Newsletter of the Delegation of the European Union to Moldova

GOOD GOVERNANCE, RULE OF LAW AND FUNDAMENTAL FREEDOMS

DISCUSSIONS ON JUSTICE SECTOR REFORM STRATEGY IN MOLDOVA

The Round Table "Monitoring the implementation of the justice sector reform strategy" round table took place in Moldova on June 27th. The event was organized by "Civil Society. Dialogue for Progress" together with its Moldovan partner IDIS "Viitorul".

Discussions were focused on: the process of monitoring the implementation of the justice reform strategy, approved by the Parliament for 2011-2016); reforming the prosecution; the need to monitor judge's properties ; the national integrity system; also the results of a study on the level of satisfaction of parties involved in a dispute were presented.

In this context, civil society representatives examined to what extent justice reform is being implemented, what are the achievements and shortcomings? They made specific recommendations.

Attending the event, representatives of the EU Delegation in Moldova,

Danielle Keulen said that "justice sector reform is a major item on the agenda of the EU as a functional justice is a fundamental pillar of a genuine democracy. EU has provided Moldova financial assistance for justice sector reform worth 70 M EUR (60 M EUR as Budget Support and 10 M EUR as Technical Assistance)

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CREATIVE COMPETITION FOR MEDIA 'MODERN BORDER AND A NEW ROLE OF BORDER GUARD AND CUSTOMS AGENCIES'

The European Union Border Assistance Mission to Moldova and Ukraine (EUBAM) with the support of the Border Police Department of the Ministry of the Internal Affairs and the Customs Service of Moldova, the State Border Guard Service of Ukraine and the Ministry of Revenues and Duties of Ukraine is delighted to announce an open competition for journalists 'Modern border and a new role of border guard and customs agencies'.

Both Moldova and Ukraine have just signed an Association Agreement with European Union. The Deep and Comprehensive Free Trade Area which is an integral part of the Agreement would require significant reforms in customs sector. Recent development in Ukraine leads to intensification of border security measures. All these changes affect the life of travelers and businesses dealing with exports and imports. Thus, the meaning of the reforms and new security measures has to be explained clearly to citizens and the business community.



The competition is open during the period between 4 July and 3 October 2014 for representatives of print, TV, radio, and on-line media from Moldova and Ukraine. Goal of the competition is to raise awareness of Moldovan and Ukrainian public on reforms that the border and customs agencies are undertaking, security situation at the border and how the EU supports border management in Moldova and Ukraine.

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EUHLPAM SUPPORTS DONORS' SYNERGIES AND THE MODERNIZATION EFFORTS OF THE STATE TAX SERVICE

July 14, in Chisinau was organized the roundtable "Aid Planning and Coordination - Performance and Development", chaired by the head of the State Tax Service (STS), assembled representatives of international development partners, and representative of public authorities.

The main objectives of the event were to strengthen partnerships with institutions, bodies, agencies, authorities participating in the modernization of the STS; ensure a dialogue between actual or potential STS donors/partners; correlate assistance activities and strategic priorities of the tax authority, as well as develop a complex matrix of assistance provided to the STS from now on.

In the course of the event, Ion Prisăcaru emphasized that, in order to achieve the STS objectives set, the national tax authority enjoys the support of the European Union High-Level Policy Advice Mission to the Republic of Moldova,

financed by the European Union and implemented by the United Nations Development Programme, the objective of which is to provide support for democratic reforms and accelerate political and economic association between the European Union and Moldova. The State Tax Service is facing a solid modernization process, reiterated the head of the national tax authority, and development partners are part of this process contributing to it through financial and technical support.

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EUHLPAM SUPPORTS CUSTOMS STRATEGIC DEVELOPMENT 2015 TO 2018

On 18 July 2014, Mr. Francis Ferguson EUHLPAM Adviser to the Customs service of the Republic of Moldova facilitated a one day strategic workshop for all Heads of Customs Divisions in Vadul Lui Voda, near to Chisinau.

The event was designed to be interactive in order to encourage opinions and ideas from a wide range of different perspectives and levels of experience. All participants had the opportunity to contribute to a 'SWOT' Analysis session as well as engaging in discussion groups and taking part in the concluding presentations.

