



**NATIONAL BOARD
FOR THE PLACEMENT AND PROTECTION
OF INDONESIAN OVERSEAS WORKERS**

OVERSEAS WORKERS POLICIES

(PLACEMENT AND PROTECTION)

Anjar Prihantoro B Winarso

Bangkok June 14, 2012





Content

1. BACKGROUND

2. ADMINISTRATION STRUCTURE

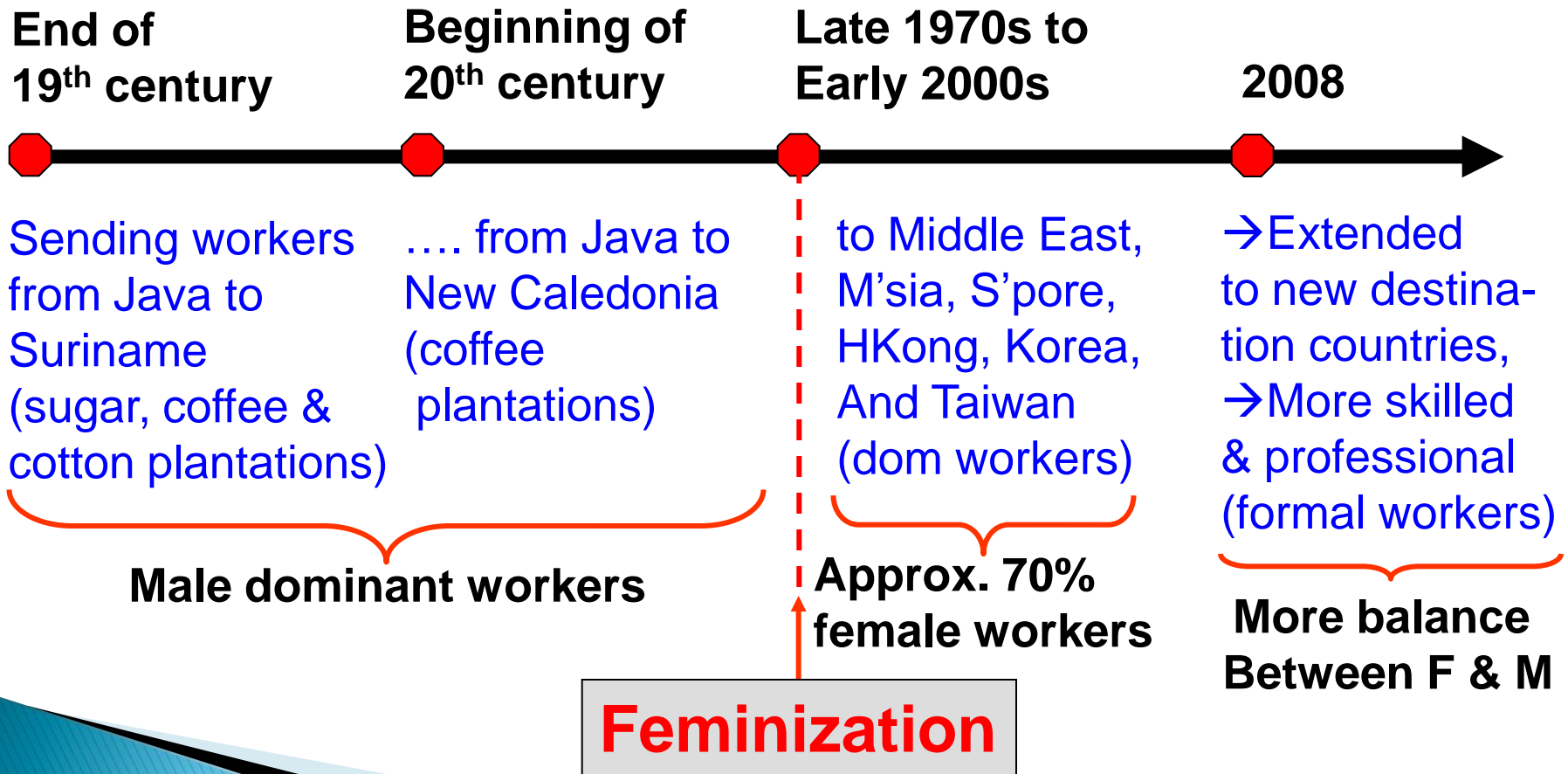
3. PLACEMENT AND PROTECTION OF IOW



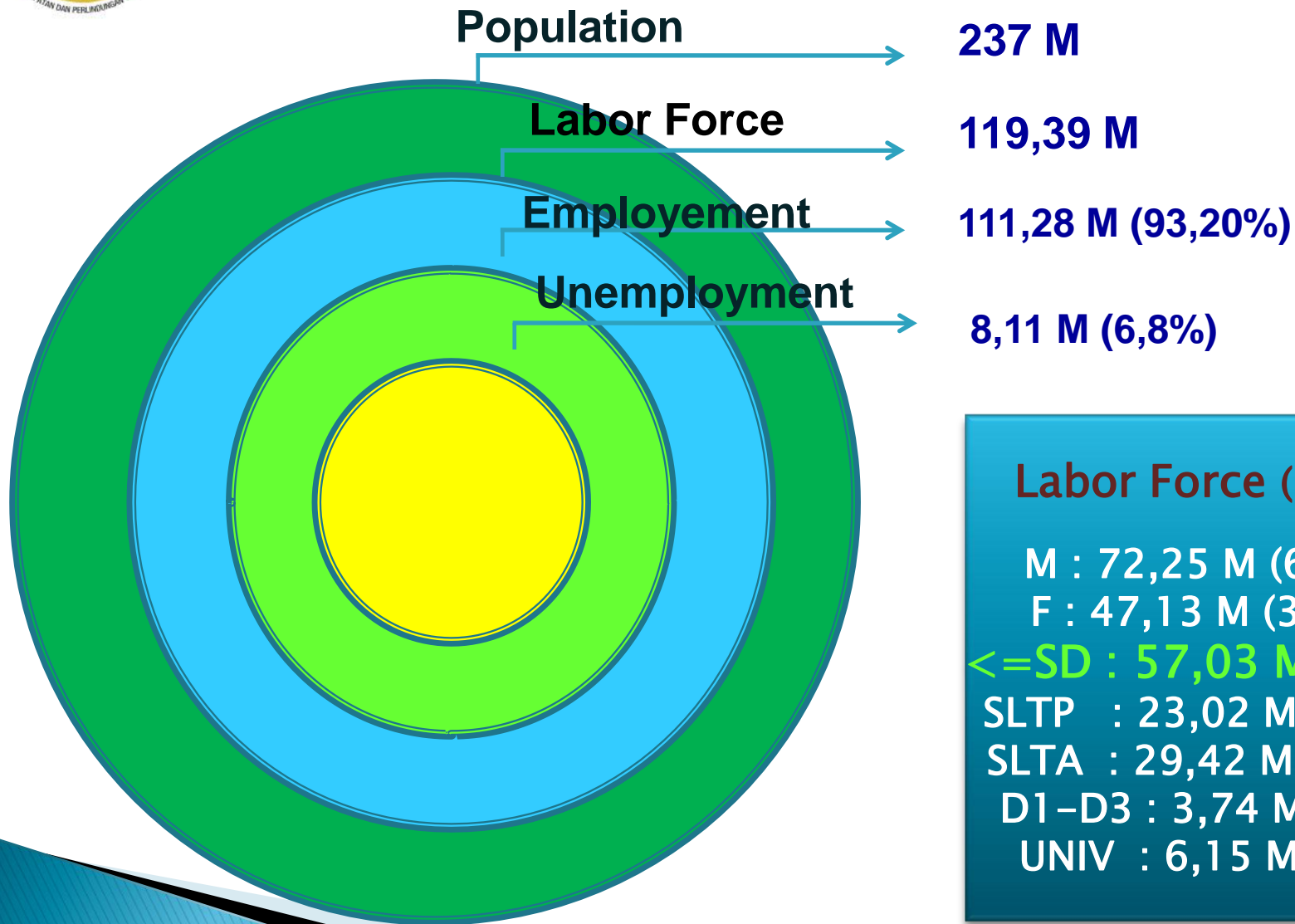
Boundary representation is not necessarily authoritative.

