposal that has been submitted until the deadline will be the one that is evaluated.

Chapter 5: Evaluation and negotiation procedure

Step 9: What is administrative and technical evaluation?

Step 9: What is administrative and technical evaluation?

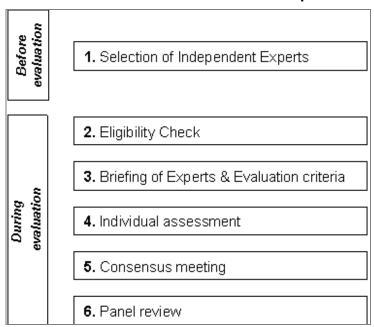
You have submitted your project proposal in due time through EPSS. Now, your application is in the hands of the Contracting Authority's staff and external experts, hired by the Contracting Authority to make **just and objective evaluation** of submitted applications, based on **award criteria**, which are an essential part of the published call for proposals. The complete procedure is a long one and it can take several months as it is described in the last section of the call (see **Annex 17**). **So, be patient.** You will be informed on the results of evaluation.

Q: What is going on with your proposal?

The evaluation process is composed of **two major steps**:

- Administrative compliance: eligibility, selection criteria (financial and technical capacity) failure to comply with these criteria no further evaluation done by CA staff (administrative is Part A of application)
- **Award criteria** technical evaluation done by external evaluators (proposal description Part B, in some cases also part C IEEP, Eco-Innovation).

Flowchart: General overview of evaluation process



Source: ICT-PSP Guide for Applicants, instrument: Pilot Type A

Q: How does the procedure go?

The CA staff first checks the administrative compliance of the applicant and its partners. They check as follows:

- 1. Administrative compliance means to meet eligibility and selection criteria such as:
 - Eligibility criteria: (yes/no)
 - · Proper legal entity of applicants, number of partners,
 - · Addressing proper priorities/themes, submission in due time,
 - Attached requested supporting documents (Declaration of honour not be in bankrupt, Legal Documents, Legal Entity Form)
 - Selection criteria: (yes/no)
 - **Financial capacity** to complete the project to submit "Simplified Financial Statement Form, Annual Financial Statements comprising of Balance sheet, the proof and loss statement and annexes to those for the last financial year for which the accounts have been closed, Audit Report, Financial Identification Form, Letters of Support (optional)
 - **Technical capacity** operational capacity to perform proposal (CV of responsible persons, record on previous projects)

2. Award criteria - technical evaluation - evaluation of the content of project-score

Award criteria differ from programme to programme due to different content and different objectives to be met.

Usually there are **up to 5 award criteria** (could be more or less), and for each criteria a **score from 0 to 10 (or 5)** is given.

There are two conditions to be met in order to qualify to be proposed for awarding:

- To meet **grand total threshold** for all award criteria (for example: 75% of the maximum total score)
- To meet threshold for each criteria (for example: 50%)

In practice it means that:

Each criteria has the same weight – do not underestimate any of them.

Example evaluation criteria for IEEP: Call for Proposals 2011

Award criteria with maximum score	Threshold per criteria to be met (50%)	Total
1. Relevance of the proposed action (score 0-10)	min.5	10
a) extent to which the proposed action is consistent with the IEE Call priorities;		
b) extent to which the proposed action responds to important user needs and market barriers;		
c) extent to which the proposed action complements other related activities		
2. Quality of implementation methodology (score 0-10)	min.5	10
 a) suitability of the proposed approach and extent to which the proposed action engages the target groups and stakeholders; 		
b) clarity of the work packages, project planning and suitability of performance monitoring;		
c) quality of communication plan for the uptake of solution(s).		
3. Ambition and credibility of the impacts of the proposed action (score 0-10)	min.5	10
a) services / outcomes produced by the action (deliverables, hours of training, etc.);		
b) impact within and beyond the project lifetime assessed with specific, measurable, accepted, realistic and time-dependent (SMART) indicators;		
c) sustainability of the solutions offered by the proposed action beyond the project lifetime.		
4. EU added value (score 0-10)	min.5	10
a) evidence that collaboration / team working across national borders will lead to greater benefits than separate actions at national / local level in the same countries (Note: Sub-criterion 4.a is not applicable to proposals for the Integrated Initiative on Mobilising Local Energy Investments);		
b) appropriate geographical focus of the proposed action including learning and exchanges among stakeholders;		
c) transferability of the solutions offered by the proposed action.		
5. Resources allocated to the proposed action (score 0-10)	min.5	10
a) management and composition of the team, balance of skills, experiences, and responsibilities;		
b) appropriate levels of hours per partner and per work package;		
c) justification of costs (sub-contracts, travel costs, and other specific costs) and co-financing.		
Total score		50
Total threshold to be met – 75%		37,5

See Annex 18 which has the award criteria for the CIP sub-programmes.

Q: Among the criteria is **EU added value**. **What does it mean** and what's philosophy behind?