The workshop proved to be extremely successful. By the close of the day the Heads of Customs Divisions reviewed their 'Mission' and 'Vision' statements as well as identifying several important objectives which are likely to be the foundation of the organization's strategy for the period 2015 to 2018.



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The outcomes of the workshop are still subject to further consultation with other key stakeholders and will be carefully reviewed and prioritized. Once agreed, the key objectives will be further defined into operational activity plans and will be subject to ongoing evaluation. In the interests of transparency and accountability the completed strategy will be readily available and published in due course.

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WORKSHOP ON SUPPORTING BORDER MANAGEMENT IN EAP COUNTRIES

On 28-29 July 2014 the International Centre for Migration Policy Development (ICMPD) organized operational workshop in Tbilisi, Georgia. Workshop brought together representatives of the national authorities on border management from Armenia, Georgia, Moldova and EU Member States.

The workshop on support in the setting up of the focal points system for exchange of information at the airports of Armenia, Georgia and Moldova aimed to strengthen the system of the exchange of information between the airports in Chisinau, Tbilisi and Yerevan by providing support in establishing the system of focal points. The main aim of the activity was to define purpose, scope and structure of the network of the focal points, procedures on exchange of information in the network, including types, channels and form of the exchange, as well as to identify next steps for the piloting (testing) phase on operability of the network in practice.



During the workshop, participants from the three EaP countries shared their experience on international cooperation at their air borders (i.e. airports) and learned from the EU experts the good practices of Slovak Republic on international cooperation among airports and exchange of information via Frontex, as well as Hungarian experience of international cooperation regarding document forgeries with exchange of information via FADO system and possible ways on exchange of classified information or statistical data at international level. As a result of joint work of national and international experts, a draft Memorandum of Understanding on exchange of information among airports of Armenia, Georgia and Moldova was prepared which includes creation of the network of the focal points for the three countries, a format on regular exchange of statistical information and alerts.

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EUHLPAM SUPPORTS THE CAPACITY BUILDING OF THE CENTRE FOR COMBATING TRAFFICKING IN PERSONS

A workshop on "Combating trafficking in human beings, tools and methodologies for monitoring and evaluation" was organized by EUHLPAM in cooperation with the Centre for Combating Trafficking in Persons (CCTP) on 29th of July in Chisinau.

The workshop, which was attended by 30 experts from different Ministry of Internal Affairs' departments, Moldovan NGOs, General Prosecutor Office and international experts from Interpol, Southeast European Law Enforcement Center and the Romanian National Agency against Trafficking in Persons, was opened by Mr. Ion Bodrug, head of the Moldovan General Inspectorate of the Police and chaired by the EUHLPAM Adviser to the Ministry of Internal Affairs. The goal of the event was to provide the CCTP specialists and personnel with the knowledge and EU best practice on monitoring and evaluation of the current situation and trends. Profiles and analytical methodologies developed "in house" by the experts of CCTP were also presented and discussed for improvement and further implementation.



The Ministry through the CCTP and its territorial structures is responsible for the overall fight against trafficking in human beings, from investigation of THB cases to protection of THB victims and prevention, and it is an important part of the National Referral Mechanism.

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MOLDOVA BORDER CONTROL DATA NETWORK PHASE II

Phase I of the EU-funded Moldova Border Control Data Network project equipped the Border Police of the Republic of Moldova with the first of a three-part private telecommunications network for carrying their work more effectively.

Phase II of the project, which extends the Phase I network further along the borders, has been as in the case of the Phase I project contracted to Ericsson AB of Sweden and supervised on behalf of the EU by Ove Arup & Partners International Limited.

The Phase II project (March 2012 to July 2014), comprises a telecommunications network with 44 new network nodes of which 32 are in Border Police sites and 12 are in existing Radiocom Moldova sites. The network nodes are inter-linked using microwave radio. The network supports information and communications technologies such as telephony and Closed Circuit TV. Also,



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a Terrestrial Trunked Radio (TETRA) system, now being used worldwide for high security private mobile communications, provides tools for a 'modern approach to securing borders'.