Base 802578 (R02495) 5-98

History of Indonesian Overseas Workers



POPULATION and LABOR FORCE



Labor Force (119,39)

- M : 72,25 M (60,51%)
- F : 47,13 M (39,48%)
- <=SD : 57,03 M (47,76%)
- SLTP : 23,02 M (19,28%)
- SLTA : 29,42 M (24,64%)
- D1-D3 : 3,74 M (3,14%)
- UNIV : 6,15 M (5,15%)



National (open) Unemployment based on Region

FEB 2009 - 2011

Region	Unemployment 2009	Unemployment 2010	Unemployment 2011
Indonesia	9.258.964 (8,14 %)	8.592.490 (7,41 %)	8.117.631 (6,79 %)
Sumatera	1.792.132 (19,36 %)	1.650.737 (19,21 %)	1.577.481 (19,43 %)
Jawa	6.017.312 (64,99 %)	5.508.072 (64,10 %)	5.217.498 (64,27 %)
Bali, west NT , eastNT	250.505 (2,71 %)	281.796 (3,28 %)	241.671 (2,98 %)
Kalimantan/Borneo	459.687 (4,96 %)	437.141 (5,09 %)	432.428 (5,33 %)
Sulawesi	576.130 (6,22 %)	556.126 (6,47 %)	479.923 (5,91 %)
Maluku, Papua	163.198 (1,76 %)	158.618 (1,85 %)	168.630 (2,08 %)

Source : BPS.

Structure of Flow of Indonesian Mirant Workers

**INDONESIA: SENDING
COUNTRY**

**Push
Factors**

**High unemployed
High underemployed
Wage differential
High incidence of
poverty
Crisis pressures**

RECEIVING COUNTRY

**Pull
Factors**

**Changing demographics
Economic growth
Labor shortage
Accelerator of international
trade in services
Lesser stricter MNP across
the borders**

**Established inter-country networks
based on family, culture and history**

LABOUR LAW

- A. **INDONESIAN LABOR LAW (Act 13/2003)**
The aim is to manage labor sector domestically which is also regulate foreign workers who work in the country

- B. **PLACEMENT AND PROTECTION OF THE INDONESIAN MIGRANT WORKERS LAW (Act 39/2004)**

Labor Law

Developed – based on the ILO Core Conventions
(Fundamental Rights at Works)

- C 29 – 1930 Force Labour
- C 87 – 1948 Freedom of Association and Protection of the Right to Organise
- C 98 – 1949 the Right to Organise and Collective Bargaining
- C 100 – 1951 Equal Remuneration
- C 105 – 1957 Abolition of Force Labor
- C 111 – 1958 on the Discrimination employment and Occupation
- C 138 – 1973 the Minimum Age
- C 182 – 1999 the Worst Forms of Child Labour
- UN convention 158 – 1990 (Protection of the rights of all migrant workers and members of their families)
- (ratified April 12, 2012)



Boundary representation is not necessarily authoritative.



NATIONAL BOARD OF THE PLACEMENT AND PROTECTION OF INDONESIAN OVERSEAS WORKERS (BNP2TKI)

is the government institution, which is responsible for optimizing the benefits of the country's overseas employment program.

This institution was created in 2006 through **Presidential Regulation no. 81 of 2006** → to promote, placement, protection and to monitor the Indonesian migrant workers.

Based on this Regulation, BNP2TKI is organized, included the following functions: To respond to changing markets and economic condition through the development of market intelligence within the Indonesian Embassy ; and to strengthen the worker's protection and domestic-regulatory components of the overseas employment program.



Vision

The realization of IMW Quality, Competitive and Dignified

Mission

- Creating broadly work opportunity a broad.
- Improving skills and placement service.
- Improving Security, Protection and Empowerment of migrant workers.
- Increasing Capacity Placement and Protection Agency TKI.
- Increasing Capacity Supporting Institutions for Training and Health.



