Newsletter of the Delegation of the European Union to Moldova

25 November, 2011

EU-FUNDED PROJECT NEWS

CHISINAU-TIRASPOL CUSTOMS DIALOGUE RESUMES IN ODESSA

On 11 November, the EU Border Assistance Mission to Moldova and Ukraine (EUBAM) organised in Odessa a tri-lateral experts meeting that brought together customs and railway representatives from Chisinau and Tiraspol in order to explore the prospect of a full resumption of rail freight traffic through Transnistria.

The technical discussions were thought to have been constructive and enabled both sides to take stock of their views and concerns. They centered on issues such as a technological scheme for the running of rail freight operations, EUBAM's technical proposals, recognition of customs stamps, and other cooperation mechanisms. One of the main items to emerge from discussions was a Chisinau proposal to establish a working group to



develop a technological scheme on the customs control of freight trains, with EUBAM as technical adviser and mediator. Additionally, Tiraspol will develop a technical proposal on the customs control over the export of goods by railways through Transnistria, which will be shared with EUBAM and Chisinau in advance of the next meeting.

More information at: http://www.eubam.org/ Contact person: Christina Turcan, e-mail: christina.turcan@eubam.org

MOLDOVAN DELEGATION TAKES PART IN THE ANNUAL INSTITUTION BUILDING CONFERENCE IN KYIV

On 9-10 November the EU Support to the State Chancellery (TTSIB) project organised the participation of Moldovan delegation from the State Chancellery in the Fifth Annual Institution Building Conference in Kyiv. The Conference was organised by the Twinning Programme Administration Office of the newly formed National Agency of Ukraine on Civil Service, and was visited by nearly 100 experts from Armenia, Azerbaijan, Georgia, Moldova and Ukraine.

Representatives of the European Commission and the Support for Improvement in Governance and Management programme also took part in the work. The leader of the Moldovan delegation, Lucretia Ciurea, Head of Aid Coordination Unit/NCU/PAO at the State Chancellery presented the Moldovan situation regarding progress achieved in the Comprehensive



Institution Building Programme. The TTSIB project has been promoting the event and participation.

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NEW STAFF OF THE MULTIMEDIA DEPARTMENT OF "TELERADIO-MOLDOVA" TRAINED

On 7-11 November, the EU-funded and Council of Europe implemented "Democracy Support in Moldova" organised the basic workshop on Multimedia Reporting and Convergence for the staff of the new created Multimedia Department of the public broadcaster "Teleradio Moldova" (TRM).

The TRM's journalists are trained by the trainers of the Deutsche Welle Akademie, who put strong emphasis on practical sessions and group work as well as on presentations and discussions. The participants learnt how to write and structure journalistic materials following the SEO (Search Engine Optimisation) rules in order to ensure maximum visibility with search engines, how to take pictures, video and sound bites, edit and integrate



them into the online material, etc. The trainees acquired basic specific knowledge and multiple reporting skills allowing them to produce quality online content for the TRM's multimedia portal. The same group of journalists will continue to improve their skills in online journalism during an advanced training to be held on 21-25 November.

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BEST LESSONS LEARNED FROM GEORGIAN EXPERIENCE ON CRIMINAL JUSTICE SECTOR REFORM

On 7-9 November, the EU-funded and Council of Europe implemented "Democracy Support in Moldova" organised a study visit of the Moldovan delegation to Tbilisi, Georgia, to exchange experience on the reform of criminal justice sector.

The Moldovan delegation comprised by members of the Working Group of the Strategy of the Justice Sector Reform (SJRS) and its Action Plan and relevant representatives from the judiciary, civil society and State Chancellary had the opportunity to get closely acquainted with the Georgian experience in relation to criminal justice reform, anti-corruption, Ministry of Internal Affairs, etc. The participants discussed and further elaborated with their Georgian homologues on different steps the process went through, the



challenges faced as well as what were the lessons learned from the overall reform. Currently, the Moldovan SJRS is pending for adoption in Parliament and in parallel its Action Plan is being drafted.