With the completion of the Phase II project about two thirds of the Moldova Border Police has world-class information and communications technology facilities for their day to day operations.

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SOCIAL AND HUMAN DEVELOPMENT

FOUR NEW SOCIAL SERVICES LAUNCHED IN FALESTI

Four social services for persons with disabilities – Mobile Team, Community Home, Supported Living and Respite – were launched in Falesti, on July 9 of this year.

The services were established by the Falesti Rayonal Council, with the support of Keystone Moldova and are located in Falesti. At present, 73 persons with disabilities from the rayon benefit from these services.

The Mobile Team social service was established in the rayon with the support of Keystone Moldova, within the project Public-private Partnership for the Sustainable Development of Locally Governed Disability Services: Supporting Decentralization Reform, with EU financial support. Local public authorities identified a space for the service development and had it repaired. At the same time, a car, furniture, additional equipment, physical therapy tools, didactic materials and specialty literature were purchased with project funds for the



Mobile Team. Keystone Moldova granted support in capacity building of social actors involved in ensuring the protection of rights of persons with disabilities. It provides methodological assistance to the Service specialists.

The Falesti Mobile Team made nearly 200 visits to the beneficiaries 'homes and carried out over 1000 of interventions. The quality of life of persons with disabilities has improved considerably due to Mobile Team intervention.

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STRATEGIC APPROACH TO HEALTH WORKFORCE PLANNING IN THE REPUBLIC OF MOLDOVA

A workshop to strengthen national capacity in workforce planning in the Republic of Moldova was organized by the Ministry of Health and WHO on 16–18 July 2014.

The workshop focused on the role of workforce planning in financial and service planning, critical factors that influence an effective workforce plan, and application of the WHO Workload Indicators of Staffing Need (WISN).

The workshop was attended by representatives of the Ministry of Health, National Center of Health Management, National Observatory on Human Resources for Health, State University of Medicine and Pharmacy "Nicolae Testemitanu", National College of Medicine and Pharmacy "Raisa Pacalo" and 4 other Moldovan medical colleges, the Republican Clinical Hospital, and the Institute for Mother and Child Health Care.

During the theoretical sessions, participants were familiarized with the con-

cepts of workforce planning and integrated workforce planning; models and tools; data and information; assessing labor supply and demand; bridging the gap; and planning, implementation and evaluation.

The ongoing process of strengthening the capacity of the Republic of Moldova to manage the migration of Moldovan health professionals is related to the EU-funded project "Better Managing the Mobility of the Health Professionals in the Republic of Moldova". For further information: whomda@euro.who.int

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DPERATION

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SECOND STEERING COMMITTEE MEETING OF THE TRANSPLANT AGENCY TWINNING PROJECT

On the 17th of July 2014, the Transplant Agency Twinning project held its second project steering committee meeting in Chisinau.

The event brought on board representatives from the Ministry of Health and Ministry of Foreign Affairs and European Integration, EU Delegation, Transplant Agency, French Embassy and international organizations.

The Steering Committee focused on the project activities implemented during March - June 2014, the project outputs and results achieved, an overview of the budget used by the project to achieve these outputs and results and the planning for the forthcoming activities.

Mihai Ciocanu, the Deputy Minister of Health, welcomed the participants in the meeting and he stressed the commitment of the Ministry of Health for an efficient performance of the project and he thanked the partners and the European Commission for the support provided under the project.

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CLIENT SATISFACTION IS NEXUS SATISFACTION

For going on six months the NEXUS doors have been open in Cahul, Edinet and Ungheni to Moldovans needing help to achieve their personal migration goals. Three service centers are fully staffed and equipped with the necessary elements for client satisfaction.

The largest part of NEXUS Ungheni clients are potential migrants asking about authorized emigration programs and openings for legal jobs abroad. By comparison, in Cahul many NEXUS clients are returned migrants seeking to launch their own businesses. Meanwhile in Edinet, NEXUS is dealing with many people currently in migration interested in getting legal work and residence permits in places like France, Greece and Russia.