Duties and function:

- implementing government policy in the placement and protection of migrant workers;
- carry out the placement based on a written agreement between the government and state government (G to G) or the user's legal status (G to P);
- provide services, coordinate and conduct oversight of:
 - Document,
 - Pre departure orientation;
 - Departure to repatriation;
 - Improving the quality of prospective migrant workers;
 - The sources of financing;
 - implementing quality placement



Memorandum of Understanding

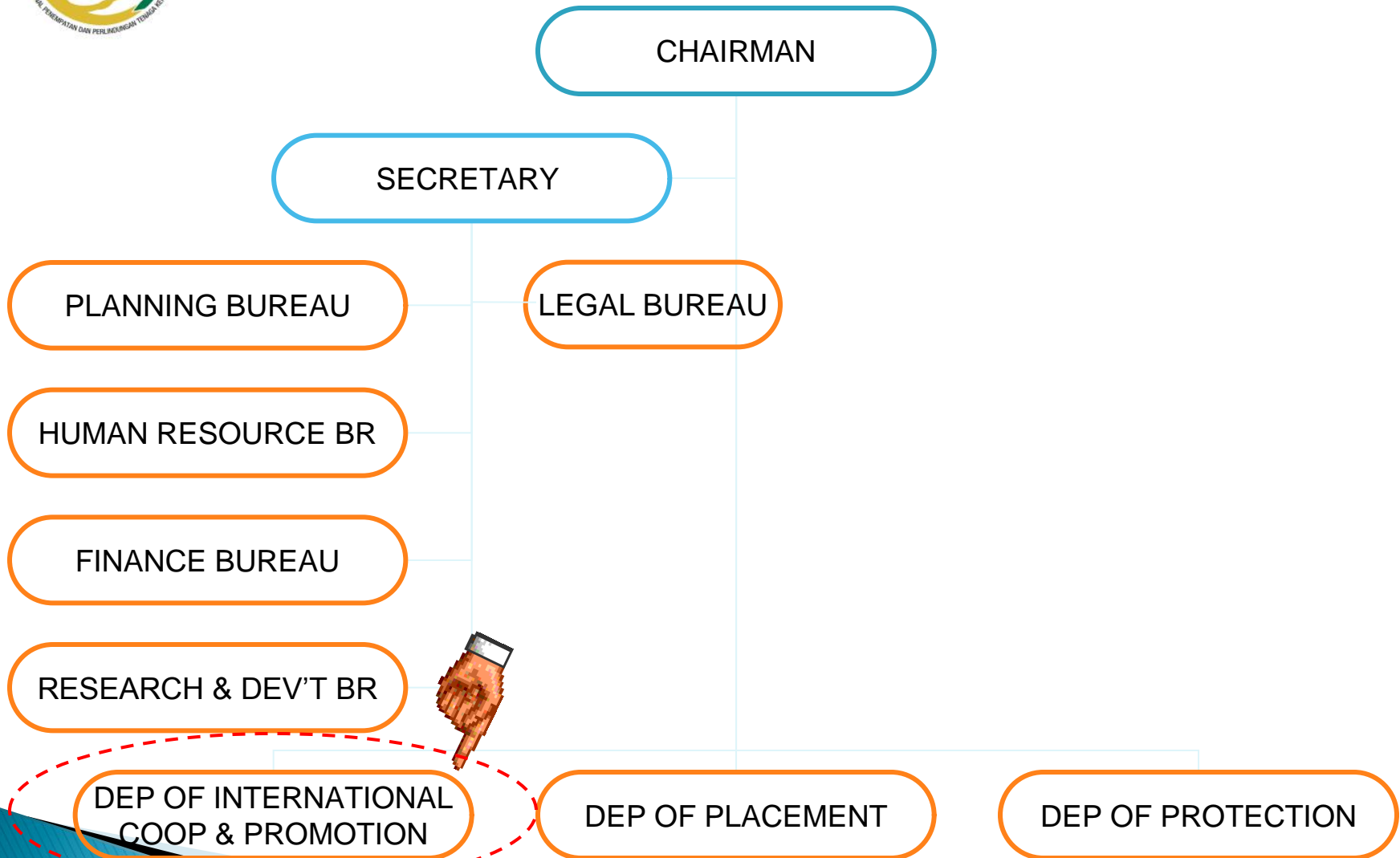
- G to G**
- South Korea
 - Japan (I-JEPA)
 - Timor Leste