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STUDY VISIT OF MOLDOVAN PARLIAMENT DELEGATION TO THE COUNCIL OF EUROPE

On 7-8 November, the EU-funded and Council of Europeimplemented "Democracy Support in Moldova" organised a study visit in Strasbourg on the co-operation between Moldova and the Council of Europe in the field of human rights for a delegation from the Parliament of Moldova.

The delegation comprised members of the PRM Standing Committee on Human Rights and Inter-ethnic Relation, ensuring full representations of the entire parliamentary political spectrum, as well as the inclusion of three committee consultants. The two-day event provided opportunities for in-depth review of some of the most stringent topics, such as Moldova's execution of judgments of the European Court of Human Rights, the current



situation in relation to the findings of the European Committee for the Prevention of Torture, the application of the European Social Charter, and Moldova's stance from the viewpoint of the Committee on the Honoring of Obligations and Commitments by member States of the Council of Europe.

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EU-FUNDED PROJECT TRAINED THE CIVIL SERVANTS ON EFFECTIVE PUBLIC CONSULTATIONS PROCESS

On 2-3 November, the EU-funded and CPCMG-implemented "Promoting Broad Society Participation and Facilitating Policy Dialogue" organised the 1st piloting of training module on effective public consultations process for civil servants.

Participants from 4 core ministries: Ministry of Health, Ministry of Labour and Family, Ministry of Economy and Ministry of Agriculture were involved in a training which afforded them the possibility to deal with real time case studies drafted together with the Ministry of Health on Tobacco Control Program and Cancer Screening. Two more trainings and final module material adjusted will be organised on 17-18 November and 23-24 November for other line Ministries.



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2011

SEMINAR ON FINANCIAL MANAGEMENT OF AN ADVOCACY ORGANISATION

On 1-2 November, the EU-funded and CPCMG-implemented "Promoting Broad Society Participation and Facilitating Policy Dialogue" organised a seminar on financial management of an advocacy organisation.

The aim of the seminar was to elaborate a handbook for advocacy NGOs building on already existing resource generating practices in Moldova. The NGO leaders explored resources necessary to be active in advocacy while not having permanent income. The participants explored three different "models" – advocating economic interests, protecting socially vulnerable groups and promoting democratic values. Each group has developed



 $\ different\ strategies\ both\ in\ Moldova\ and\ Latvia\ that\ can\ be\ employed\ by\ the\ other\ organisations.$

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SEMINAR ON BALTIC COUNTRY'S EXPERIENCE IN FARM ORGANISATIONS COOPERATION AND PUBLIC PARTICIPATION IN EU ACCESSION PROCESS

On 1 November, the EU-funded and CPCMG-implemented "Promoting Broad Society Participation and Facilitating Policy Dialogue" organised a seminar on Baltic country's experience in farm organisations cooperation and public participation in EU accession process.

The participants discussed experiences in building member relations, communication with ministries and Parliament, political independence, cooperation of organisations on joint issues while keeping separate activities where interests are different. The experience of Baltic countries served as a good source of knowledge and ideas and fostered the discussion among the leaders of agricultural sector in Moldova.



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PUBLICATION OF THE MANUAL ON HUMAN RIGHTS FOR CIVIL SERVANTS

The manual on human rights for civil servants was published with the financial support of the EU-funded and Council of Europe implemented "Democracy Support in Moldova".

The manual was developed by the representatives of the Moldovan Ombudsman Institution and is designed to present in an accessible manner the most useful information for the civil servants authorised with resolution of issues of legal nature, as well as for any other person who faces such issues. The manual was delivered on 31 October 2011 and shall be distributed shortly among stakeholders.

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FORTHCOMING HEAD OF IOM MISSION VISITS MIGRANT ACCOMODATION CENTRE

During the one-week introductory visit of Antonio Polosa, the newly assigned Chief of IOM Mission to Moldova, on 30 October – 5 November in the country, a visit to the Migrant Accommodation Centre (MAC) was paid as part of his preparation exercise before he officially assumes his duties in January 2012. The objective of the visit was to learn first-hand about the facility for irregular migrants in Moldova, as well as about the implementation of the previous and current IOM projects funded by the European Union.