Each client receives a tailored and comprehensive response to his/her needs. By end-July NEXUS service centers counted 187 registered clients with a diverse range of over 300 requests: from identifying the best local wedding cake

maker, to how to repatriate a body from abroad, to where to get business training and subsidies. At the same time, the NEXUS partner network is getting bigger and bigger. Partnership agreements continue to be signed with public institutions and private companies at both local and national levels.

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THE EUROPEAN PROJECT IMPLEMENTED IN TELENESTI AND ORHEI LAUNCHES FOUR LOCAL DEVEL-**OPMENT INITIATIVES**

The project "Promoting PPI as an efficient mechanism for community empowerment and sustainable local development", implemented by Business Consulting Institute, is an EU funded project. It is at the stage where it can present its achievements. Its final conference took place in Telenesti, on July 29, bringing together local authorities, representatives of the EU Delegation to Moldova, UNDP, USAID, GIZ, civil society and massmedia.

Orhei and Telenesti Towns, along with the PAUCI Foundation, are implementation partners of Business Consulting Institute. As a result of the joint efforts of BCI and the municipalities, there was extended the sewerage system in Telenesti. Also in this town, there were created new playgrounds at two kindergartens. In Orhei, there were accomplished two initiatives: street lighting was extended and video monitoring was ensured on the main streets.



Project ideas were offered by the town dwellers. There was applied a new concept in Moldova, of Participatory Planning and Implementation.

This was presented in a Guide wrote by the project experts, published in July and presented at the conference. Contact persons:, Liviu Andriuta, landriuta@bci.md or Oleg Hirbu, Oleg.HIRBU@eeas.europa.eu



ACEST PROIECT ESTE FINANȚAT DE UNIUNEA EUROPEANĂ IMPLEMENTAT DE CONSORȚIUL FRANCO-SPANIOL

PROIECTUL TWINNING

"CONSOLIDAREA AGENȚIEI DE TRANSPLANT DIN REPUBLICA MOLDOVA ȘI ARMONIZAREA

LEGISLATIVĂ ÎN SFERA CALITĂȚII ȘI SIGURANȚEI

SUBSTANTELOR DE ORIGINE UMANĂ"



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EBRD HELPS IMPROVE WATER SUPPLY IN NORTHERN MOLDOVA

30 July. The European Bank for Reconstruction and Development (EBRD) is providing a €10 million loan to Moldova to develop a regional water supply system in the country's north, including its second largest city of Bălți.

The loan, to be split in two tranches of ≤ 6 million and ≤ 4 million, is part of a financing package of ≤ 30 million, which also includes a ≤ 10 million loan from the European Investment Bank (EIB) and an expected ≤ 10 million capital grant from the European Union's Neighbourhood Investment Facility (NIF).

The financing will enable the municipality of Balti and six districts – Florești, Soroca, Sângerei, Telenești, Râscani and Drochia – as well as the Ministry of Environment to consolidate their water and wastewater infrastructure into a joint operating company. The newly created regional operator will then develop the Soroca-Bălți water pipeline into a more integrated water supply system,



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which will improve the quality and efficiency of water and wastewater services across Moldova's northern region.

The project also aims to attract a private operator to manage the water and wastewater services on behalf of the joint operating company, which will result in more efficient services.

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TRADE AND SUSTAINABLE DEVELOPMENT

SPRAYER TRAINING AND THE SAFE USE OF PESTICIDES" TRAINING COURSE ORGANISED FOR NATIONAL FOOD SAFETY AGENCY INSPECTORS IN COLLABORATION WITH THE TWINNING PROJECT

Between 7th - 11th July, Mr. Douglas Shearer, Agronomist and Health & Safety Adviser, SRUC, UK short-term expert (STE), visited the Republic of Moldova in the context of implementation of the Twinning Project "Support to Moldova in the field of norms and standards in food safety for plant origin products".

The purpose of the visit of the UK STE was to deliver training and practical exercises on pesticide application for National Food Safety Agency (NFSA) inspectors and farmers and produce fliers on the calibration of pesticide application equipment.