CIP as well as other centralized Programmes (7th Framework Programme for Research and Technological Development, Marco Polo, Progress, etc.) are focused to support projects which **go beyond local, regional or national levels**. The proposals should address needs, problems, which are common in European framework and environment. The EU fosters strong cooperation between partners from different countries and supports **solutions which are applicable in a broad European environment and context**, not just in the framework of project applicant.

In terms of criteria, the EU added value is scored by:

- Number and quality of different partners in partnership (to combine and join together partners from new, old member states)
- Impacts and benefits of project should be wider and should overcome national or regional borders
- Solutions proposed should be applicable in several EU countries/entities not just in national or local entities
- In cooperation and collaboration with other EU partners you should create or develop a joint solution, applicable also for non-involved stakeholders
- Solutions/ideas should address and tackles joint EU challenges.

Step 10: How are the procedures for negotiation and signing of the contract

Step 10: How are the procedures for negotiation and signing of the contract?

Congratulations. Your proposal has passed all stages of evaluation procedure and according to the evaluator's rank your proposal has met the threshold and it has been proposed to be awarded.

Q: What is the **next step** to be done?

Version 1:

After several months you receive a letter by the Contracting Authority informing you that your project has been classified to be awarded. The Contracting Authority may offer two possibilities:

- To propose to sign grant contract without any modification of the project (as it has been proposed and prepared by you)
- To propose modified budget (decreased) and asking for your confirmation prior signature

Version 2:

There is also a possibility that your proposal has been listed on a **reserve list** – meaning that in a case a better ranked applicant due to different reasons is not in a position to sign the grand contract, the Contracting Authority offers contract to the first ranking proposal on the reserve list.

Q: Should I be aware of any **formal particularities prior the signature** of the contract?

Keep in mind the basic principle of grant contracts:

- YOU SHOULD DO WHAT YOU HAVE WRITTEN IN YOUR PROPOSAL
- Contract is complex: composed of special conditions, general conditions, project proposalwork plan - and budget
- Read the complete contract before you sign it

Chapter 6: Practical tips how to succeed in CIP project applications

You have gone through the complete application procedure. The development of project ideas is more than just writing down the project proposals. It is about networking, modifying an idea into a structured and concise plan and it is about to overcome narrow local interest and to be open for broad EU perspective. It is a matter how your proposed project and therefore your solution can contribute to others and can be transmitted Europe-wide or even worldwide.

Here are some useful hints and tips helping you to succeed in the next round of foreseen CIP Call for Proposals.

When you develop project proposal keep in mind:

- Propose a project idea from your own expertise field
- **Build solid, balanced /complementary partnership**: connect with research, innovation support organisations, (semi)public institutions, SMEs
- Consider the grant as »candy«; ability to finance a project by yourself
- Do not forget the European added value concept beyond local, regional, national borders
- Well prepared proposal Smooth implementation
- **Start as a partner** (»learning process« for future role of Lead partner)
- Use all information (websites) and services free of charge available (use SME support organisations)

Before you start to write an application:

- Define a need/problem project is as a solution
- **Assess your capacities and ability** before writing application (evaluation grid, total budget, competition...)
- Plan in advance and start early enough (takes more time than you think)
- Each call has its own specifics **read carefully whole bunch of documentation** (call, guide for applicants, application form, grant agreement, guide on Electronic Proposal Submission Service)
- Attend Info day public presentation of Call by the Contracting Authority staff
- Use pre-screening assistance if it is available
- Read FAQ on website regarding understanding the application form
- Subscription to Alert Service System

When you write your proposal keep in mind:

- No magic formula how to be awarded your task -to convince evaluators
- Assessment/evaluation is based on written description: be precise, concise, self explanatory and easy to understand
- To provide answers: why (need/problem), how (methodology), what (work packages-tasks/activities and results, impacts), how long (time period), how much (budget-costs), contribution to EU policies and objectives (general and specific objectives)
- Be **realistic** in defining results and deliverables; but ambitious
- Make balanced budget based on real expenditure, balanced between partners
- External assistance/external consultants limited scale
- Get familiar with crucial EU documents in specific field (mentioned in every Call section: Background)
- Before submission: use proof readers

Before submission:

- Double check are all supporting documents attached and properly filled in?
- Double check partners have they filled in data in EPSS properly?
- Do not wait until last minute (EPSS can be overloaded).

What's next, whom can I contact?

Interested to go deeper into the project idea and prepare a project proposal draft?

If you are interested in more intense hands-on support on the development of your project idea under CIP, then please send us a **1-page project idea sketch** (see Annex 20) after the workshop to this **email-address: cip@humandynamcis.org** answering briefly the questions which we ask you there. Participants who will submit a project idea will be invited to participate in one of the four 2nd Round Follow-up Workshops during which we will go step-by-step through your individual application following the proposal template relevant for your call and providing you with advise on how to develop it.