Mr. Polosa was introduced to the MAC Director, Igor Mereuta, who made a presentation of the facility and services provided to the migrants during

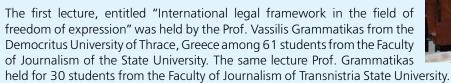
their stay in the Centre. Thus, Mr. Polosa noticed the good conditions and high quality of the wide range of social, legal, medical and psychological services established at the Centre with the support of MIGRAMOL and GUMIRA Projects.

The visit was also an excellent opportunity to brief Mr. Polosa on the ongoing activities under the current SIREADA Project, and results achieved so far within the Moldovan component of this regional project.

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EU PROFESSORS HOLD LECTURES ON FREEDOM OF EXPRESSION AMONG MOLDOVAN STUDENTS

On 28–29 October and 11 November the EU-funded project "FONI: Freedom of New Ideas" held a series of lectures on freedom of expression for students of Moldova State University and Taras Shevchenko Transnistria State University. The project is implemented by the European Public Law Organization and aims to promote freedom of expression, freedom of the press and freedom of speech among the Moldovan younger generations.





The third lecture, entitled "Freedom of expression and freedom of the press in the world and in Europe - comparative analysis of mechanism of implementation" was held by the Prof. Jorge Bacelar Gouveia from the New University of Lisbon and Autonomous University of Lisbon, Portugal among students from the Faculty of Journalism of the State University.

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SEMINAR ON CONSENSUS BUILDING FOR NGOS

On 28–29 October, the EU-funded and CPCMG-implemented "Promoting Broad Society Participation and Facilitating Policy Dialogue" organised a seminar on consensus building for NGOs.

Leaders of various NGOs dealing with wide variety of issues, such as promotion of agriculture, youth, social assistance, promotion of civil society development became a team for two days and explored the secrets of moderation of decision making based on consensus - the approach to decision making where everybody is satisfied with both the process and the decision.



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STUDY VISIT TO THE PUBLIC EMPLOYMENT AGENCY OF BELGIUM

In the period 27–28 October, the EU-funded project "Strengthening Moldova's capacity to manage labour and return migration" has organised a study visit to the Public Employment Agency of Belgium (Flanders region) for 10 employees of the National Employment Agency of Moldova (ANOFM).

The visit aimed to study the experience of the Belgian agency in serving the client using multichanneling approach to improve the quality of services offered by the Call Centre and Job Expo of ANOFM. Within this visit, the focus was put on the online services provided to employers and job seekers as well.



The experience and know-how of the Belgian Public Employment Agency in offering services of quality to its clients will serve as base for a future long-lasting collaboration between VDAB and ANOFM.

Contact person: Cristina Cozma, e-mail: cristina.cozma@legal-in.eu

SUPPORT TO IMPLEMENTATION OF THE EC VISA FACILITATION AND READMISSION AGREEMENTS

On 25-27 October, the EU-funded project "Supporting the Implementation of the EC visa facilitation and readmission agreements in Moldova and Georgia" (REVIS) held a workshop on readmission for Moldovan officials. Within the workshop two experts from REVIS partner states (Finland and Hungary) in cooperation with Moldovan counterparts have discussed possibilities how to ensure more successful negotiation of the Readmission Agreements with third countries.

Merged workshops on Readmission and Visa took also place from 2 to 4 November in Tbilisi. The first two days of the workshop were dedicated to readmission in general and above all to special cases. The last day of the



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DISCUSSION ON NEW DRAFTS OF COMPETITION AND STATE AID LAWS

On 26 October, the Twinning Project "Support to Implementation and Enforcement of Competition and State Aid Policy" held a workshop at the local level concerning the new drafts of Competition and State Aid laws.

The target group participating in the debate consisted of representatives of central and local public administration at the territorial level. Within the event, the new draft on the Competition Law was presented by Valentina Novac, Head of Anticompetitive Agreements within the National Agency for the Protection of Competition.

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During the debates, the Twining experts together with experts of NAPC had a very fruitful dialog as regards the new role of NAPC after the adoption of these laws. The experts sustained the positive impact of this legal framework on the economic development of Moldova, highlighting that a competition authority plays not only a corrective role on the market but also a preventive role, by ensuring, in the first place, that companies are aware of the antitrust rules in force in Moldova.