- G to P**
- Penang (manufacture)
 - New Zealand (Agriculture)

- MOU:**
- Malaysia
 - Taiwan (TETO – IETO)
 - Jordan
 - UEA
 - Qatar
 - Kuwait

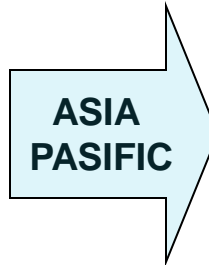


Organisational Structure



DESTINATION COUNTRIES

INDONESIAN MIGRANT WORKERS



CURRENT:	
1. KOREA	1. AUSTRALIA
2. TAIWAN	2. JAPAN
3. SINGAPORE	3. FIJI
4. HONGKONG	4. MACAU
5. MALAYSIA	5. RDTLeste
6. JAPAN	
7. BRUNEI D	
8. NEW ZEALAND	



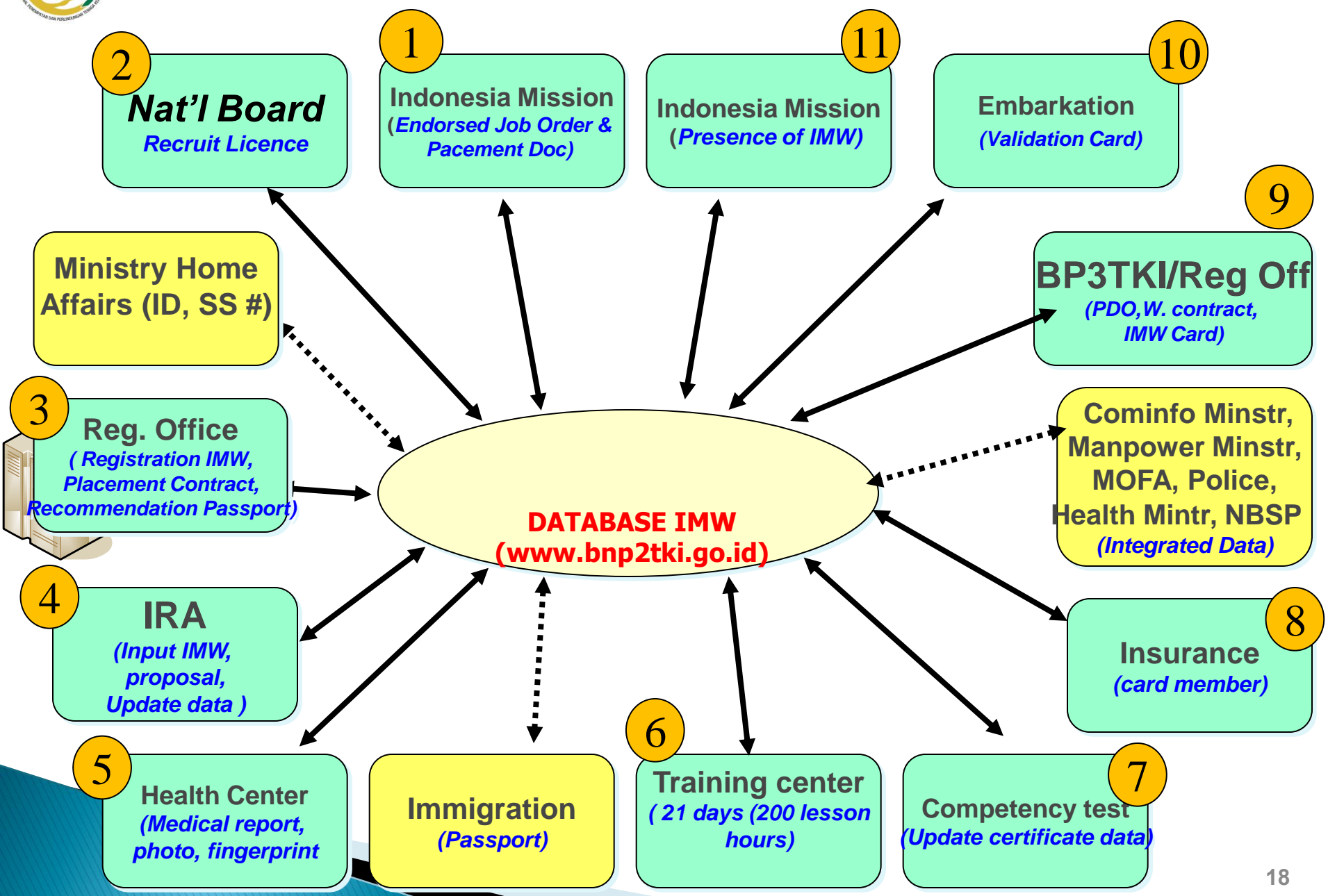
CURRENT:	FUTURE:
1. S. ARABIA	1. LIBANON
2. KUWAIT	2. TURKY
3. YORDAN	3. YAMAN
4. QATAR	4. TUNISIA
5. UEA	5. MAROCCO
6. BAHRAIN	6. S. AFRICA
7. OMAN	