A total of 53 participants, 47 of which were regional NFSA inspectors, participated in the 2-day training course held in Chisinau and received presentations on three main topics: safe use of pesticides; hand held applicators and tractor boom sprayers. Other topics covered during the training were: risk assess-



ment; personal protective equipment; interpretation of product labels; storage of chemicals; how to handle spillages; wind speeds and other spraying conditions; disposal of empty containers and leftovers; emergency procedures and record keeping. All relevant training materials were provided to NFSA colleagues to allow them to use this information to train other staff throughout Moldova. At the end of the training course the participants were presented with certificates of attendance.

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OFFICIAL OPENING OF THE SIXTH RURAL BUSINESS INCUBATOR IN CEADIR LUNGA WITHIN THE ECONOMIC STIMULATION IN RURAL AREA BUDGET SUPPORT PROGRAMME

On Thursday 10 July, 2014 an event marking the official opening of the Ceadir Lunga Business Incubator was held in the premises of the new Business Incubator established in Ceadir Lunga, Gagauzia, Republic of Moldova.

The creation of the Ceadir Lunga Business Incubator (CLBI) was supported by the European Union through its Budget Sector Programme – Economic Stimulation in Rural Area (ESRA BSP) and more specifically through its Development of the Support Infrastructure for the Enterprise Activity sub-component.

The Business Incubator opened in Ceadir Lunga is the sixth Business Incubator built and opened under the ESRA BSP programme. The official opening event was organised by the Moldovan Organisation for the Development of SMEs (ODIMM), which is one of the lead organisations working with the European Union under the ESRA BSP Programme, and saw presentations by, amongst others, HE Adrian Candu, Deputy Prime Minister and Minister of the Republic



of Moldova and HE Pirkka Tapiola, Head of the EU Delegation to the Republic of Moldova. The total EU financial support to the ESRA BSP programme during 2010-2014 is roughly 72 mn Euro of which approximately 2.5 mn Euro has been allocated to the creation of eight rural Business Incubators.

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ENERGEL SUMMER CAMP GATHERED TOGETHER THE ADVOCATES OF CLEAN ENERGY

Chisinau, 16 July -- 100 of VII-VIII-grade school children from 13 Districts and ATU Gagauz-Yeri learn how to produce renewable energy and use it efficiently at ENERGEL Summer Camp.

The Summer Camp is an initiative launched by the Energy and Biomass Project funded by the European Union and co-funded and implemented by UNDP Moldova.

The promoters of clean energy shared their knowledge with the EU Ambassador in the Republic of Moldova, Pirkka Tapiola; the Resident Representative of UNDP Moldova, Nicola Harrington-Buhay; the Director of the Energy Efficiency Agency, Mihai Stratan and their children, who are visiting today ENERGEL Summer Camp.

Traditionally, the Summer Camp gathers together children from those rural communities where the Project installs biomass heating plants at the expense



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of European funds. This Edition facilitated the meeting of children from the Villages where clean technologies have been brought during the period of 2013 – 2014.

Moldova Energy and Biomass Project is a four-year project implemented during 2011-2014. The Project total budget amounts to 14.56 Million EUR, provided by the European Union (EUR 14 million) and UNDP Moldova (EUR 560,000).

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HUNDREDS OF BIOFUEL PRODUCERS AND USERS PARTICIPATED AT THE FIRST NATIONAL BIOEN-ERGY FORUM OF THE REPUBLIC OF MOLDOVA

Chisinau, 18 July 2014 – The first National Forum which brought together the Moldovan producers of briquettes and pellets, the users of biomass energy and the bio-energy development policymakers took place in Chisinau with the support granted by the EU Delegation.

The First National Bioenergy Forum of the Republic of Moldova has been organised by the Energy Efficiency Agency and by the Energy and Biomass Project funded by the EU co-funded by UNDP Moldova. The Forum aims at setting a sustainable platform for discussions, identifying solutions for the sector-related issues, ensuring high quality of locally produced biofuels and promoting the use of bio-energy by the national economy sectors.