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TRAINING OF TRAINERS SEMINAR ON COMMUNITY POLICING

On 25-28 October, the EU-funded and Council of Europeimplemented "Democracy Support Programme in Moldova" in cooperation with the Police Academy "Stefan cel Mare" organised a 4-day training of trainers seminar on community policing.

The purpose of the seminar was to deliver training to the teachers of the Police Academy "Stefan cel Mare" on teaching community policing principles in line with good European and international practices and applying interactive training methodologies in their trainings. Two Council of Europe experts provided guidance to the future trainers in understanding the most important community policing aspects that need to be taught to



community police officers, such as knowledge of the local communities, their demographics and issues that lead to a more effective partnership approach to resolutions, the partnership approach to policing that builds community trust and confidence in the police service, community trust and confidence that leads to an increase in community intelligence and crime reduction.

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SEMINAR ON ADVOCACY FOR THE ACTIVISTS OF NGO ALLIANCE IN THE FIELD OF PEOPLE WITH DISABILITIES

On 25-26 October, the EU-funded and CPCMG-implemented "Promoting Broad Society Participation and Facilitating Policy Dialogue" organised a seminar on advocacy for the activists of NGO Alliance in the field of people with disabilities.

The main purpose of the activity was to strengthen the knowledge and skills in protection of interests of socially vulnerable groups. Organisations brought up issues of common interest for all the members and elaborated strategies for approaching the relevant Government institutions to resolve them.

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TRADEMARK SEMINAR HELD BY THE STATE AGENCY ON INTELLECTUAL PROPERTY

On 17–21 October, the State Agency on Intellectual Property held a Trademark Seminar within the Twinning Project "Support to Implementation and Enforcement of Intellectual Property Rights in the Republic of Moldova". The purpose of the Seminar was to exchange best practice on the protection of Trademarks in both the Republic of Moldova and EU Member States.

The Seminar was attended by representatives from the State Agency on Intellectual Property (AGEPI), Intellectual Property Lawyers from the Republic of Moldova and experts from the Danish Patent and Trademark Office and the Romanian State Office for Inventions and Trademarks.



During the Seminar, the participants had the opportunity to discuss international treaties, review national legislation, examine international databases and debate the outcome of prominent case studies.

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TRAINING SESSIONS ON HOW TO WORK WITH EMPLOYERS FOR NATIONAL EMPLOYMENT AGENCY

In the period 17-18 and 24-25 October, the EU-funded project "Strengthening Moldova's capacity to manage labour and return migration" has organised two training sessions on how to work with employers for 30 employees of the National Employment Agency.

The first training was led by experts from the Public Employment Agency of Austria who focused in their presentations on the cooperation with employers, presenting the Austrian labour market and the experience of the agency in this area. For the second training the project has invited a German independent expert who due to his wide experience in working with employers managed to induct the participants into notions like labour



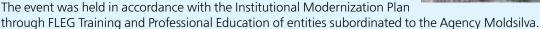
market, marketing, management of relations with employers from the companies' point of view, value of a client and strategies of marketing. The expert has especially highlighted the responsibilities of a Key Account.

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ENSURING A LEGAL AND NORMATIVE FRAME FOR SUSTAINABLE MANAGEMENT OF FORESTS

On 7 October the Ecological Society "Biotica" in cooperation with the Agency Moldsilva organised a seminar on legal and normative framework to ensure sustainable management of forests. It was addressed to high management staff of the 25 entities of the Agency Moldsilva. The participants discussed current issues related to the national forestry sector.

A field trip to a number of sites was organized in order to examine from close how forest lease for recreation works in practice, identify pressing problems and find solutions for leased forest land that are under continuous pressure and hardly excluded from increased demands in recreational tourism.



More information at: http://enpi-fleg.org/ Contact person: Aurel Lozan, e-mail: aurel.lozan@enpi-fleg.org



COPYRIGHT AND RELATED RIGHTS SEMINAR

As part of the Twinning Project "Support to Implementation and Enforcement of Intellectual Property Rights in the Republic of Moldova" a Copyright and Related Rights Seminar was held at the State Agency on Intellectual Property, between 3–7 October. The purpose of the Seminar was to improve the collective management system and the protection of Copyright and Related Rights in the Republic of Moldova.