CURRENT:	FUTURE:
1. NETHERLAND	1. USA
2. ITALY	2. CANADA
3. GEECE	3. SPAIN
4. CYPRUS	4. POLAND



PLACEMENT BASED ON ONLINE SYSTEM



Manpower Skills Availability

- Agriculture and Plantation workers
- Transportation : SEAFARERS – PILOT - CREWS
- Health Services: NURSES - CAREGIVERS
- Hospitality: HOTEL & RESTOURANT PERSONNEL
- Tourism: SPA THERAPIST
- Industry: COMPUTER - IT PERSONNEL - CRAFTSMAN
- Industry: TECHNICIAN/MANUFACTURING - ENGINEER
- Construction: DRAFTER, DESIGNER, GENERAL WORKERS
- Others: FINANCE & BANK PERSONNEL
MINING & OIL DRILLING PERSONNEL, WELDER/
PLUMBER, AUTOMOTIF, ELECTRICIAN ETC.



A IOW

ID TKI	:	9194106		
No. KTP	:	01011988		
Nama	:	AAM AMANAH		
Tempat / tanggal Lahir	:	SUBANG, 1/1/1988		
Jenis Kelamin	:	Perempuan		
Agama	:	ISLAM		
Pendidikan	:	SMP		
Status	:	BELUM KAWIN		
Alamat	:	DUSUN KERTAMUKTI RT.07/02 JAYAMUKTI BLANAKAN SUBANG		
Kota	:	SUBANG		
Nama Ayah	:	NURWADI		
Nama Ibu	:	KHOTIMAH		
Alamat Orang Tua	:	DUSUN KERTAMUKTI RT.07/02 JAYAMUKTI BLANAKAN SUBANG		
Kota	:	SUBANG		
No Paspor	:	AM726912,	Tanggal Paspor	:21-4-2009
No Visa	:	098JKT086015		
Negara Tujuan	:	TAIWAN		
PPTKIS	:	SUMA JAYA		
Nama Agensi	:	GENSTAR CONSULTANTS CORP		
User / Majikan	:	CHAI, SU-CIN-LAN		
Alamat	:	10FL.,NO.40-1,SEC.5,NANJING E.RD.,SONG SHAN DIST.,TAIPEI CITY TAIPEI CITY		
Jabatan	:	CARE TAKER		
Nama Sarana Kesehatan	:	SATRIA MEDICAL CENTER		
Tanggal Tes Kesehatan	:	29-6-2009		
Nama BLK-LN	:	SUMAJAYA		
Tanggal Keluar BLK-LN	:	2-7-2009		
Asuransi Pra / Masa	:	KONSORSIUM ASURANSI MITRA SEJAHTERA (PRA)		
Asuransi Purna	:	KONSORSIUM ASURANSI MITRA SEJAHTERA (PURNA)		
Nomor PK	:	260103		
Tanggal PK	:	29-7-2009		
Status Proses TKI	:	Sudah mendapat KTKLN		
Nomor KTKLN	:	31206090101880003		
Tanggal Penerbitan	:	30-7-2009		
Tempat Penerbitan	:	DKI. JAKARTA		
Tempat Berangkat	:	SUKARNO-HATTA		
Tanggal Berangkat	:	2-8-2009		