Three of the most promising project ideas will then be selected after these workshops and will receive individual assistance for drafting their CIP proposal. Our support ranges from facilitating partner meetings for defining the project scope, to providing you assistance in calculating the budget, proof-reading and providing feed-back during individual consultations with you.

If I have further questions on CIP and this project, to whom can I turn to?

Your contact persons for CIP at the Ministry of Economy

Ms Ardiana Abazi-Ramadani

CIP National Coordinator, Ass.Head of European Integration Department

T.+389.75.203.859

E: ardiana@economy.gov.mk

MINISTRY OF ECONOMY

Jury Gagarin -15, 1000 Skopje

Ms Sofija Kuzmanovska

Head of Unit for EU Programmes and Foreign Assistance, Department for European Integration

T. +389.23.093.450

E: Sofija.Kuzmanovska@economy.gov.mk

MINISTRY OF ECONOMY

Jury Gagarin -15, 1000 Skopje

Your contact persons for the project:

Ms Natalia Chertoyanova

Project Manager

BUILDING THE LOCAL CAPACITIES FOR BETTER USE OF FUNDS OF THE CIP

FWC BENEF 2009 Lot $10\,$ - Trade, Standards and Private sector

T. + 359.2.935.99.80 (BG)

E: natalia.chertoyanova@humandynamics.org www.humandynamics.org

HULLA & CO HUMAN DYNAMICS KG

Dondukov bul. 13 Sofia 1000, Bulgaria

Ms Melita Mihajlovska

Project Assistant

BUILDING THE LOCAL CAPACITIES FOR BETTER USE OF FUNDS OF THE **CIP**

FWC BENEF 2009 Lot 10 - Trade, Standards and Private sector

M: +389.77.555.641 (MK) E: cip@humandynamics.org

Your CIP trainers

Ms Daniela Rink

Expert CIP / Team Leader

BUILDING THE LOCAL CAPACITIES FOR BETTER USE OF FUNDS OF THE **CIP**

FWC BENEF 2009 Lot 10 - Trade, Standards and Private sector

M: +389.7072.1918 (MK) M: +49.152.0980.8572 (DE) E: daniela.rink@rink-consult.de

Skype: daniela.rink www.rink-consult.de

Ms Larisa Vodeb

Expert CIP

BUILDING THE LOCAL CAPACITIES FOR BETTER USE OF FUNDS OF THE CIP

FWC BENEF 2009 Lot 10 - Trade, Standards and Private sector

M: +389.7072.1917 (MK) M: +386.41.571.426 (SI) E: larisa_vodeb@yahoo.com

Skype: lara.vodeb

And there are also the local EEN partners (please check Annex 6 for contact details).

Literature

EIP Work Programme 2011, 18/01/2011

(published on website:

http://ec.europa.eu/cip/files/cip/docs/eip 2011 work programme en.pdf)

Guide for applicants, Instrument: Pilot Type A, Call for proposals ICT PSP 5, DG Information Society and Media, 01/03/2011

(published on website:

http://ec.europa.eu/information_society/activities/ict_psp/participating/calls/call_proposals_1_lindex_en.htm

Guide for applicants, Instrument: Pilot Type B, Call for proposals ICT PSP 5, DG Information Society and Media, 01/03/2011

(published on website:

http://ec.europa.eu/information society/activities/ict psp/participating/calls/call proposals 1
1/index en.htm

Guide for applicants, Instrument: Best Practice network, Call for proposals ICT PSP 5, DG Information Society and Media, 01/03/2011

(published on website:

http://ec.europa.eu/information_society/activities/ict_psp/participating/calls/call_proposals_1_1/index_en.htm)

Guide for applicants, Instrument: Thematic Networks, Call for proposals ICT PSP 5, DG Information Society and Media, 01/03/2011

(published on website:

http://ec.europa.eu/information_society/activities/ict_psp/participating/calls/call_proposals_1_1/index_en.htm)

Guide for Proposers, Build Up Skills (CIP-IEE-PROMO-BWI), Call for Proposals 2011 (published on website:

http://ec.europa.eu/energy/intelligent/call for proposals/call library en.htm)

Guide for Proposers, Promotion/Dissemination Projects: SAVE, ALTERNER, STEER and Integrated Initiatives, (CIP-IEE-PROMO-P), Call for Proposals 2011, (published on website:

http://ec.europa.eu/energy/intelligent/call for proposals/call library en.htm)

ICT PSP Work Programme 2011

(published on website:

http://ec.europa.eu/information_society/activities/ict_psp/documents/ict_psp_wp2011_for_publication.pdf)

IEE Work programme 2011, 18/01/2011

(published on website:

http://ec.europa.eu/energy/intelligent/call for proposals/call library en.htm)

Practical Guide to EU Funding Opportunities for Research and Innovation, Competitive European Regions through Research and Innovation, 02/06/2009 (published on website: ftp://ftp.cordis.europa.eu/pub/fp7/docs/practical-guide-eufunding_en.pdf)

Annexes