The Seminar was attended by representatives from the State Agency on Intellectual Property (AGEPI), Collective Management Organisations, right holders and users. It was facilitated by copyright experts from Hungary and Lithuania. During the Seminar, the participants had the opportunity to review international legislation, compare how copyright is protected in the



Republic of Moldova with EU member states, discuss the online enforcement copyright and consider tariff options for collective management systems.

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DIASPORA SMALL GRANTS MECHANISM FOR MIGRANTS AND THEIR HOMELAND

Thanks to the Diaspora Small Grants Mechanism ten Moldovan Diaspora Associations from all around the world managed to launch and successfully implement projects aimed at building and strengthening communication bridges between Moldova and its citizens abroad, as well as between Diaspora Associations established in different countries.

The Diaspora Small Grants Mechanism is a result of successful cooperation between the International Organization for Migration (IOM), Mission in Moldova and the Moldovan Government, within the framework of the EU-funded project "Supporting the implementation of the migration and development component of the EU-Moldova Mobility Partnership".



Launched in October 2010 the Diaspora Small Grants Mechanism aroused interest of more than 35 Moldovan Diaspora Associations and migrants' initiative groups from different countries.

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REFORMATION OF MIA AND CCECC CAME TO ATTENTION OF THE PRESS CLUB

Rising rate of criminality, corruption among law enforcement officials, reformation of the Ministry of Internal Affairs (MIA) and the Centre for Combating Economic Crime and Corruption (CCCEC) were some of the topics addressed during the Press Club session held in October by the Independent Journalism Centre (IJC) within the EU-funded project "Strengthening the Moldovan Media Capacity to Cover Issues of Public Interest".

Speaking about the latest crimes perpetrated in Moldova and the criminality rate, which people perceive as increasing, law enforcement and civil society representatives expressed different opinions. Another topic was corruption, including among law enforcement officials, where 50 to 60 cases of



corruption involving law enforcement have been detected by CCCEC in 2010. Journalists and invitees at the Press Club were also keen to talk about the concept of reformation of MIA and CCCEC, with the essential purpose to raise their credibility among people.

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EU-FUNDED PROJECT ANNOUNCEMENTS

28 NOVEMBER-2 DECEMBER, CHISINAU

Training the trainers in the framework of the "Support to Implementation and Enforcement of Intellectual Property Rights in the Republic of Moldova" Project

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28 NOVEMBER-2 DECEMBER, CHISINAU

TAIEX Expert mission on law approximation in the field of test data protection for new medicines and chemicals

For more information: http://ec.europa.eu/enlargement/taiex/

28-30 NOVEMBER, CHISINAU

training event on Plant Varieties for AGEPI, Ministry of Agriculture and Food Industry and the State Commission for Crops Variety Testing and Registration in the framework of the "Support to Implementation and Enforcement of Intellectual Property Rights in the Republic of Moldova" Project

Contact person: Victoria Muntean, e-mail: muntean.victoria@gmail.com

28 NOVEMBER-2 DECEMBER, BRUSSELS

Study visit on State aid in Brussels to 5 staff members of the National Agency for Protection of Competition in the framework of the Twinning Project "Support to Implementation and Enforcement of Competition and State Aid Policy"

Contact person: Alexandra Ghenea, e-mail: rtaast@yahoo.com

28 NOVEMBER-9 DECEMBER, CHISINAU

The "Strengthening the Moldova Capacity to Manage Labor and Return Migration" will organise several trainings for 96 employees from the National Employment Agency in order to improve the quality of services and to strengthen communication capacities with the client and tracing the relationship of trust with it.

Contact person: Cristina Cozma, e-mail: cristina.cozma@legal-in.eu

29 NOVEMBER, CAHUL

One-day training on human rights for representatives of local public authorities in the framework of the EU-funded and Council of Europe-implemented "Democracy Support Programme in Moldova"

Contact person: Eridana Çano, e-mail: eridana.cano@coe.int

29 NOVEMBER-1 DECEMBER, CHISINAU

In-depth training on riot control and human rights for carabineers in the framework of the EU-funded and Council of Europe-implemented "Democracy Support Programme in Moldova"

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