COMPLAINT SERVICE OF IMW (CALL CENTER)

Hallo TKI

0800 1000 (TOLL FREE DOMESTIC/local)

+62 21 2924 4800 (OVERSEAS)

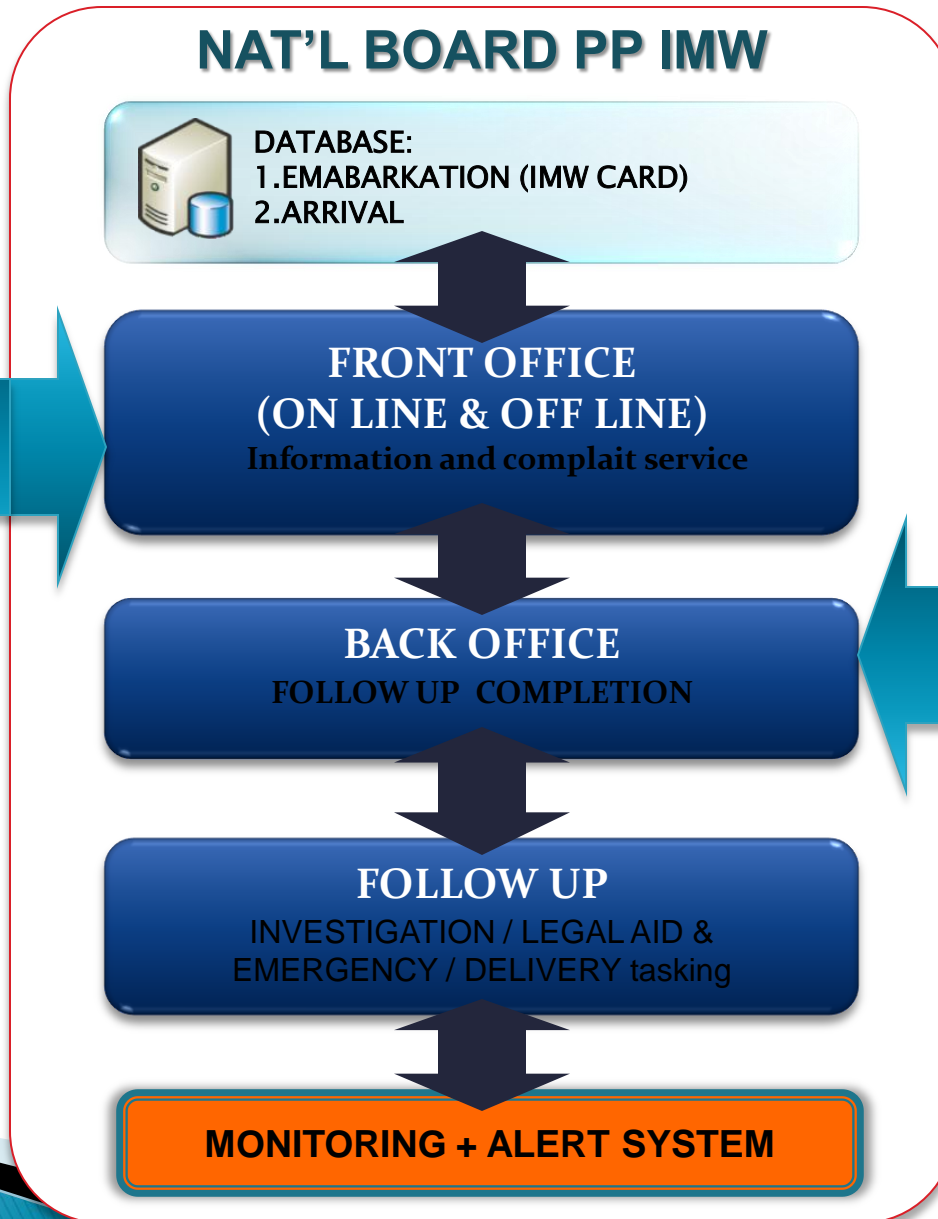
Fax. 021-2924 4810-11

SMS 7266 (ACA#TKI#Name of IMW#containt repport)

halotki@bnp2tki.go.id

MECANISM OF COMPLAINT IMW

- IMW
- EMPLOYER
- FAMILY
- ADVOCATE
- OTHERS



- MOFA INDONESIA MISSION
- MINISTRY OF MANAPOWER
- MINISTRY OF HOME AFFAIRS
- MINISTRY OF HEALTH
- IMMIGRATION
- MINISTRY OF SOCIAL
- POLICE
- WOMEN EMP & CHILD PRTC
- BNP2TKI /NAT'L BOARD PP
- BP3TKI, REGIONAL