Thanks to the European investments allocated through Moldova Energy and Biomass Project, the demand for biomass fuel soared in less than four years, leading to the launch of more than 100 briquette and pellet-production busi-



nesses. The existing equipment has the overall production capacity of approximately 120 thousand tonnes per annum, which is equivalent to circa 53,700 m3 of natural gas or 80,000 tonnes of coal.

Nowadays, there are more than 170 schools, kindergartens, community centres in the Republic of Moldova that have been connected to biomass heating systems, and most of the latter were installed thanks to the means provided by the Energy and Biomass Project funded by the EU co-funded by UNDP Moldova.

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CONFLICT PREVENTION

3-DAY TRAINING PROGRAM IN BRUSSELS WITH REPRESENTATIVES FROM 27 NGOS

East Europe Foundation along with the EU partner of the project European Partnership for Democracy has organized a 3-day training program in Brussels with representatives from 27 NGOs with the project "Building Bridges, Facing Challenges" within the period of 1-4 July 2014.

This project aims to bring together stakeholders from Moldova (including the Transnistrian region), Ukraine and Russia and uses a grassroots approach to enhance cooperation between them. The 27 NGOs from Moldova have received funding through a sub-granting mechanism that is part of the project. The first day of the training was devoted to the EU, its institutions, external policy and funding instruments for civil society organizations. The session was followed by a discussion with a representative from the EEAS Eastern Partnership Unit where participants discussed the current political situation in the region. The second session consisted of training on project design and management



as well as an interactive exercise on EU Programming. The participants then had the opportunity to direct their questions about EU project proposals to two representatives from the European Commission (DEVCO).

On the last day of the training, all 27 participants visited the European Endowment for Democracy (EED). EED introduced their operating model and funding mechanism and participants were given the opportunity to ask questions about future funding opportunities. Contact person: Dorina Andreev, dorina.andreev@eef.md

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OTHER EVENTS

4 AUGUST, GURA CAINARULUI, CUHURESTII DE SUS, IZVOARE, PRODANESTI, STEFĂNESTI, FLORESTI DISTRICT

Transmission of the investments made within the biomass heating projects of the public institutions in the beneficiary communities from the Energy and Biomass Project, to the mayoralty's balance Contact person: Tatiana Craciun, tatiana.craciun@undp.org

AUGUST 4-8, 2014 VADUL LUI VODA, "ODISEU" COMPLEX

Organization of ongoing training of Mobile Team specialists, entitled "Communication and Occupational Stress Management" Contact person: Marcela Strechie, mstrechie@keystonehumanservices.org

12 AUGUST, CHISINAU, R. MOLDOVA

First Meeting of the Economic Stimulation in Rural Areas Budget Support Programme (ESRA BSP) Programme Steering Committee (PSC) Meeting in 2014 Contact persons: Speranta Olaru, Speranta.OLARU@eeas.europa.eu or Philip Santens, Philip.Santens@gfa-esra.md

14 AUGUST, ANDRUSUL DE SUS, ANDRUSUL DE JOS, CHIRCANI, DOINA, CAHUL DISTRICT

Transmission of the investments made within the biomass heating projects of the public institutions in the beneficiary communities from the Energy and Biomass Project, to the mayoralty's balance Contact person: Tatiana Craciun, tatiana.craciun@undp.org

21 AUGUST, VADUL LUI ISAC, VALENI, CISLITA-PRUT, GIURGIULESTI, CAHUL DISTRICT

Transmission of the investments made within the biomass heating projects of the public institutions in the beneficiary communities from the Energy and Biomass Project, to the mayoralty's balance Contact person: Tatiana Craciun, tatiana.craciun@undp.org

1 -5 SEPTEMBER, UNIVERSITY CENTER FOR SIMULATION IN MEDICAL TRAINING, CHISINAU, R. MOLDOVA

One week training on organ transplantation Contact person: Patricia Sánchez Rico, psrico@live.com

10 SEPTEMBER, TBC

Project Steering Committee Meeting with presentation of the Migration Management institutional gaps analysis study Contact persons: V. Olaru, volaru@iom.int S. Terzioglo, sterzioglo@iom.int

This newsletter is produced in the framework of the project "Communication and Visibility 2014 in Moldova". The project is funded by the European Union and implemented by PARC Communications.