DIRECT COMPLAINT SERVICE ROOM



CALL CENTER ROOM

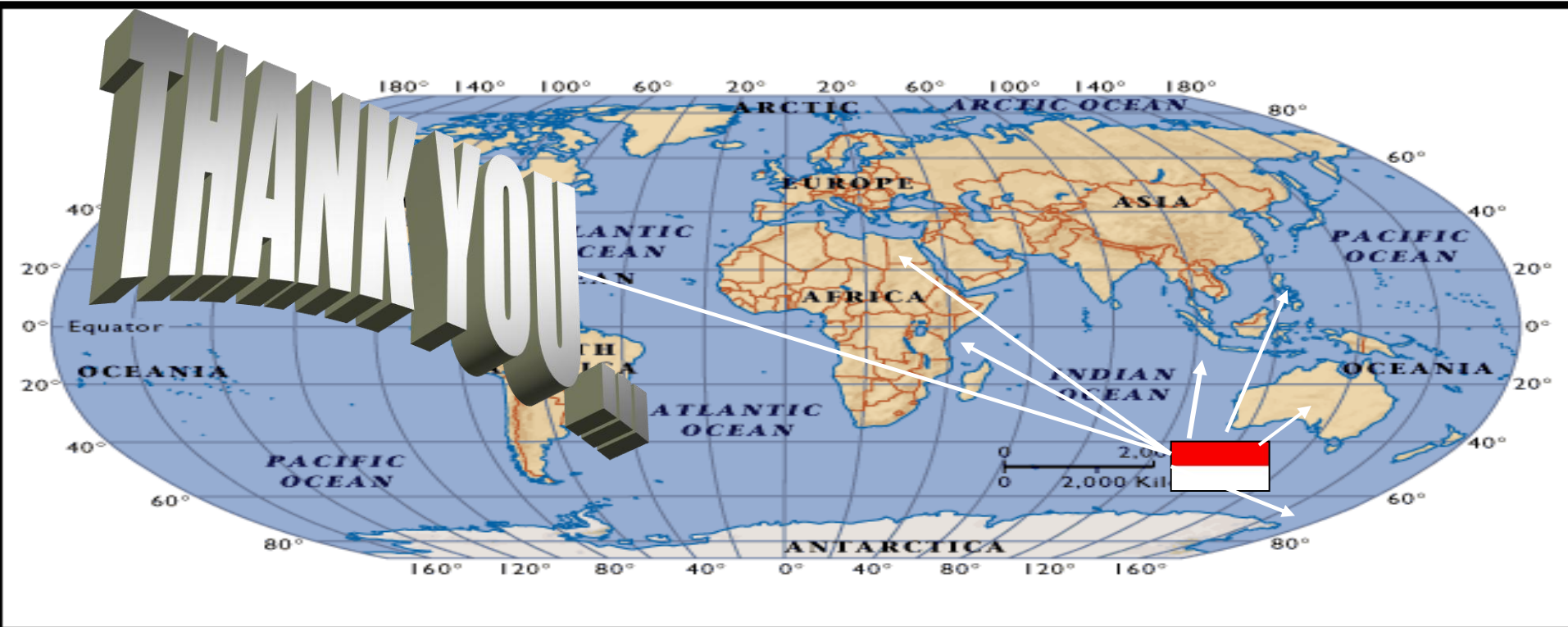


VALIDATION & CALRIFICATION COMPLAINT ROOM





NATIONAL BOARD FOR THE PLACEMENT AND PROTECTION OF INDONESIAN OVERSEAS WORKERS (BNP2TKI)



BNP2TKI - SERVE FOR THE BETTER FUTURE